

DCC SYLLABUS FOR PROMOTION EXAMINATION

1 Performance Management System

- Structures of APER
- Job Binder
- Corporate Goals
- Assessment Criteria.

2. Mobile Court

- Composition
- Procedure for Trial or Prosecution of Road Traffic Offenders in Mobile Court Sitting
- Hierarchy of Supervision in Mobile Court Enforcement
- Report Rendition

3. Patrol Conflict Resolutions

- Conflict Management Resolution in FRSC Operations
- Types of Conflict in FRSC
- Causes of Intra-Organizational or Internal Conflicts
- Causes of Inter-Organizational or External Conflicts
- Steps in Conflict Management and Resolution.

4. Education Policy

- Importance of training.
- Guidelines for training programmes in FRSC.
- Types of courses.
- Attainable qualifications.
- Educational sponsorship in FRSC

5. ISO 9001:2015 QMS

- The concept of ISO 9001:2015 QMS
- Benefits of ISO.
- The role of staff in the implementation of ISO 9001:2015.
- Differences between ISO 9001:2008 & ISO 9001:2015
- Challenges of ISO 9001:2015
- Principles of QMS.

6. Work Ethics in FRSC

- Examples of FRSC Workplace Ethics
- Where to find FRSC Workplace Ethics
- FRSC Charter
- Prospects of Workplace Ethics in FRSC
- Discipline

- The Ethics of Employee Loyalty, Trust and Respect
- Taboos in Para-Military Agencies

7. Vesting Day Parade

- Handing and taking over parade (vesting day)
- Importance of Vesting Day Parade
- Sequence for Formation of Vesting Day Parade
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8. The Global Plan of Action for Road Safety (2021-2030) in Nigeria

- The Global Plan of Action
- Nigeria's Actions
- Regional Leadership in Road Safety
- Commitments
- Implementation Strategies
- Who Will Drive the Commitments?
- Challenges

9. UN Conventions on Road Safety

- Benefits of Road Safety Conventions
- How to Become a Contracting Party.

10. Impact of the World Bank on Road Safety Management: The Nigeria Safe Corridor Project Experience

- Overview Of Strategic Goals And Achievements
- Key Achievements
- NRSS I Close-Out and NRSS II Launch
- Objectives of NRSS II
- Key Differences Between NRSS I and NRSS II
- Achievements Towards the UN Decade of Action for Road Safety (2011-2020)
- FRSC's Continuous Collaboration with World Bank

11. FRSC Role in Ensuring Peace and Security in Nigeria

- Ingredients of Peace and Security
- The Relevance of FRSC in Peace and Security
- Effect of Road Traffic Crashes on Security
- Role of FRSC in Mitigating Insecurity
- Vehicle Tracking and Security Profiling
- FRSC Strategies For Enhancing Security

12. Overview of FRSC IT Platforms

- Duty Room Information Management System (DRIMS)

- Post Service Scheme
- Unified Field Operating System Mobile
- Speed Limiting Device Portal
- Annual Performance Evaluation Report System (APERS)
- National Vehicle Identification System (NVIS).
- Road Transport Safety Standardization Scheme (RTSSS).
- Driving School Standardization Programme (DSSP).
- National Crash Reporting Information System (NACRIS).

13. Public Media Relations (PR)

- Functions and Objectives of PR
- Activities of PR and Some Target Audience
- Target Audience
- Challenges Against the FRSC Corporate Image
- Way Forward
- Key Public Relations Tools
- FRSC Officers as PR Practitioners
- Five Basic Principles Of Good Media Relations
- Three Types of Image
- Managing FRSC's Corporate Image
- Common Press Information
- Non-Classified Information