CRC SYLLABUS FOR PROMOTION EXAMINATION

1 Performance Management System

- Structures of APER
- Job Binder
- Corporate Goals
- Assessment Criteria.

2. Mobile Court

- Composition
- Procedure for Trial or Prosecution of Road Traffic Offenders in Mobile Court Sitting
- Hierarchy of Supervision in Mobile Court Enforcement
- Report Rendition

3 Alternative Dispute Resolution

- Why Conflict in Workplace?
- Conflict or Dispute
- What is Alternative Dispute Resolution?
- Instances Requiring ADR in FRSC Day to Day Operation
- Advantages of ADR
- Further Benefits of ADR
- The Administration of ADR Processes
- Application of ADR in FRSC
- The Role of HODs/Corps Officers/Commanding Officers/Legal Officers in Handling ADR in FRSC
- Observation on ADR Use in FRSC
- Report of ADR

4. Education Policy

- Importance of training.
- Guidelines for training programmes in FRSC.
- Types of courses.
- Attainable qualifications.
- Educational sponsorship in FRSC

5. ISO 9001:2015 QMS

- The concept of ISO 9001:2015 QMS
- Pre-QMS Era in FRSC
- Journey to ISO Certification
- What Does ISO 9001:2015 Cover?
- Benefits of ISO.
- The role of staff in the implementation of ISO 9001:2015

Quality Management system Principles

6. FRSC Regulations on Discipline 2022

- Offences and their Punishments.
- Punishments
- Disciplinary Procedures
- Prompt Investigation of Misconducts
- General Provisions for FDP Investigations
- Right of Appeal
- Retrieval of Property from terminated and dismissed staff
- Prerogative of Mercy
- Summary Investigation Procedure
- FDP Investigation Procedure

7. Utilization of Statistical Survey in Road Traffic Management

- Statistical Survey.
- What is Traffic Survey?
- Types of Traffic Survey
- Places where Survey can be Conducted
- Importance of Traffic Survey
- · Drafting a Questionnaire
- Pre-Testing a Questionnaire
- Techniques of Data Collection

8. Advance Sword Drill

- Parts of the Sword
- Concept.
- Method of Wearing the Sword.
- Position of Attention
- Saluting on March in Slow Time
- Mounted Sword Drill
- Funeral Exercises With Sword
- Swords
- Change Swords from the Reverse

9. Contemporary Development in FRSC

- The FRSC Commission and Corps/Key Responsibilities
- Core Functions of the Corps
- Corps Formations
- Command Hierarchy
- The FRSC Website
- FRSC Commitments

- Legal Instruments
- 7 Es of FRSC Administration/4-Point Approach
- The Nigeria Road safety Strategy (NRSS I and II)
- NDL Regime and Verification Platforms
- DSSP and VNP Reforms Including NIN Linkage
- National Traffic Radio
- Field Operations Monitoring and Control Platform
- Station Offices/Data Reforms
- Driving Proficiency Centre
- ISO Certification Drive
- West African road safety Organization (WARSO)
- Six UN Road safety Conventions and Agreements Acceded to by Nigeria

10. FRSC Intervention Patrol

- Intervention Patrol
- Purpose of Intervention Patrol
- Objectives of FRSC Intervention Patrol
- Types of FRSC Intervention Patrol
- Strategies Employed During FRSC Intervention Patrol
- Challenges of FRSC Intervention Patrol
- Addressing the Challenges
- Benefits of Intervention Patrol

11. Kidnapping and 'One Chance' Syndrome

- Conceptual Clarification
- Types of Kidnapping
- Differences and Similarities between Kidnapping and 'One Chance' Syndrome
- Causes of Kidnapping and 'One Chance' Syndrome
- Effects of Kidnapping and 'One Chance' Syndrome
- Preventive Measures

12. Overview of FRSC IT platforms

- Duty Room Information Management System (DRIMS)
- Post Service Scheme
- Unified Field Operating System Mobile
- Speed Limiting Device Portal
- Annual Performance Evaluation Report System (APERS)
- National Vehicle Identification System (NVIS).
- Road Transport Safety Standardization Scheme (RTSSS).
- Driving School Standardization Programme (DSSP).
- National Crash Reporting Information System (NACRIS).

13. The Art of Public Speaking

- Qualities of a Good Speech
- Qualities of a Good Speaker
- Dos and Don'ts of a Good Speaker
- Types of Speeches
- The Procedure for an Effective Speech Delivery.

14. FRSC Role in Ensuring Peace and Security in Nigeria

- Ingredients of Peace and Security
- The Relevance of FRSC in Peace and Security
- Effect of Road Traffic Crashes on Security
- Role of FRSC in Mitigating Insecurity
- Vehicle Tracking and Security Profiling
- FRSC Strategies For Enhancing Security