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FRSC/HQ/CS/516/VOL.5/36

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FIRST QUARTER 2024 STRATEGY SESSION: CM's ORDERS AND DIRECTIVES

The above subject refers, please.

2. I have instructions of the Management to convey CM's Orders and Directives emanating from the 1st Quarter 2024 Strategy Session with Commanding Officers held on 28 to 29 Feb, 2024 at RSHQ, Abuja.

3. Responsibility persons are to ensure strict compliance to the attached Orders and Directives.

4. Treat as imperative.

5. Thank you.

12 Mar, 2024

Rlt.

CC RUK Alo

Corps Commander

Ag. Corps Secretary

For: Corps Marshal

DISTRIBUTION

External

Action:

All Commanding Officers

Cmdts: FCSC, ACAD, MIT Trg Sch and RMA Trg Sch

Internal

Action:

All DCMs

All ACMs

All Special Units

Internal

Info:

CM

File

RESTRICTED

CORPS MARSHAL'S ORDERS AND DIRECTIVES EMMANTING FROM THE FIRST QUARTER, 2024 STRATEGY SESSION WITH COMMANDING OFFICERS HELD AT IT HALL, FRSC HQ, WUSE ZONE 3, ABUJA FROM 28 TO 29 FEBRUARY, 2024

Flowing from the Keynotes Address, Presentations and Interactive Session, the Corps Marshal issued the following Orders and Directives:

- a. Commanding Officers (COs) should sustain stakeholders' engagement and embark on aggressive Public Enlightenment towards addressing identified emerging operational challenges.
- b. COs should ensure sustained enforcement on critical offences especially overloaded vehicles with goods, animals and persons.
- c. COs should caution patrol operatives against indiscipline and unethical practices especially those relating to overzealousness and incivility to the members of the public.
- d. COs should ensure intensified operational activities are carried out on highways, and consult the map of Federal Roads within their respective jurisdictions for guidance.
- e. Sector Commanders should work with various State Judiciary and Departments of Public Prosecution to fast track the prosecution of owners/drivers of vehicles involved in fatal RTC to serve as deterrent to others.
- f. COs should develop home grown initiatives towards reducing menace of RTC and its attendant fatality especially as it concerns the use of buses for mass transit and long distant journey.
- g. COs should caution operatives against bribery and corruption, and initiate prompt disciplinary action against erring staff.
- h. COs should sustain enforcement on speed related offences and step up enforcement on installation of Speed Limiting Device.
- i. COs should note that Accident Investigation Officers that are within patrol rank bracket are not exempted from patrol operations.
- j. COs should ensure prompt dispatch of correspondences especially as it relates to staff resignation and marriage proposal with required documents.
- k. COs should shun concealment of staff misconduct and treat AWOL and Desertion cases with dispatch.

- l. Sector Commanders should ensure proper monitoring and supervision of Driving Schools within their purview, and due process is followed in training and certification.
- m. COs should jettison the practice of forwarding personal file of staff on transfer to RSHQ, and rather should make a confidential report to the staff's next command with relevant documents.
- n. COs should sustain and improve on the high level of synergy that existed with other sister security agencies and critical stakeholders for the attainment of the Corps' objectives.
- o. COs should take ownership of the usage of CUG Lines allocated to Commands and resuscitate abandoned or faulty lines effective service delivery.
- p. COs should educate patrol operatives on identified operational hazards and the need to be safety conscious towards preventing untoward situation.
- q. Heads of Department and Corps Offices should ensure regular check of official emails, and proper monitoring of assigned tasks and initiatives for effective service delivery.
- r. CPIO should extract and convey to Departments and Corps Offices the 2023 unaccomplished tasks and actions.
- s. Heads of Department and Corps Office should ensure organization of capacity building for M&E Officers and ensure initiatives are SMART for effectiveness.
- t. COs should provide critical leadership and commit themselves to RSHQ's directives and charges for service improvement.
- u. DCM (Ops), CPIO, HPAU and MR/CC(ISO) should ensure that criteria for field Commands Assessment is reviewed to include the assessment based on the outcome of activities and institute monitoring mechanism to review performance at regular intervals for improvement, and revert to Management on or before Tuesday 12 March, 2024.
- v. DCM (Ops) should ensure review of field Commands' activities at Management meeting on monthly basis towards identifying areas of weakness for improvement.
- w. COs should ensure prompt report rendition of critical initiatives and activities to boost the Corps' overall performance.

- x. CITO should ensure training and retraining of RSHQ staff on data capture and analysis in line with Goal 3 of the 2024 Corporate Strategic Goals.
- y. COs should strive to key into the approved 2024 Corporate Strategic Goals.
- z. COs should ensure all assigned tasks are diligently executed for seamless verification.
- aa. Heads of Departments and Commanding Officers should ensure appropriate Report templates are used for Report rendition.
- bb. COs should direct their operational activities towards high risk corridors to lower the rate of RTC death and injuries.
- cc. Heads of Departments and Corps Officers should develop their strategic initiatives in alignment with the Corps 2024 Corporate Strategic Goals.
- dd. COs should ensure due diligence is followed in the conduct of disciplinary investigations against erring staff to prevent unnecessary litigations.
- ee. COs should furnish TSD with details of grounded patrol vehicles and those that are unserviceable to enable informed decision.
- ff. COs should sustain and improve on the conduct of Surveillance Operations especially during special patrols to ensure operatives adhere to operational guidelines.
- gg. COs should note that the e- APER Assessment will henceforth be conducted in October every year, instead of the previous practice of December and January, which usually conflicts with Ember Month Special Operations.
- hh. COs should adhere strictly to the Corps Marshal directive for Heads of Departments, Corps Offices and Commanding Officers to convoke and chair e-APER review committee, instead of singlehandedly review their staff. Violators would be sanctioned accordingly.
- ii. DCM (Ops) should liaise with DCM (MVA) and CITO to ensure the integration of FRSC Database for the purpose of enforcement.
- jj. DCM (Ops) should constitute a committee to review the existing FRSC Operational Manual.
- kk. COs should work with relevant authorities and stakeholders to ensure relocation of road side markets within their jurisdictions.

- ll. COs should interface with State Judiciary to secure designated courts for quick dispensation of traffic related issues especially as it concerns prosecution of owners/drivers of vehicles involved in fatal RTC.
- mm. COs should work with partners to resuscitate advocacy and enforcement on Drink and Drive Campaign.
- nn. DCM (Ops) should collaborate with donors of breathalyzers to conduct training for staff on re-calibration and maintenance of breathalyzers for optimal service delivery.
- oo. DCM (AHR) and CS should ensure balanced deployment of personnel to commands for optimal performance.
- pp. DCM (AHR) should carryout analysis of staff (Marshals) deployment on a spreadsheet to promote optimal utilization of staff posted to each Command to avert lopsidedness.
- qq. COs should ensure the possible adoption of the use of Red Flag in cutting down speed violation.