



# Motor Vehicle Insurance and Road Safety in Nigeria

*The Role of FRSC*



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# INTRODUCTION

Road Safety is a topical issue worldwide because Road Traffic Crashes and Injuries (RTCs and RTIs) have emerged as serious public health problem.

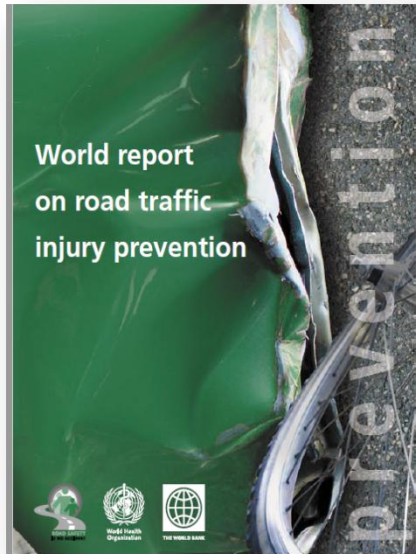




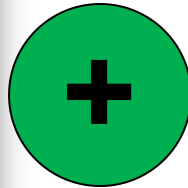
# RTCs: Global Challenge

The annual deaths from RTCs is on the rise and many countries are affected including Nigeria.

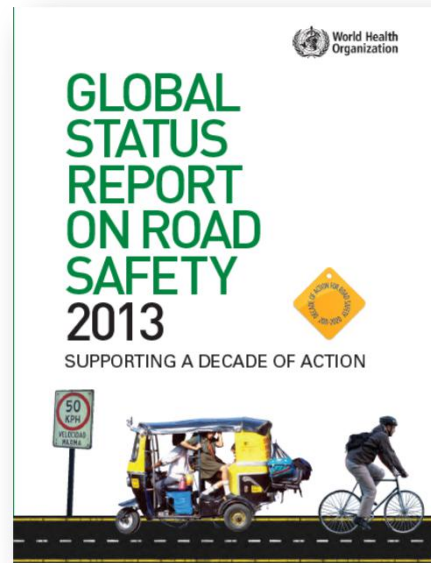
WHO Traffic Injury  
Prevention Report, 2004



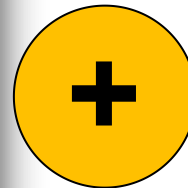
1.20 million deaths  
annually



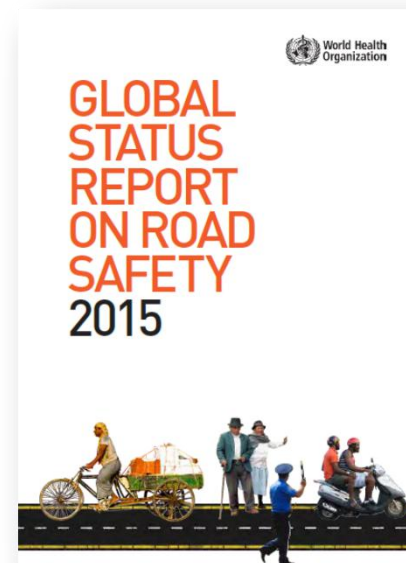
WHO Global Status  
Report 2013



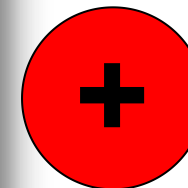
1.24 million deaths  
annually



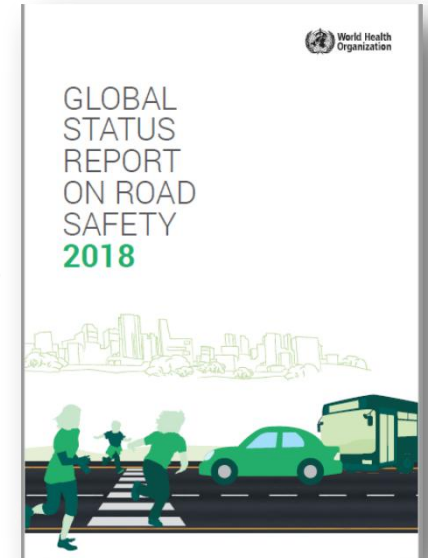
WHO Global Status  
Report 2015



1.25 million deaths  
annually



WHO Global Status  
Report 2018



1.35 million deaths  
annually

Source: World Health Organization (WHO)

# RTCs in Nigeria

- Road Traffic Crash is among the top three leading causes of death in Nigeria.
- It also depletes the nation's manpower and negatively affects the economy.
- Addressing this problem would require intense focus on issues in the automobile industry.

Etiology	n (%)
RTC	421 (53.3)
Fall	126 (16.0)
Gunshot Injury	79 (10.0)
Burns	31 (3.9)
Sports Injury	22 (2.8)
Industrial Injury	38 (4.8)
Assault	60 (7.6)
Birth Trauma	12 (1.5)
Total	789 (100)

*Source: Nigerian Journal of Clinical Practice*

# Road Safety and Automobile Development

Evolution in automobiles as a means of road transport and the challenges emerging from human handling and usage has posed serious concerns to safety and mobility generally.





# Road Safety and Automobile Development (Cont'd)

It is logical to reason that roads without moving vehicles guarantee safety, but, human mobility needs especially in these developmental times make automobile usage impossible to do without.



Road without vehicles

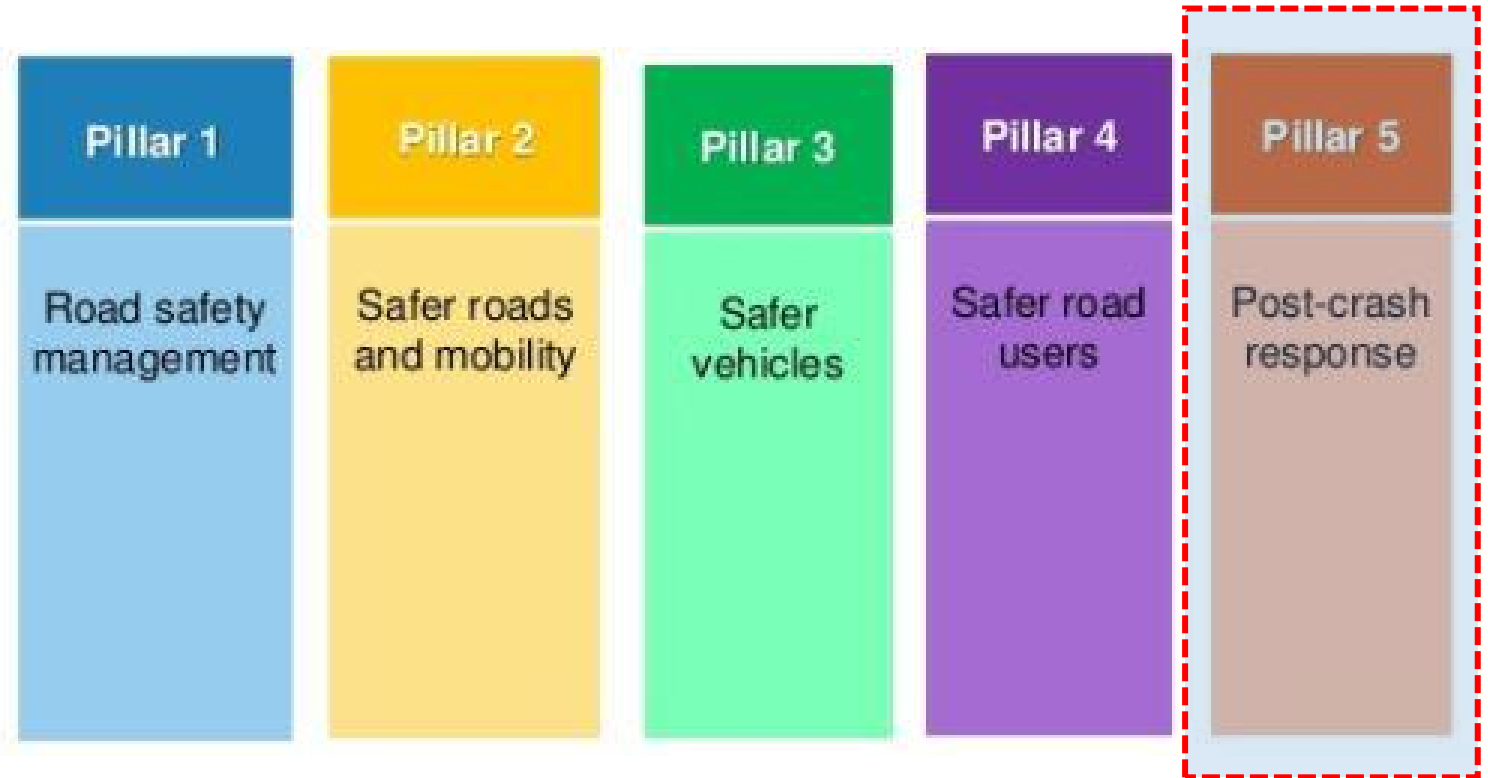


Road with vehicles

- In the light of the above, it became pertinent to address issues of road safety in Nigeria particularly from the angle of automobile safety to minimize, stabilize then ultimately eradicate road traffic crashes.
- The Federal Road Safety Corps was therefore established to Lead efforts in this regard and the Corps has outlined various measures based on global best practices and standards to deliver road safety to Nigeria.

# Road Safety Intervention by FRSC

Resources have been channeled on addressing key elements in the five “Pillars” of road safety development to enhance the quality of life of road users in the country.



With particular emphasis on remedying lives of victims of road traffic crash, very specific measures such as “**Emergency Preparedness Plans- Pillar 5** (FRSC Call Centre-ZEBRA)” have been put in place.



# Road Safety Intervention by FRSC (Cont'd)

The post crash efforts of the Corps through road safety rescue activities do not only resuscitate victims, but ensures that they recover and be fully re-integrated into the productive society.



Government however made provisions through various insurance schemes to enhance this recovery and re-integration process through **“INSURANCE”**.

# Insurance in Nigeria

The post crash efforts of the Corps through road safety rescue activities do not only resuscitate victims, but is planned towards improving the quality of life of victims beyond the crash.



Government has made provisions through various insurance schemes to enhance this recovery and re-integration process through **“INSURANCE”**.

# Types of Insurance in Nigeria

As obtainable in other climes, there are many types of insurance in Nigeria. These includes:

Life insurance



Home insurance



Health insurance



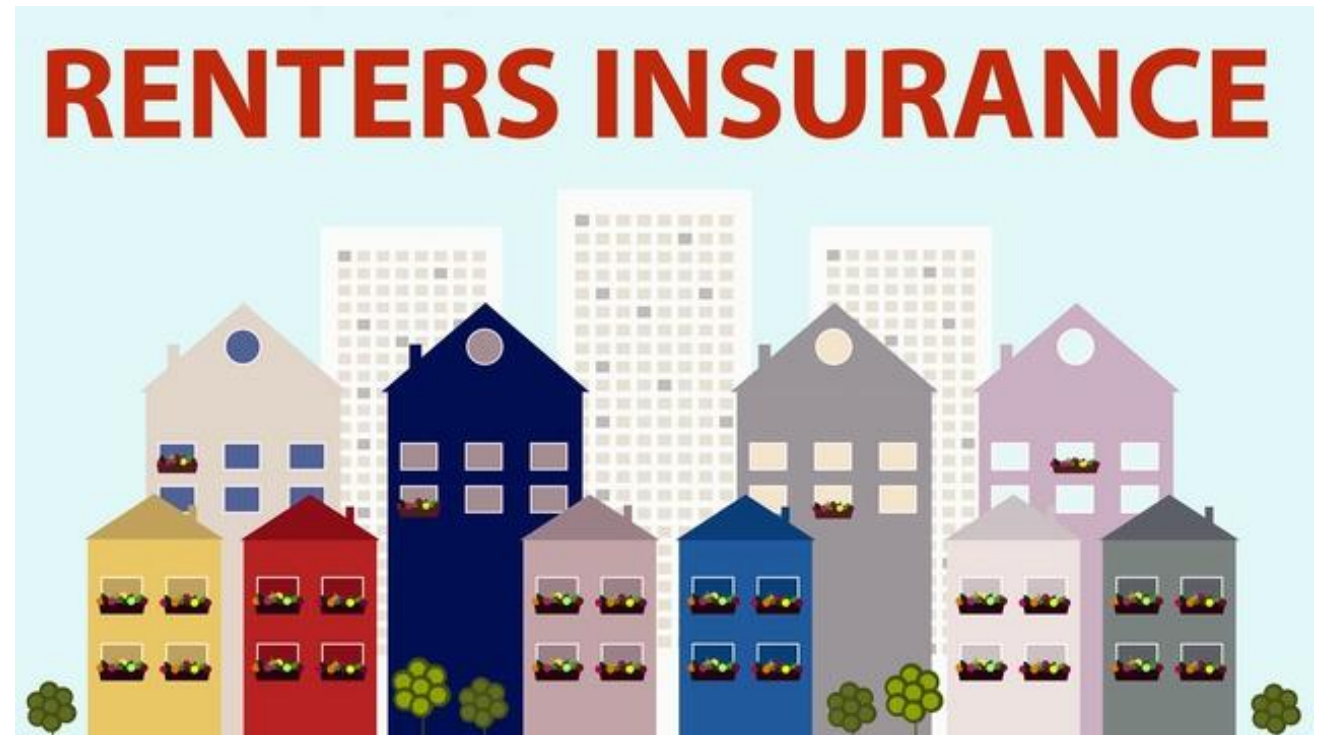


# Types of Insurance in Nigeria

## Travel insurance



## Renters insurance



Liability insurance



**LIABILITY INSURANCE**

# Types of Insurance in Nigeria

Critical Illness insurance



Flood insurance





# Types of Insurance in Nigeria

Multiple-Peril insurance



# Types of Insurance in Nigeria

Trade Credit insurance



Reinsurance



# Types of Insurance in Nigeria

## Vehicle insurance



*Motor vehicle insurance of interest to the Corps because of road safety implications.*

## General insurance





# Motor Vehicle Insurance in Nigeria

There are estimated 12.5 million registered vehicles plying the nation's 204,200km road network.

Due to different driving behaviours and other factors, vehicular collisions occur and hence the need for insurance to cover losses and damages.



# Types of Motor Vehicle Insurance in Nigeria (Cont'd)

In Nigeria, there are:

Comprehensive  
Insurance

Provides cover for third party liability, fire, theft and indeed for damage to the insured vehicle irrespective of fault.

Third-Party  
Insurance

Provides cover for damage caused **only** to other people's property, injury or death.

Third-Party  
Fire –Theft  
Insurance

Provides cover **only** for the liability and damages caused as a result of fire damage to vehicle and theft of the vehicle.

# Role of FRSC in Motor Vehicle Insurance

The FRSC has focused on some specific areas and interventions that has promoted motor vehicles insurance in Nigeria.

a

**Digitalization**

b

**Traffic Law  
Enforcement**

c

**Road Crash  
Investigation**



# Promoting Motor Vehicle Insurance in Nigeria

## Efforts of FRSC

The Corps has developed and deployed several digital platforms and channels to enable seamless integration with other verification applications including:

S/N	APPLICATION	Full Meaning	TYPE
1	FRSC Intranet	FRSC Intranet	Web Application
2	PSS	Post Service Scheme	Web Application
3	FRSC Insight	FRSC Insight virtual Magazine	Web Application
4	SMP	Special Marshals Portal	Web Application
5	FRSC Coop	FRSC Cooperative	Web Application
6	IVP	Information Verification Portal	Web Application
7	DRIMS	Duty Room Information Mgt Sys.	Web Application
8	DSSP	Driving Sch. Standardization Prog.	Web Application
UNIFIED FIELD OPERATING SYSTEM (UFOS)			
9	RTCIS	Road Traffic Crash Information Sys.	Web Application
10	Offender's System	Road Traffic Offender's Portal	Web Application
11	e-Payment	Electronic Payment	Productivity Tools
12	VSC	Vehicle Safety Checks	Productivity Tools



# Promoting Motor Vehicle Insurance in Nigeria (Cont'd)

## Efforts of FRSC...ii

	FLEET OPERATING SYSTEMS (FOS)		
13	RTSSS	Road Transport Safety Standardization Scheme	Web Application
14	Speed Limiter	Speed Limiting Device Portal	Productivity Tools
15	NDL	National Driver License	Productivity Tools
16	FRSC Website	FRSC Official Website	Productivity Tools
17	NVIS	National Vehicle Identification Scheme	Productivity Tools
18	DLC Monitor	Drivers Licence Centre Monitor	Productivity Tools
19	FM Tracker	File Mail Tracker	Productivity Tools
20	e-Library	Electronic Library	Productivity Tools
21	SharePoint	SharePoint Application	Productivity Tools
22	APER	Annual Performance Evaluation Report	Productivity Tools
23	Vehicle Tracking System	FRSC Vehicle Tracking Application	Productivity Tools
24	SAP	Systems Application Product	Productivity Tools

# Promoting Motor Vehicle Insurance in Nigeria (Cont'd)

## Efforts of FRSC...iii

The Corps has leveraged on digital platforms of the FRSC and that of the Nigerian Insurers Association (NIA) to track fake motor Insurance Certificates in the country.



The deployment of Unstructured Supplementary Service Data (USSD) code enable motorists to verify the authenticity of their insurance policies.

**\*565\*11#**



# Promoting Motor Vehicle Insurance in Nigeria (Cont'd)

## Efforts of FRSC...iv

Motor vehicle drivers who are verified to possess “fake” insurance certificate using the **USSD \*565\*11#** are apprehended and referred to do the right thing.



# Promoting Motor Vehicle Insurance in Nigeria (Cont'd)

## Efforts of FRSC...v

Through road traffic crash investigation, the Corps has been able provide exact details on causes of crash to aid proper decision making including insurance settlement.

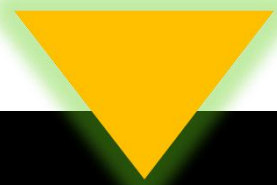


# Challenges of Motor Vehicle Insurance in Nigeria

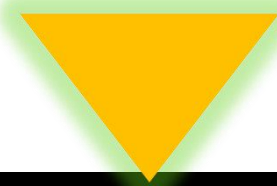
In the course of the Corps' duties, some challenges have been noted as reflecting on motor vehicle insurance system in Nigeria. These includes but not limited to:



**Prevalence of Fake  
Insurance  
Certificates**



**Non-Optimization  
of the Digital  
Platforms**



**Insufficient  
Awareness on motor  
vehicle Insurance  
and details of the  
coverage**



For the country and its citizens to reap the full benefits of motor vehicle insurance, there is need to consider the following:

- Speed up the complete automation of all processes involving motor vehicle insurance in Nigeria.
- Create massive awareness on the simple verification process using the USSD (\*565\*11#) so that all vehicle owners can easily verify issued insurance papers during vehicle paper renewals.
- Publish in simple and plain language(s) the full coverage of all insurance cover.

- The insurance industry is vital in helping individuals face up to and manage risk effectively. The motor vehicle insurance sector is an invaluable part of the modern society and road safety in Nigeria.
- The link between road safety and motor vehicle insurance in Nigeria is paramount and should be sustained to help victims of road traffic crash get back to life through provisions made in the various insurance packages available to motor vehicle owners.

# THANK YOU

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