

ACC SYLLABUS FOR PROMOTION EXAMINATION

1 Performance Management System

- Structures of APER
- Job Binder
- Corporate Goals
- Assessment Criteria.

2. Mobile Court

- Composition
- Procedure for Trial or Prosecution of Road Traffic Offenders in Mobile Court Sitting
- Hierarchy of Supervision in Mobile Court Enforcement
- Report Rendition

3. Patrol Conflict Resolutions

- Conflict Management Resolution in FRSC Operations
- Types of Conflict in FRSC
- Causes of Intra-Organizational or Internal Conflicts
- Causes of Inter-Organizational or External Conflicts
- Steps in Conflict Management and Resolution.

4. Education Policy

- Importance of training.
- Guidelines for training programmes in FRSC.
- Types of courses.
- Attainable qualifications.
- Educational sponsorship in FRSC

5. ISO 9001:2015 QMS

- The concept of ISO 9001:2015 QMS
- Benefits of ISO.
- The role of staff in the implementation of ISO 9001:2015.
- Differences between ISO 9001:2008 & ISO 9001:2015
- Challenges of ISO 9001:2015
- Principles of QMS.

6. Taboos in Para-Military Agencies

- Taboos

7. Parade and Quarter Guard Review

- Types of Parade
- Characteristics of a Review Officer

- Quarter Guard
- Sequence of Inspecting Quarter Guard

8. FRSC's Collaboration with the World Bank

- Genesis of FRSC's Engagement with the World Bank
- The Safe Corridor Project
- Key Features of the Safe Corridor Project
- Additional Interventions by the World Bank
- Impact of the World Bank's Grant on FRSC
- Other Benefits to FRSC Due to the World Bank Grants
- Areas of Continuous Collaborations with the World Bank

9. UN Conventions on Road Safety

- Benefits of Road Safety Conventions
- How to Become a Contracting Party.

10. FRSC Role in Ensuring Peace and Security in Nigeria

- Ingredients of Peace and Security
- The Relevance of FRSC in Peace and Security
- Effect of Road Traffic Crashes on Security
- Role of FRSC in Mitigating Insecurity
- Vehicle Tracking And Security Profiling
- FRSC Strategies For Enhancing Security

11. Diabetes and Safe Driving

- Definition of Diabetes
- Importance of Driving
- Types of Diabetes
- Prevalence of Diabetes.
- Diabetes and Cognitive Function
- Control Techniques for Safe Driving
- Preventive Strategies
- Technological Aid

12. Public Media Relations (PR)

- Functions and Objectives of PR
- Activities of PR and Some Target Audience
- Target Audience
- Challenges Against the FRSC Corporate Image
- Way Forward

- Key Public Relations Tools
- FRSC Officers as PR Practitioners
- Five Basic Principles Of Good Media Relations
- Three Types of Image
- Managing FRSC's Corporate Image
- Common Press Information
- Non-Classified Information

13. Leadership and Productivity

- Who is a Leader?
- What is Leadership?
- Who is a Leader?
- Leadership Motivation
- Styles/Types of Leadership
- Tips in Choosing the Most Effective Leadership Approach
- Qualities and Attributes of a Leader
- Responsibilities of a Leader
- Productivity

14. Implication of Bribery and Corruption to an Institution (FRSC) and Staff Career

- Definition of Terms
- What is FRSC Known For?
- FRSC Public Perception in the Past
- Current State of the Corps on Corrupt Practices
- Consequences of Bribery and Corruption to FRSC & Staff Career
- Way Forward

15. FRSC Intervention Patrol

- Intervention Patrol
- Purpose of Intervention Patrol
- Objectives of FRSC Intervention Patrol
- Types of FRSC Intervention Patrol
- Strategies Employed During FRSC Intervention Patrol
- Challenges of FRSC Intervention Patrol
- Addressing the Challenges
- Benefits of Intervention Patrol