### ACC SYLLABUS FOR PROMOTION EXAMINATION

### 1 Appraisal Methodology in FRSC

- Performance Management System
- Structures of APER
- Job Binder
- Assessment Criteria.
- Corporate Strategic Goals

### 2. Effective Patrol Operations

- Part One & Part Two Orders.
- Pre-Patrol Briefing.
- Mobile Court Operations.
- Patrol Conflict Resolutions.

### 3. Education Policy

- Importance of training.
- Guidelines for training programmes in FRSC.
- Types of courses.
- Attainable qualifications.
- Educational sponsorship in FRSC

## 4. ISO 9001:2015 QMS

- The concept of ISO 9001:2015 QMS
- Benefits of ISO.
- The role of staff in the implementation of ISO 9001:2015.
- Comparative of ISO 9001:2008 & ISO 9001:2015.
- Challenges of ISO 9001:2015 QMS Implementation.
- Principles of QMS.

## 5. Data collection, analysis, interpretation and utility in FRSC

• An overview of road safety observatory: Issues and developments.

## 6. Courtesies and etiquettes of a paramilitary Officer

- Ethical behaviour in FRSC.
- FRSC Mess Ethics.

- Regimental Dinner.
- Comportment and decorum.
- Work ethics
- Taboos in Para-military agencies.

#### 7. Parade and drills

- Parade and Quarter Guard review.
- Vesting day parade.

### 8. National Uniform Licensing Scheme (NULS)

• Harmonization and digitization of NDL.

### 9. Contemporary issues and national development

- Contemporary issues in FRSC.
- FRSC in the next decade.
- Executive Order 001 (Ease of doing business)
- Voluntary Asset and income declaration.
- SDG and road safety management.

### 10. Global Road Safety Developments

- UN Conventions.
- Africa Road Safety Charter.
- The concept of Vision Zero and its implementation in Nigeria.

## 11. Overview of FRSC IT platforms

- FRSC Vehicle Tracking System.
- FRSC Dashboard.
- Duty Room Information Management System (DRIMS)
- National Vehicle Identification System (NVIS).
- Road Traffic Crash Information System (RTCIS).
- FRSC Social media Platforms (facebook, twitter, Youtube etc).
- Road Transport Safety Standardization Scheme(RTSSS).
- Driving School Standardization Programme (DSSP).
- Information Verification Portal (IVP).

### 12. Public Media Relations in FRSC

• Public Media Relations in FRSC.

• The role of mass media.

# 13. Leadership and Management

- Critical Thinking
- Mentorship.
- Leadership and productivity.
- Effective Human resources Management.
- Effective Communication skills.
- Lifestyle and Career Issues.
- Stress Management.