



FEDERAL ROAD SAFETY CORPS NATIONAL HEADQUARTERS, ABUJA

FRSC STATISTICAL DIGEST

2nd Quarter 2020



Publisher

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NATIONAL CRASH INFORMATION SYSTEM (NACRIS)

Before now, it was observed that there was a wide disparity in the police, FRSC and Hospital traffic crash data in Nigeria. So in a bid to harmonise and validate these data and based on the recommendation of World Health Organization (WHO) and United Nations (UN) for a unified data collection system on Road Traffic Crashes in Nigeria, a National and State committee on Crash Information System were constituted and chaired by the then Honourable Minister of Health, Prof C O Onyebuchi Chukwu on the 8th April, 2014. The National Committee was inaugurated for road traffic crash data collation, review, authentication, harmonization and publication in Nigeria. The FRSC was appointed as the secretary and member of these committees.

The terms of reference for the National Committee were to; collect the summary of RTC data from States through the Commissioner of Health of each State, meet quarterly to review the RTC data from the States, review all the collected RTC data and harmonize any differences, publish the authenticated National RTC data for use, ensure collaboration and co-operation among all stakeholders in data collection, streamline RTC data collection among relevant agencies and ensure all data collecting agencies including hospitals use the FRSC portal for inputting of RTC data.

Members are drawn from the Ministry of Health, Nigeria Police Force, National Emergency Management Agency, Directorate of State Security, National Population Commission, Nigeria Institute of Transport Technology, Ministry of Transportation, National Bureau of Statistics, UN Decade of Action, Nigeria Security and Civil Defence Corps, Federal Fire Service, World Bank Organization, the Nigerian Armed Forces, Directorate of Road Traffic Service (VIO) and the FRSC.

The Committee has consistently met to harmonize the RTC data in the country. In 2017, the Committee commenced the usage of the National Road Traffic Crash Data Management System (NRTCDMS) crash report form designed in collaboration with other Stakeholders (NACRIS members) by Mr. Bo Yttergren, a World Bank Consultant. The next phase of implementation of the NRTCDMS which will include software supplies among others is still awaiting the World Bank endorsement.

It is against this backdrop that a template for Road Traffic Crash data Collection (National Crash Data Form) in Nigeria was designed.

ACM KA Adeleye, fdc
Assistant Corps Marshal
ACM Policy, Research and Statistics



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Table 1: Distribution Of FRSC Commands

S/N	ZONE	NO OF ZONAL COMMANDS	NO OF SECTOR COMMANDS	NO OF UNIT COMMANDS	NO OF OUTPOST	TOTAL NO OF FORMATIONS
1	RSHQ	-	-	1	1	2
2.	RS1, Kaduna	1	4	27	8	40
2.	RS2, Lagos	1	2	22	8	33
3.	RS3, Yola	1	3	11	0	15
4.	RS4, Jos	1	3	18	1	23
5.	RS5, Benin	1	3	21	6	31
6.	RS6, P/Harcourt	1	4	15	2	32
7.	RS7, Gwarinpha	1	2	20	11	34
8.	RS8, Ilorin	1	3	20	4	28
9.	RS9, Enugu	1	4	17	1	23
10.	RS10, Sokoto	1	3	10	2	16
11.	RS11, Osogbo	1	3	21	4	29
12.	RS12, Bauchi	1	3	13	0	17
	TOTAL	12	37	216	48	313

Table 2: Total War on Critical Offences

S/N	ZONE	TOTAL ARREST 1 st Q	TOTAL ARREST 2 nd Q
1	RS1, Kaduna	10614	5384
2	RS2, Lagos	15501	9559
3	RS3, Yola	3490	2237
4	RS4, Jos	5502	2609
5	RS5, Benin	11419	7218
6	RS6, P/Harcourt	7954	4592
7	RS7, Gwagwalada	15216	7205
8	RS8, Ilorin	8216	4615
9	RS9, Enugu	8074	3897
10	RS10, Sokoto	3502	2329
11	RS11, Osogbo	19166	8396
12	RS12, Bauchi	5362	2848
	TOTAL	114016	60,346

Chart 1: Chart Illustrating War on Critical Offences

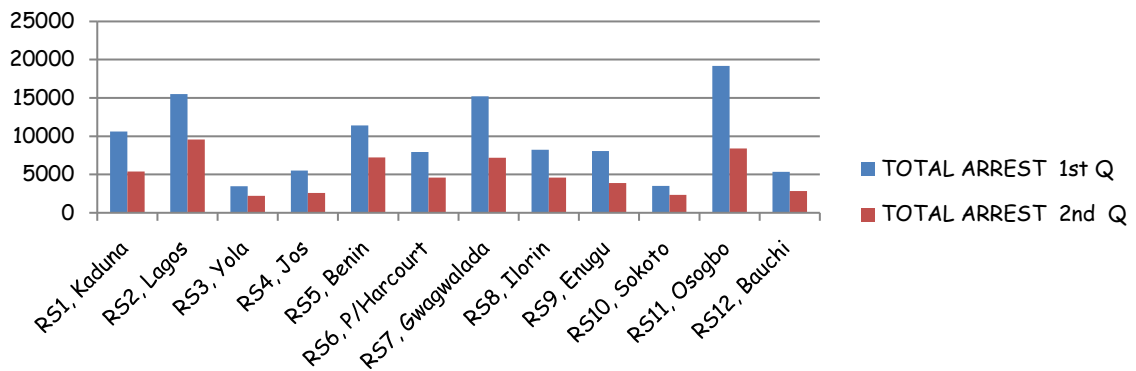
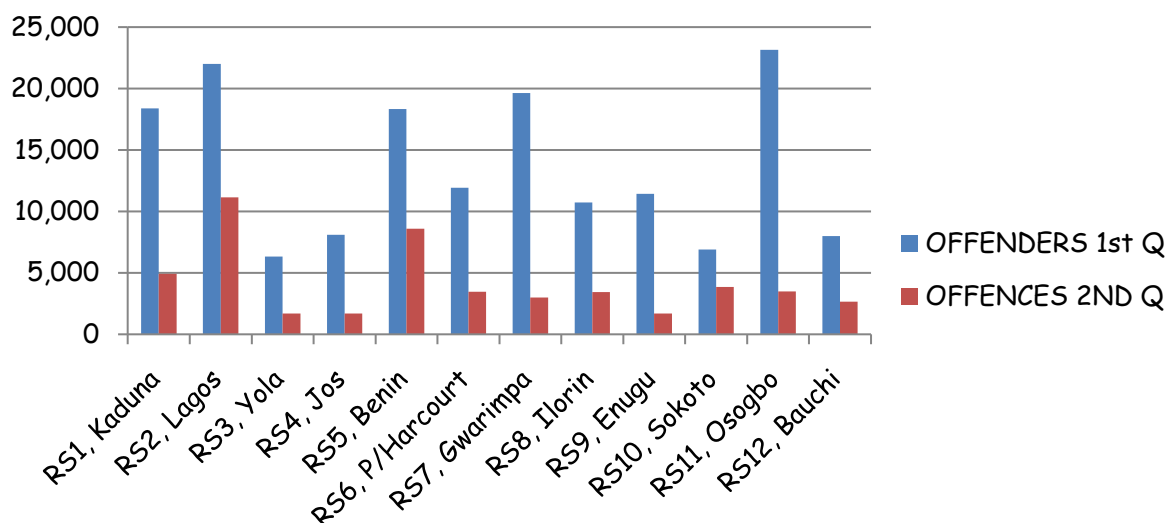


Table 3: Summary of Offenders/Offences

S/N	ZONE	OFFENDERS 1 st Q	%	OFFENCES 2 ND Q	%
1	RS1, Kaduna	18,395	11	4925	10
2	RS2, Lagos	22,025	13	11,160	22
3	RS3, Yola	6,324	4	1688	3
4	RS4, Jos	8,117	5	1692	3
5	RS5, Benin	18,337	11	8596	17
6	RS6, P/Harcourt	11,941	7	3478	7
7	RS7, Gwarimpa	19,648	12	3004	6
8	RS8, Ilorin	10,750	7	3436	7
9	RS9, Enugu	11,434	7	1696	3
10	RS10, Sokoto	6,920	4	3874	8
11	RS11, Osogbo	23,156	14	3493	7
12	RS12, Bauchi	8,013	5	2667	5
TOTAL		165,060	100	49709	100

Chart 2: Chart Illustrating Offenders/Offences





Admin and Human Resources

Table 4: General Admin Activities

S/N	Activity/Programme	No Received	No Treated	No Outstanding
a.	Application for Change of Name.	02	01	0
b.	Application for Maternity leave.	32	32	0
c.	Application for Permission to get Married	07	07	0
d.	Incoming Mails	250	250	0
e.	Publications received	0	0	0
f.	Records received for Disposal	0	0	0
g.	Notification of Death	33	22	0
h.	Application of health and Welfare Issues	03	03	0
i.	Appreciation letters issued	69	69	0
j.	Total Incoming Mails	297	297	0
k.	Total Outgoing Mails	432	432	
	Total	729	729	0

Chart 3: General Admin Activities

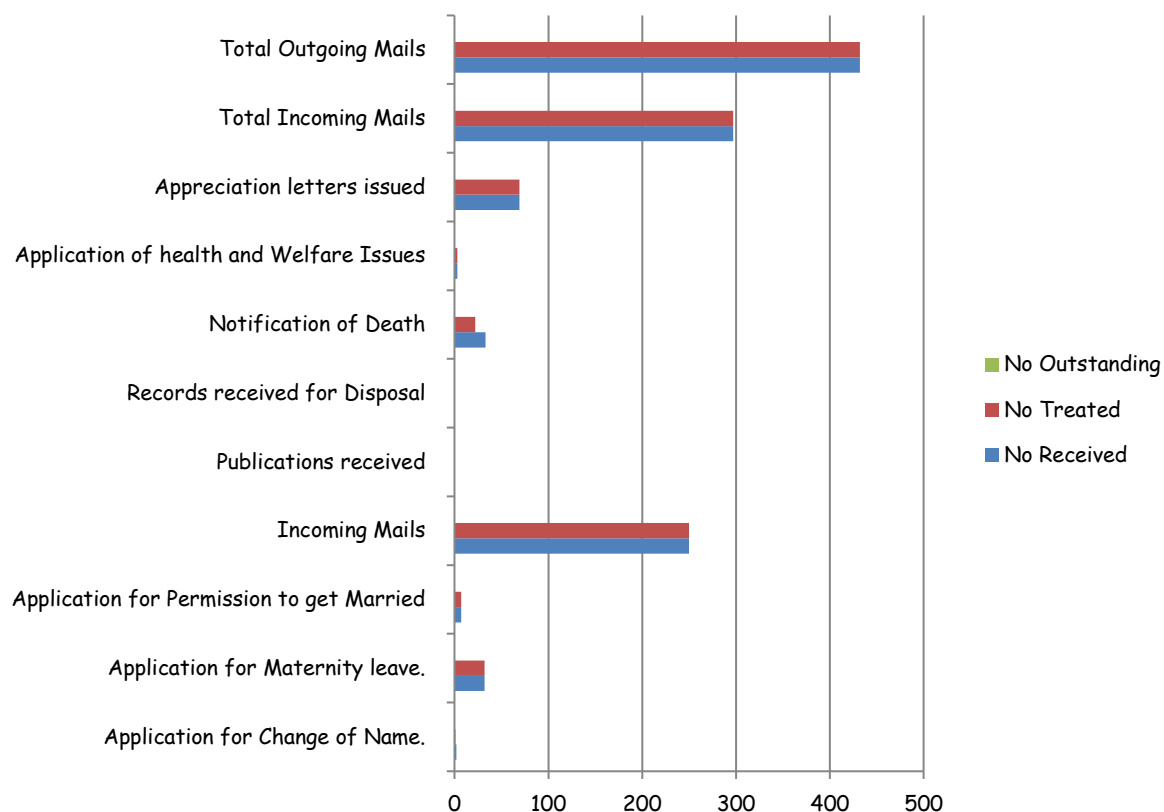
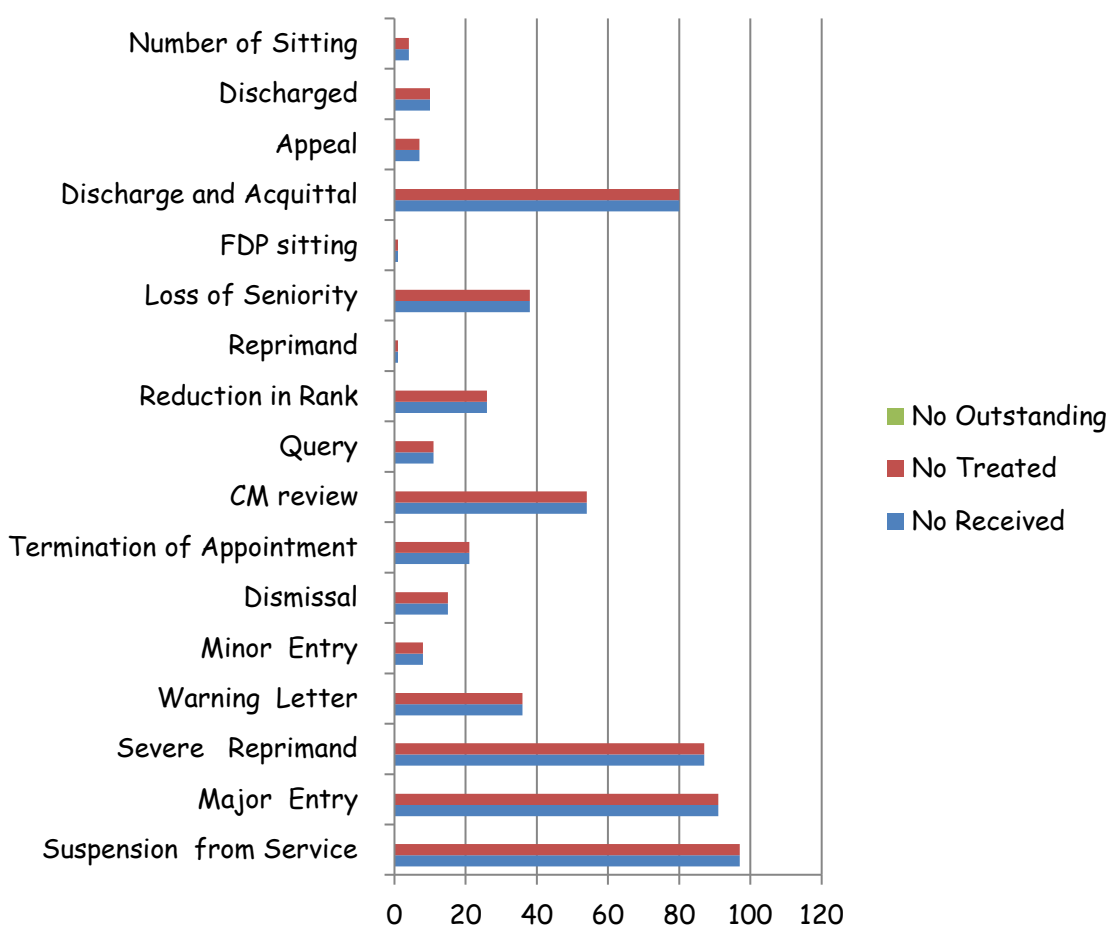


Table 5: Disciplinary Cases Treated

S/ N	Activities/ Punishments	No Received	No Treated	No Outstanding
1.	Suspension from Service	97	97	0
2.	Major Entry	91	91	0
3.	Severe Reprimand	87	87	0
4.	Warning Letter	36	36	0
5.	Minor Entry	08	08	0
6.	Dismissal	15	15	0
7.	Termination of Appointment	21	21	0
8.	CM review	54	54	0
9.	Query	11	11	0
10.	Reduction in Rank	26	26	0
11.	Reprimand	01	01	0
12.	Loss of Seniority	38	38	0
13.	FDP sitting	01	01	0
14.	Discharge and Acquittal	80	80	0
15.	Appeal	07	07	0
16.	Discharged	10	10	0
17.	Number of Sitting	04	04	0
	TOTAL	587	587	0

Chart 4: Chart Illustrating Disciplinary Cases Treated





Finance and Accounts Department

Table 6: Incoming Requests for Variation of Staff Salaries (Officers)

INCOMING REQUESTS FOR VARIATION OF STAFF SALARIES (Officers)	NO. RECEIVED	NO. TREATED	ON-GOING
1 st Quarter 2020	85	85	0
2 nd Quarter 2020	54	54	0
Total	139	139	0

Chart 5: Chart Illustrating Requests for Variation of Staff Salaries (Officers)

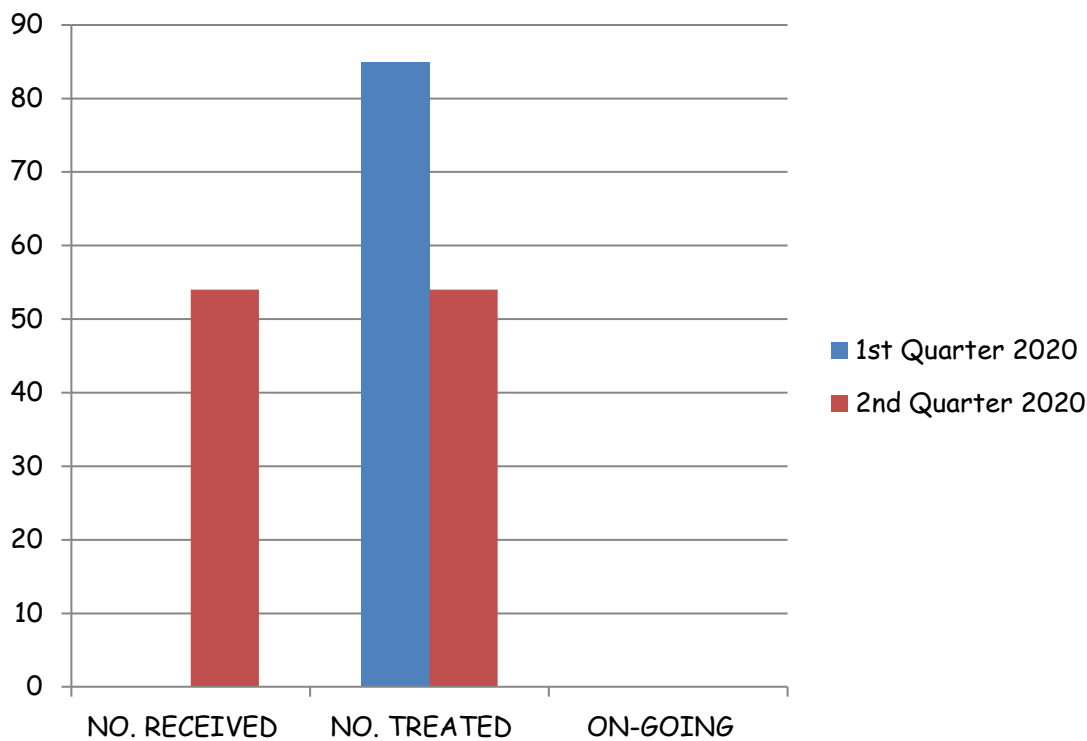


Table 7: Incoming Requests for Variation of Staff Salaries (Marshals)

INCOMING REQUESTS FOR VARIATION OF STAFF SALARIES (Marshals)	NO. RECEIVED	NO. TREATED	ON-GOING
1 st Quarter 2020	225	225	0
2 nd Quarter 2020	208	208	0
Total	433	433	0

Chart 6: Incoming Requests for Variation of Staff Salaries (Marshals)

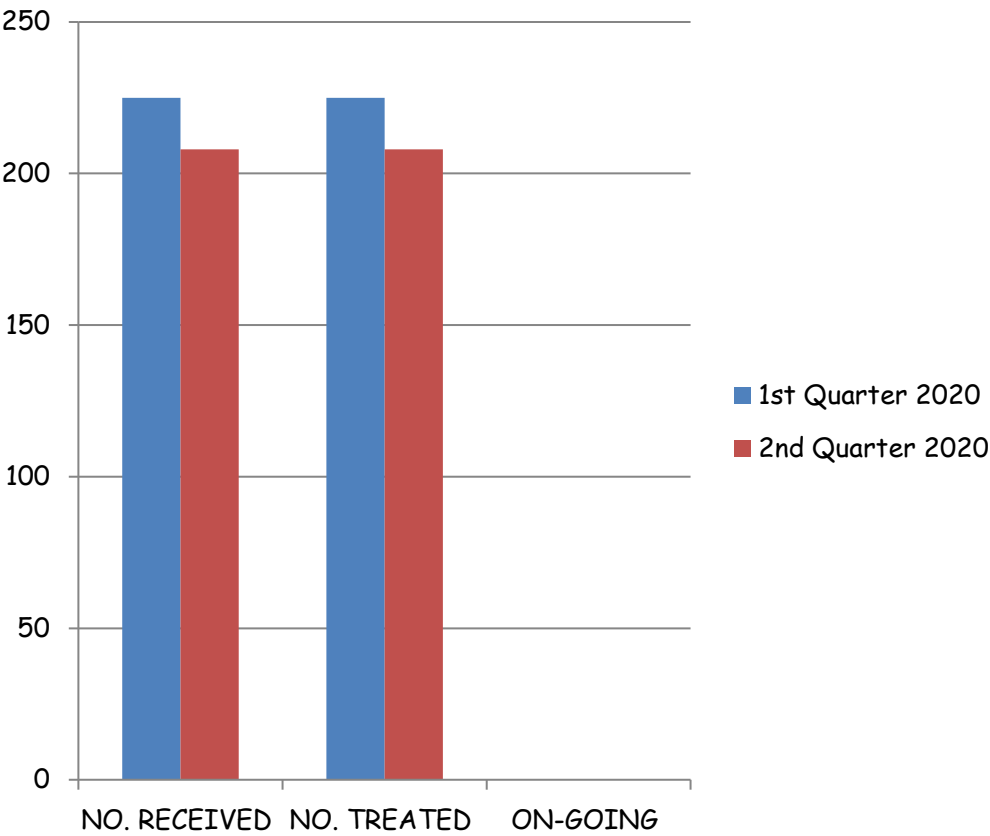
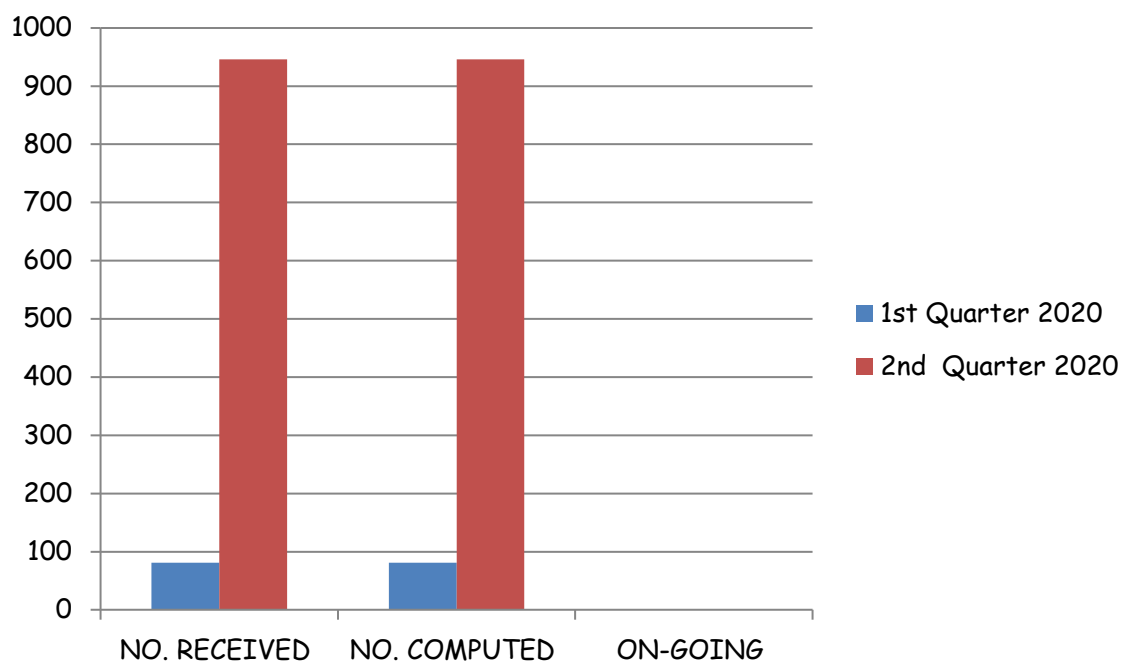


Table 8: Summary of Transfer Allowances Activities

TRANSFER ALLOWANCE COMPUTATION	NO. RECEIVED	NO. COMPUTED	ON-GOING
1 st Quarter 2020	81	81	0
2 nd Quarter 2020	946	946	0
Total	1027	1027	0

Chart 7: Summary of Transfer Allowances Activities





Motor Vehicle Administration

Table 9: Table Showing National Drivers License (NDL) Production

PARAMETERS	Total 1st Q	Total 2nd Q
Applicants Records Investigated	248,155	107,952
On BI queue	0	419
Permanent License Printed	252,422	89,687
Data on Print Queue	0	0
Temporary Documents issued to DLCs	123,200	44,000
Permanent License Indexed/Processed	252,804	49,569
NDL Dispatched to SBIRs	221,265	49,706
MCDL Dispatched to SBIRs	7,479	1,462
NDL Temporary License issued to Applicants	153,776	53,058
MCDL Temporary License issued to Applicants	8,822	1,614
NDL Collected by Applicants	230,347	65,915
MCDL Collected by Applicants	6,380	1,466
Number of NDL Enquiry received	3,582	527
Number of NDL Enquiry resolved	3,393	493
DLC Hardware complains resolved	206	185
Number Plate Production	206,882	155,552



Chart 8: National Driver License production





Corps Legal Office

Table 10: Summary of Activities

S/N	Subject Matter	Activities	1 st Q Frequency	2 nd Q Frequency
1	Number of Mobile Court sessions conducted within the quarter	Mobile Court Session	2	2
2	Number of offenders convicted and acquitted in Mobile Courts	Prosecuted	584	39
		convicted	530	37
		Acquitted	54	2
3	Number of cases pending in regular Courts	173	141	156
		Civil cases	95	50
		Criminal cases:	45	106
4	Number of cases prosecuted by the Corps including Cases on Appeal	Criminal	0	49
	Number of cases on appeal	Appeal (Civil)	19	26
5	Number of cases won/lost in regular Courts	No. of cases won:(civil)	0	3
		No. of case lost:(Civil)	2	1
		Crimnal Case Won	2	1
6	Nmber of Criminal Cases prosecuted by the Corps		75	23
7	Number of cases settled via Alternative Dispute Resolution (ADR)		2	0
8	Number Of Disciplinary cases reviewed for the quarter.		60	0
9	Number of MOUs, Tenancy Agreements and other Consultancy agreements prepared and executed.	Executed	48	39

Corps Medical and Rescue Office

Table 11: RTC Patients Attended to by FRSC Hospitals and Roadside Clinics Nationwide

S/N	COMMAND	RTC Cases 1st Q	RTC Cases 2nd Q
1	RS1.16 KAKAU	30	16
2	RS1.17/BYERO	72	19
3	RS1.25 CHIROMAWA	11	0
4	RS1.33 KOZA	14	3
5	RS1.34 Malfashi	37	29
6	RS2.2 ITORI	6	5
7	RS2.25 SGM	30	8
8	RS3.13 GIREI	38	20
9	RS4.13 H/KIBO	53	61
10	RS4.23 K/ALA	9	8
11	RS4.24 ALIADE	4	0
12	RS4.3 SHABU	3	3
13	RS5.12OLUKU	14	6
14	RS5.23 I/UKU	8	0
15	RS5.33 NTEJE	9	53
16	RS6.11 ELEME	4	16
17	RS7.12 ABAJI	0	0
18	RS7.21 MOKWA	0	0
19	RS8.11 B/SAADU	1	11
20	RS8.12 OMU ARAN	0	0
21	RS8.15 OLOORU	60	33
22	RS8.34 ZARIAGI	6	0
23	RS9.32 KM 78 ABA	40	1
24	RS10.31 T. MAFARA	13	27
25	RS11.12 ILESHA	13	14
26	RS11.13 I/IJESHA	36	5
27	RS12.13 ALKALERI	20	11
28	RS12.25 MAINOK	26	3
	Total	557	352



Chart 9: RTC Cases Chart illustrating Summary of Patients Attended to

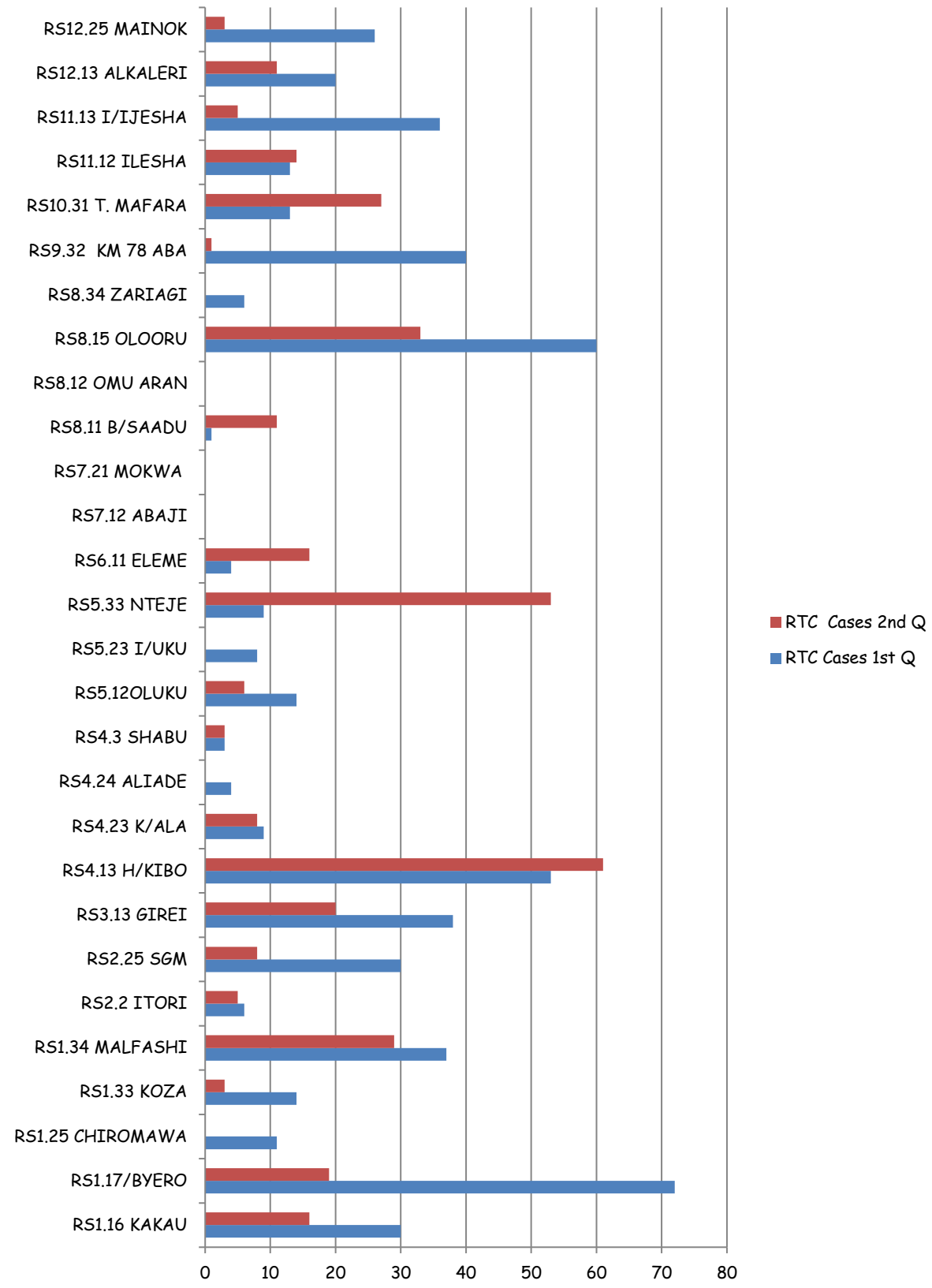




Table 12: Comparison of Medical Cases of Patients Attended to

S/N	COMMAND	Medical Cases 1st Q	Medical Cases 2nd Q
1	RS1.16 KAKAU	67	40
2	RS1.17/BYERO	20	15
3	RS1.25 CHIROMAWA	157	109
4	RS1.33 KOZA	77	55
5	RS1.34 MALFASHI	75	34
6	RS2.2 ITORI	183	89
7	RS2.25 SGM	37	27
8	RS3.13 GIREI	80	88
9	RS4.13 H/KIBO	56	78
10	RS4.23 K/ALA	154	179
11	RS4.24 ALIADE	216	264
12	RS4.3 SHABU	30	45
13	RS5.12OLUKU	183	133
14	RS5.23 I/UKU	80	87
15	RS5.33 NTEJE	276	278
16	RS6.11 ELEME	142	160
17	RS7.12 ABAJI	133	90
18	RS7.21 MOKWA	186	135
19	RS8.11 B/SAADU	64	96
20	RS8.12 OMU ARAN	119	87
21	RS8.15 OLOORU	152	92
22	RS8.34 ZARIAGI	91	114
23	RS9.32 KM 78 ABA	291	101
24	RS10.31 T. MAFARA	80	108
25	RS11.12 ILESHA	127	91
26	RS11.13 I/IJESHA	120	114
27	RS12.13 ALKALERI	219	196
28	RS12.25 MAINOK	109	21
	Total	3524	2926

Chart 10: Medical Cases Chart illustrating Summary of Patients Attended to

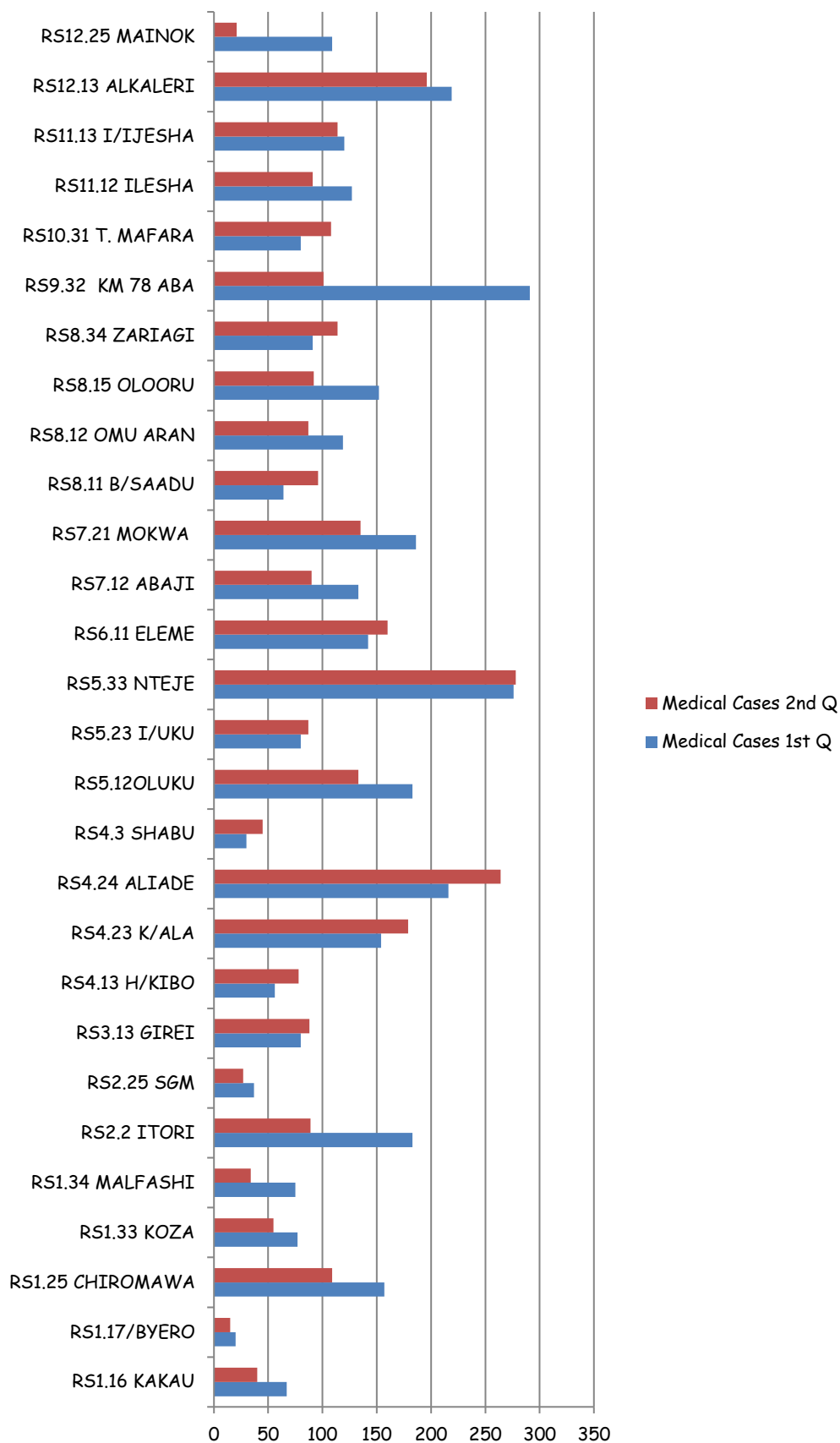


Table 13: Reported RTC Cases

RTC Cases Treated	Frequency
LACERATION	114
BRUISES	139
FRACTURE	11
HEAD/NECK	8
DISLOCATION	9
CHEST/ABDOMINIAL	1
REFERRED	25
OTHERS	59
Total	366

Chart 11: Graphical Representation Of Analysis Of RTC Cases Treated

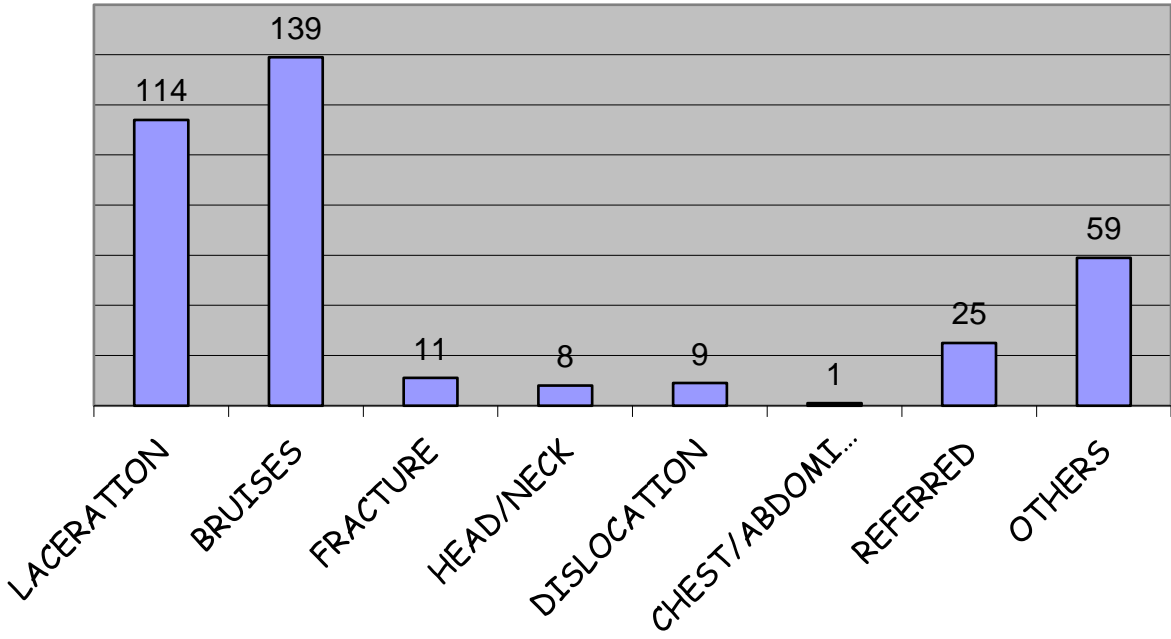


Table 14: Reported Medical Cases

Medical Cases	Frequency
UTI	98
MP	875
E.FEVER	213
G.ENTERITIS	150
HBP	253
PUD	214
ARTHRITIS	28
RTI	323
O&G	2
OTHERS	840
Total	2996

Chart 12: Graphical Representation of Analysis of Medical Cases Treated

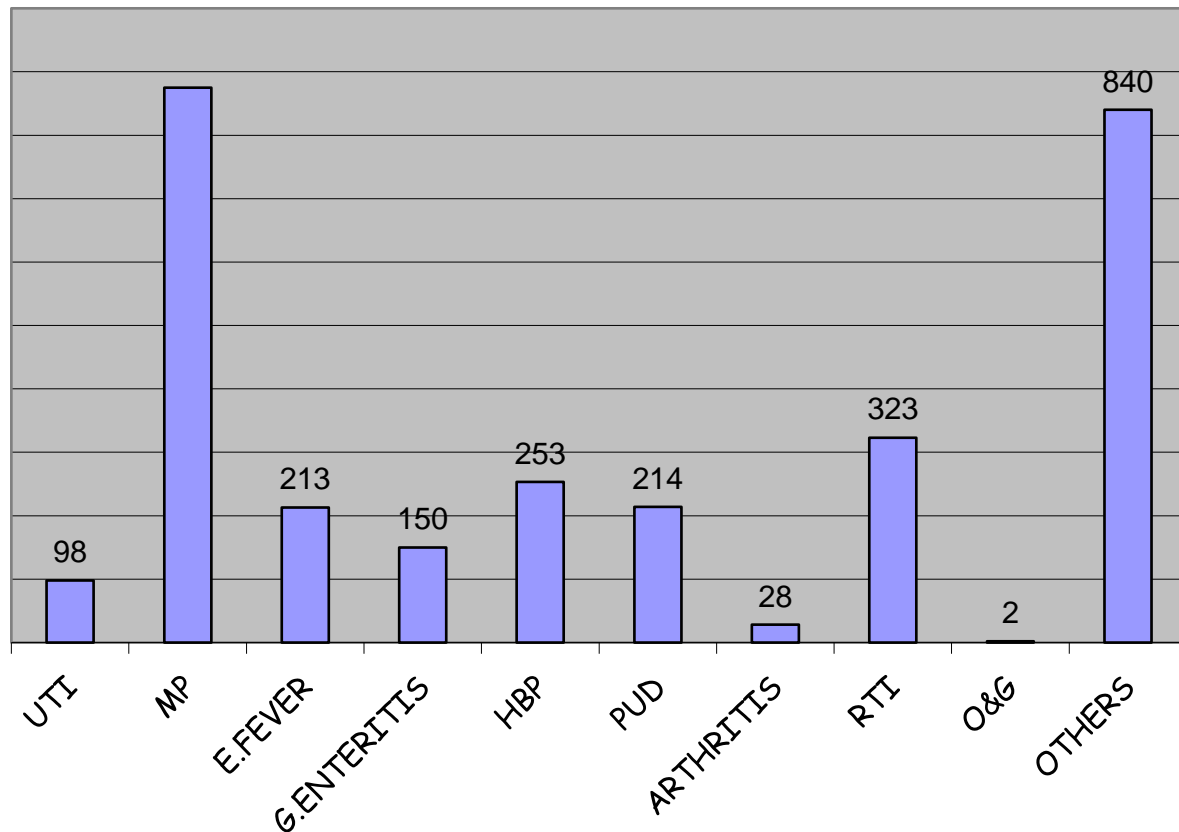


Table 15: Emergency Ambulance Service Scheme (EASS) Zebra 1-43)
Zebra Locations

S/N	ZEBRA	ZEBRA LOCATION	CUG NUMBER
1	ZEBRA 1	OLD PARADE GROUND AREA 10 GARKI, ABUJA	08077690898
2	ZEBRA 2	CBD OPPOSITE FEDERAL SECRETARIAT, ABUJA.	08077690897
3	ZEBRA 3	CITY GATE, ABUJA.	08077690896
4	ZEBRA 4	KUBWA ROAD, ABUJA.	08077690899
5	ZEBRA 5	KEFFI BY FLY OVER, NASSARAWA STATE.	08077690126
6	ZEBRA 6	YANGOJE, ALONG LOKOJA ROAD, FCT.	08073374912
7	ZEBRA 7	SABON WUSE, ALONG KADUNA ROAD NIGER STATE.	08056294319
8	ZEBRA 8	GIRI JUNCTION ALONG GWAGWALADA ZUBA ROAD ABUJA.	08151790087
9	ZEBRA 9	KOTON KARFE KOGI STATE.	08151790088
10	ZEBRA 10	BARDE JUNCTION ALONG JOS ROAD KADUNA STATE.	08151790089
11	ZEBRA 11	MARARABAN JAMA'A ROUND ABOUT, JOS.	08151790090
12	ZEBRA 12	KUGBO, NYANYA ROAD BY KARU FLY OVER, ABUJA.	08151790091
13	ZEBRA 13	GEGU, KOGI STATE.	08150654679
14	ZEBRA 14	AIRPORT JUNCTION ALONG BAUCHI GOMBE ROAD, GOMBE STATE.	08150654680
15	ZEBRA 15	KATARI, KADUNA STATE.	08150654681
16	ZEBRA 16	ABAJI, FCT.	08150654682
17	ZEBRA 17	KUDU, NIGER STATE.	08150654683
18	ZEBRA 18	OWAN ESEGIE EDO STATE.	08150654684
19	ZEBRA 19	IPETU IJESA, OSUN STATE.	08150654685
20	ZEBRA 20	OWO JUNCTION, ONDO STATE.	08150564686
21	ZEBRA 21	ILARA MOKIN ONDO STATE.	08150564687
22	ZEBRA 22	SHUWARIN, JIGAWA STATE.	08058298541
23	ZEBRA 23	AIR PORT ROAD, ILORIN KWARA STATE.	08058298542
24	ZEBRA 24	MUTUM BIYU, TARABA STATE.	08058298543
25	ZEBRA 25	BY WOLE SOYINKA FRSC HOUSING ESTATE SIGN POST GOSHEN.	09053976950
26	ZEBRA 26	CHAM, GOMBE SATATE.	09053976951
27	ZEBRA 27	DOKA, KADUNA STATE	09053976952
28	ZEBRA 28	JOS BY-PASS PLATEAU STATE	09053976953
29	ZEBRA 29	ALKALERI, BAUCHI STATE	09053976954
30	ZEBRA 30	TORO/MAGAMA, BAUCHI STATE	09053976955
31	ZEBRA 31	ABAKALIKI, EBONYI STATE	09053976956
33	ZEBRA 32	ABAKALIKI ROAD ENUGU STATE	09053976957
33	ZEBRA 33	YAHE, CROSS RIVER STATE	09053976958
34	ZEBRA34	ZUBA, FCT	09053976959
35	ZEBRA 35	ZARIA TOLL GATE, KADUNA STATE	09053976960
36	ZEBRA 36	CHIROMAWA, KANO STATE	09053976961
37	ZEBRA 37	OGUNMAKIN, OGUN STATE	09053976962
38	ZEBRA 38	IDU RAILWAY STATION	09058611870
39	ZEBRA 39	ALHERI CAMP	09058611871
40	ZEBRA 40	MANDO	09058611880
41	ZEBRA 41	KADUNA AIRPORT	09058611875
42	ZEBRA 42	POLY GATE, TARABA STATE	08132080583
43	ZEBRA 43	KWADON, GOMBE STATE	08066656880

Corps Public Education Office

Table 16: Details Of Public Education Activities

SN	COMMAN D	Radio Program mes	TV Program mes	News paper Public ations	Motor park Rallie s	Churc h Advoc acy	Mosqu e Advoc acy	Schoo l Advoc acy	Marke t Advo cacy	Road Shows	Town Hall Meeti ngs	Visit to TRD/ STk	Semin ars/w orksh ops	Total
1	RS1HQ	299	196	85	0	0	0	0	0	0	0	15	0	595
2	RS2HQ	321	154	145	0	0	0	0	0	0	0	10	0	630
3	RS3HQ	86	106	75	0	0	0	0	0	0	0	4	0	271
4	RS4HQ	143	121	66	0	0	0	0	0	0	0	11	0	341
5	RS5HQ	175	154	87	0	0	0	0	0	0	0	13	0	429
6	RS6HQ	143	156	64	0	0	0	0	0	0	0	13	0	376
7	RS7HQ	157	167	82	0	0	0	0	0	0	0	7	0	413
8	RS8HQ	187	121	65	0	0	0	0	0	0	0	10	0	383
9	RS9HQ	113	134	77	0	0	0	0	0	0	0	16	0	340
10	RS10HQ	121	105	64	0	0	0	0	0	0	0	14	0	304
11	RS11HQ	123	115	64	0	0	0	0	0	0	0	16	0	318
12	RS12HQ	115	124	53	0	0	0	0	0	0	0	12	0	304
	TOTAL	1983	1653	927	0	0	0	0	0	0	0	141	0	4704

LEGEND:

RP: Radio Programme

TVP: TV Programme

NPP: News Paper Publication

MPR: Motor Park Rallies

NDL: Lecture on NDL

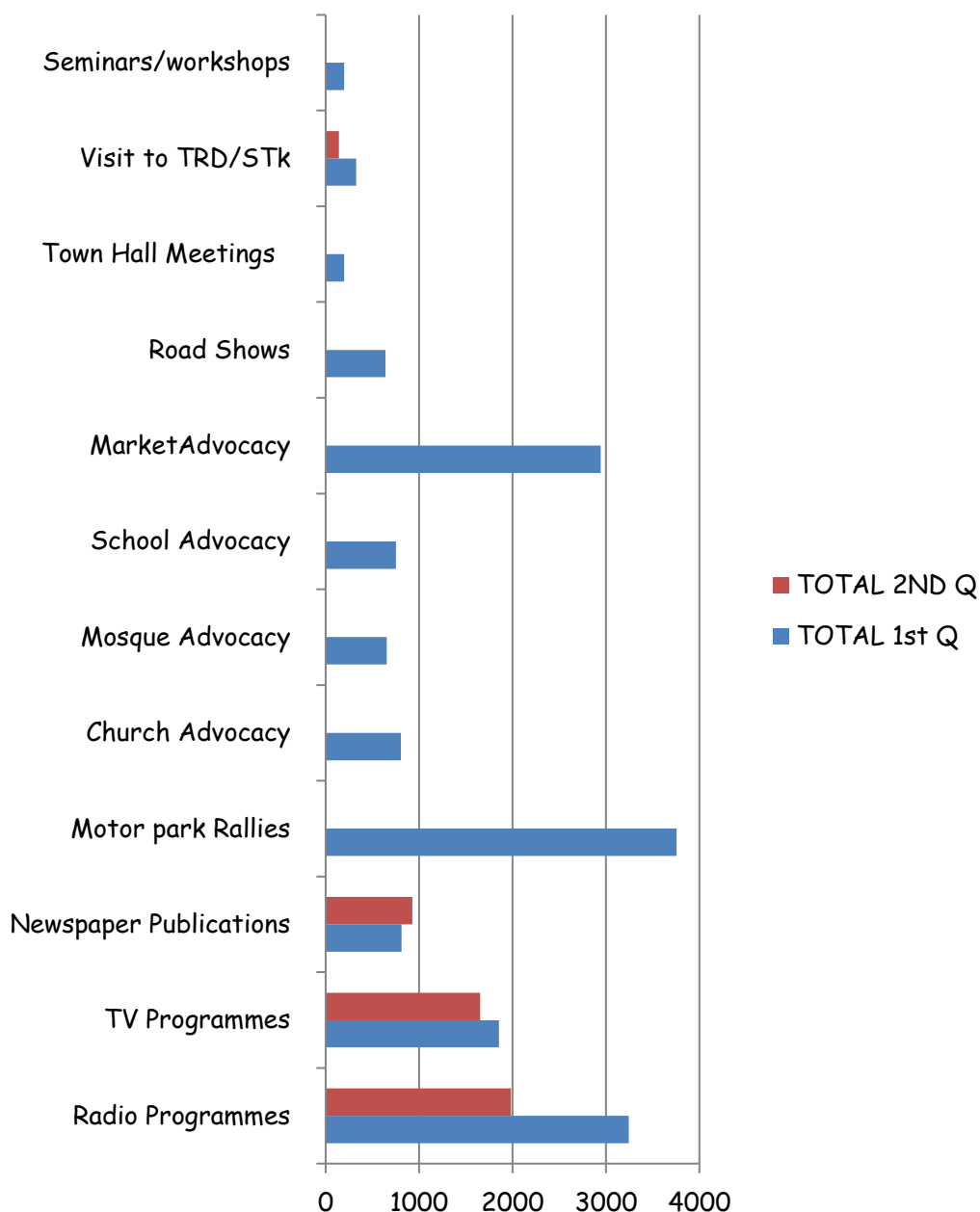
ADV: Advocacy Visit

DPE: Domesticated Public Education

Table 17: CPEO Activities comparison

SN	COMMAND	Radio Program mes	TV Program mes	Newspap er Publicati ons	Motor park Rallies	Church Advocac y	Mosque Advocac y	School Advocac y	MarketA dvocacy	Road Shows	Town Hall Meetings	Visit to TRD/ST k	Seminars /worksho ps	Total
1	TOTAL 1 st Q	3245	1855	810	3754	806	653	752	2942	640	196	325	196	16174
2	TOTAL 2 ND Q	1983	1653	927	0	0	0	0	0	0	0	141	0	4704

Chart 13: Illustration of Comparative analysis of Public Education Activities



Corps Transport and Standardization Office

Table 18: Comparative Summary of Fleet Operators' Travel

Quarterly	Fleet Operators Registered	Passenger Travelled	Vehicle Travelled	Luxury Bus Travelled	Advocacy Visit	Kilometers Covered
First Quarter, 2020	10	14,494,690	1,260,419	23,461	12,700	340,461,283
Second Quarter, 2020	0	444,090	44,130	294	742	9,418,762

Table 19: Summary Of RTC Involving Fleet Operators

Quarterly	Number Of Cases	Number Killed	Number Injured	Total Casualties	Number Of Persons Involved
First Quarter, 2020	66	69	248	317	829
Second Quarter, 2020	29	12	78	90	176

Chart 14: Summary Of RTC Involving Fleet Operators

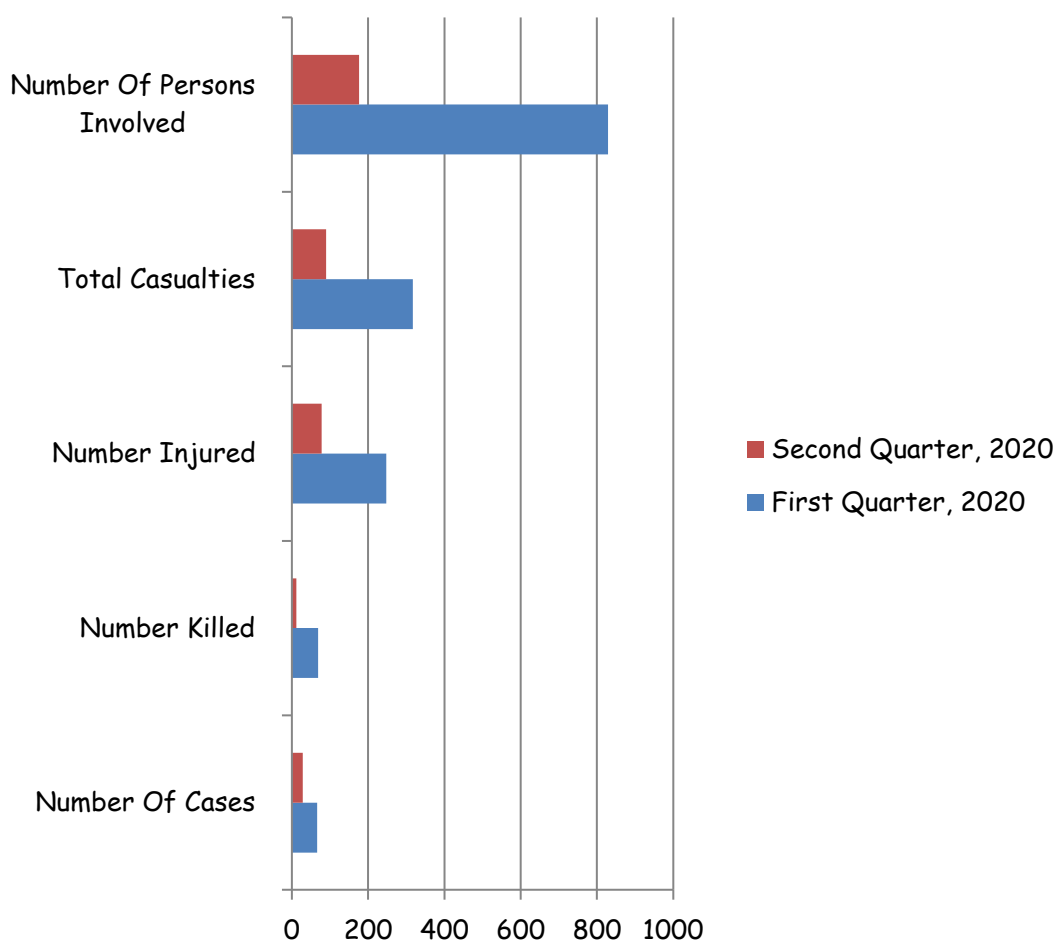
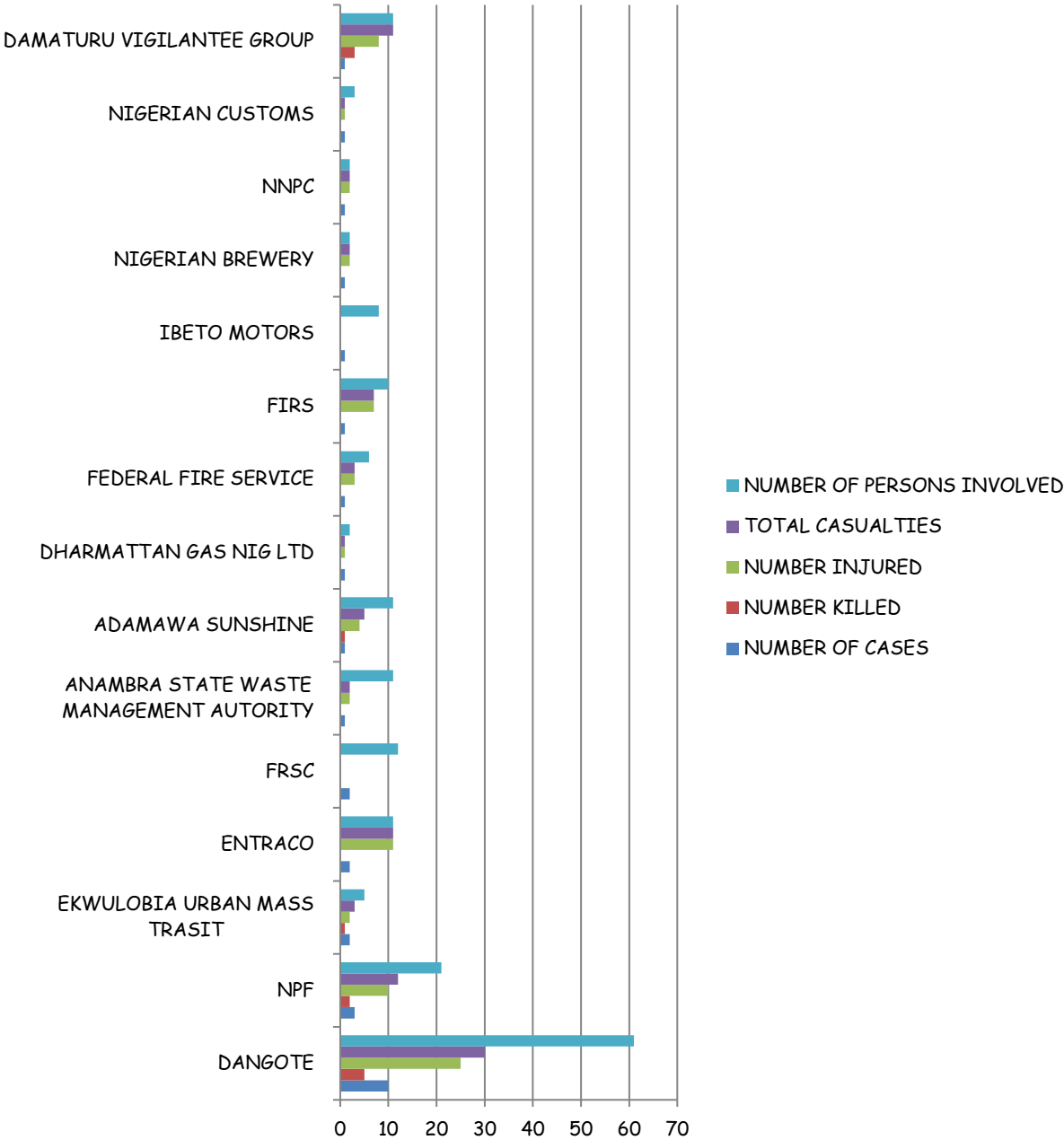


Table 20: Summary Of RTC Involving Fleet Operators

S/NO	FLEET OPERATOR	NUMBER OF CASES	NUMBER KILLED	NUMBER INJURED	TOTAL CASUALTIES	NUMBER OF PERSONS INVOLVED
1	DANGOTE	10	5	25	30	61
2	NPF	3	2	10	12	21
3	EKWULOBIA URBAN MASS TRASIT	2	1	2	3	5
4	ENTRACO	2	0	11	11	11
5	FRSC	2	0	0	0	12
6	ANAMBRA STATE WASTE MANAGEMENT AUTHORITY	1	0	2	2	11
7	ADAMAWA SUNSHINE	1	1	4	5	11
8	DHARMATTAN GAS NIG LTD	1	0	1	1	2
9	FEDERAL FIRE SERVICE	1	0	3	3	6
10	FIRS	1	0	7	7	10
11	IBETO MOTORS	1	0	0	0	8
12	NIGERIAN BREWERY	1	0	2	2	2
13	NNPC	1	0	2	2	2
14	NIGERIAN CUSTOMS	1	0	1	1	3
15	DAMATURU VIGILANTEE GROUP	1	3	8	11	11

Chart 15: Summary Of RTC Involving Fleet Operators



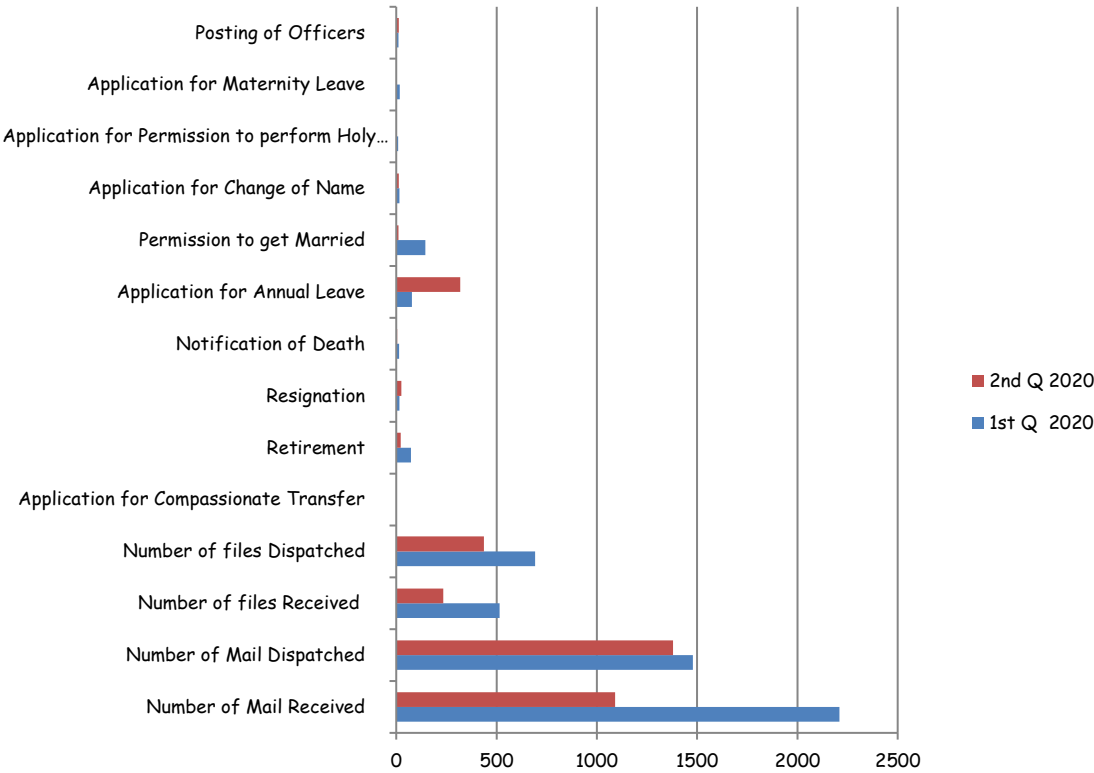


Corps Secretary

Table 21: Corps Secretary Activities

S/N	ACTIVITY	1 st Q 2020	2 nd Q 2020
1	Number of Mail Received	2210	1090
2	Number of Mail Dispatched	1479	1379
3	Number of files Received	515	234
4	Number of files Dispatched	692	437
5	Application for Compassionate Transfer	03	02
6	Retirement	73	21
7	Resignation	16	25
8	Notification of Death	14	04
9	Application for Annual Leave	77	319
10	Permission to get Married	144	11
11	Application for Change of Name	15	12
12	Application for Permission to perform Holy Pilgrimage	09	01
13	Application for Maternity Leave	17	03
14	Posting of Officers	10	12

Chart 16: Corps Secretary Activities



Corps Provost

Table 22: Misconduct in Details

SN	OFFENCES	FREQUENCY 1 st Q 2020	FREQUENCY 2 nd Q 2020
1	RUDE CONDUCT	10	7
2	DERELICTION OF DUTY	20	15
3	DESERTION	3	9
4	Unauthorized disclosure of infomation	3	2
6	IMPROPER DRESSING	219	128
7	LATENESS	473	262
8	SCANDALOUS BEHAVIOR	1	11
9	PATROL MISCONDUCT	35	24
10	NEGLIGENCE OF DUTY	2	6
11	ABSENTEEISM	527	441
12	DISOBEDIENCE	175	117
13	AWOL	24	17
14	ABANDONEMENT OF DUTY	8	7
15	OTHERS	8	6
	Total	1508	1073

Chart 17: Misconduct

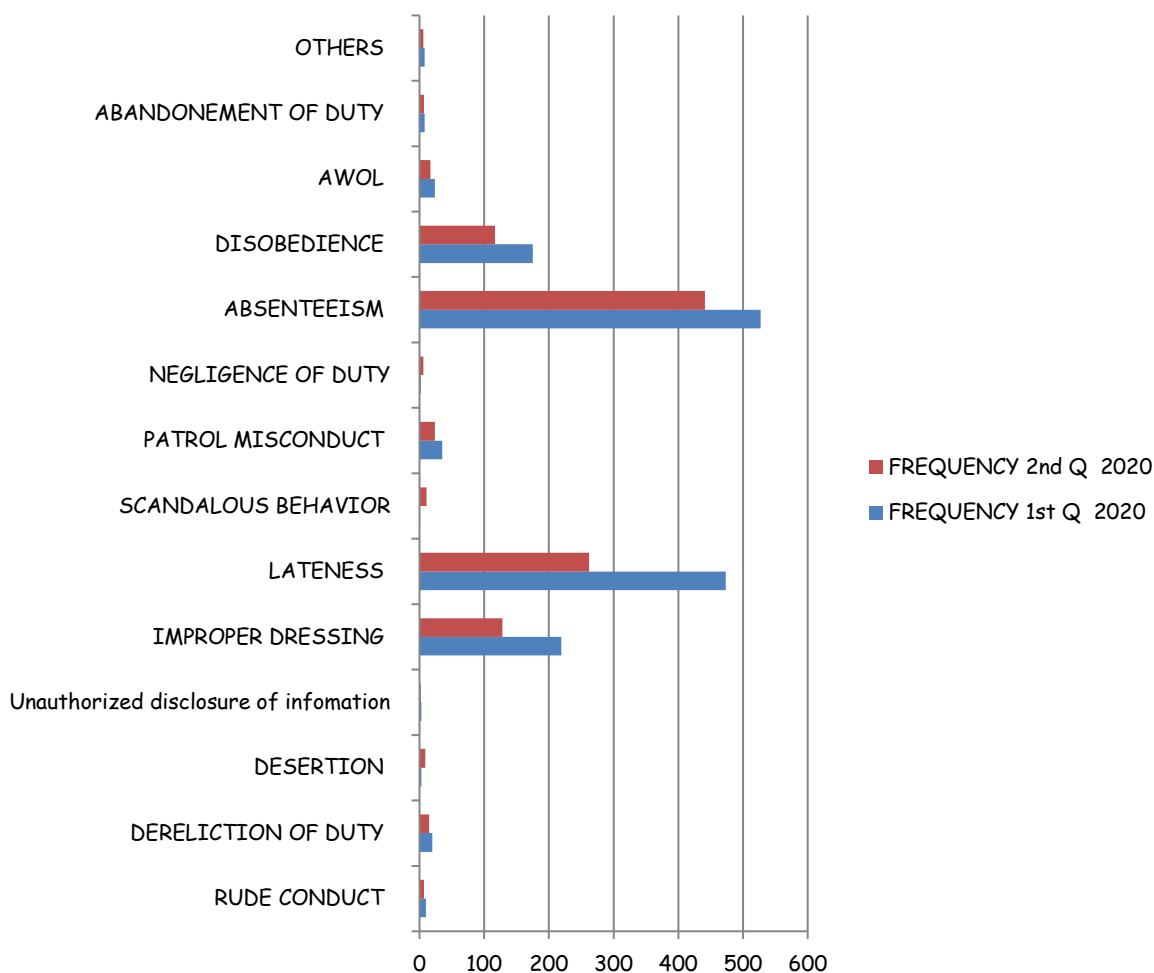
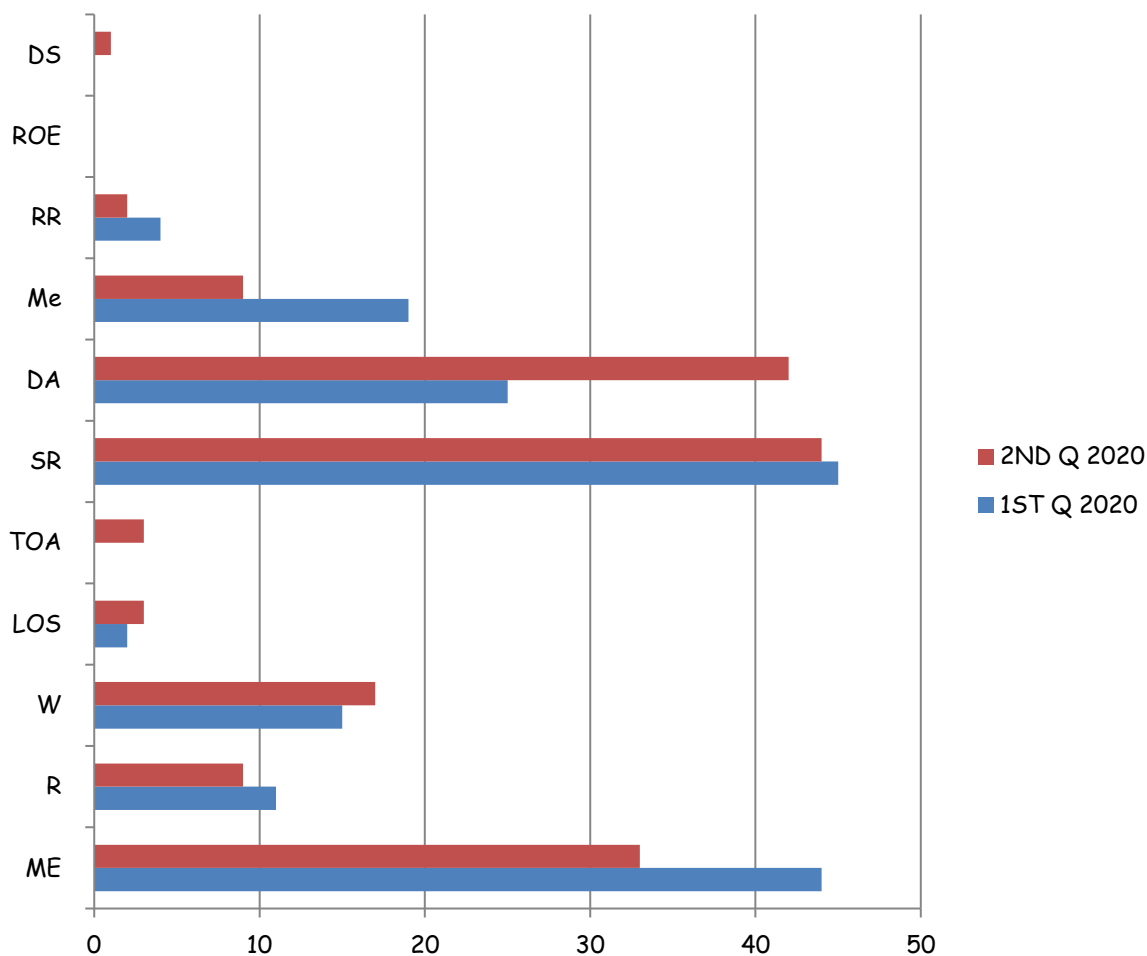




Table 23: Decided Cases

OFFENCES	ME	R	W	LOS	TOA	SR	DA	Me	RR	ROE	DS
1 ST Q 2020	44	11	15	2	0	45	25	19	4	0	0
2 ND Q 2020	33	9	17	3	3	44	42	9	2	0	1

Chart 18: Decided Cases



ABBREVIATIONS AND MEANING

- | | | | |
|----|--------|---|---|
| 1. | ME/DFS | = | MAJOR ENTRY/DAYS OF FOFEITURE OF SALARY |
| 2. | Me | = | MINOR ENTRY |
| 3. | R | = | REPRIMAND |
| 4. | DA | = | DISCHARGED AND ACQUITTED |
| 5. | RR | = | REDUCTION IN RANK |
| 6. | W | = | WARNING |
| 7. | SR | = | SEVERE REPRIMAND |
| 8. | LOS | = | LOST OF SENIORITY |
| 9. | TOA | = | TERMINATION OF APPOINTMENT |

COMPLAINTS RECEIVED FROM CUSTOMERS

Table 24: Complaints Received from Customers

NATURE OF COMPLAINTS	COMPLAINTS FROM COMMANDS	PHONE & SMS	EOMAILS	SUGGESTION BOXES	LETTERS	SOURCES OF COMPLAINT INTERNAL & EXTERNAL	TOTAL
OPS	13	2		0	1	16	16
NDL	15	3	2		17	37	37
OFL	5	0	0	0	2	7	7
Total	33	5	2	0	20	60	60

Number of appreciations through: e-mail, phone calls and SMS = 0
 Update from tweeter account from leadership newspaper = 0

Legend:

SCRAR Servicom Customer Relations Activities Register

OPS Operations

NDL National Drivers License

OFL Other Offences Violation

Corps Procurement Office

Table 25: Items Distributed

S/NO	ITEMS	COMMAND	QTY.
1	SIREN	RSHQ TSD	1
2	NIKON CAMERA (STILL)	RSHQ CPEO	1
3	VIDEO CAMERA (CANON)	RSHQ CPEO	1
4	LED TV	RSHQ CMO	1
5	2HP WINDOW A/C	RSHQ CMO	1
6	PRINTER	PROTOCOL	1
7	UPS	PROTOCOL	1
8	PRINTER	RSHQ CIO	1
9	LAPTOP COMPUTER	RSHQ CMO	1
10	LAPTOP COMPUTER	RSHQ TRG	1
11	2HP SPLIT A/C	RSHQ CMRO	1
12	DIGITAL VOICE RECORDER	HPAU	1
13	MICRO PHONE (WIRELESS)	RSHQ CPEO	1
14	BATTERIES (EXTRA IN PACKS)	RSHQ CPEO	2
15	MEMORY CARD (64GB)	RSHQ CPEO	2
16	CAMERA MOUNT LED LIGHT	RSHQ CPEO	1
17	CAMERA BAG	RSHQ CPEO	1
18	OFFICE SETTEE	PROTOCOL	3
19	EXECUTIVE TABLE	RSHQ SD&P	1
20	EXECUTIVE CHAIR	RSHQ SD&P	1
21	VISITOR CHAIR	RSHQ SD&P	2
22	PROJECTOR	SA-CM	1
23	OFFICE TABLE	RSHQ PSO	1
24	OFFICE CHAIR	RSHQ PSO	1
25	FILE CABINET	RSHQ CS	1
26	BANNERS	RSHQ CPEO	3
27	FLIERS	RSHQ CPEO	5000
28	INVITATION CARD	RSHQ CPEO	250
29	NOTICE OF OFFENCE BOOKLETS	RSHQ OPS	2000
30	TEMPORARY NATIONAL DRIVER LICENSE PAPER	RSHQ MVA	55000
31	NYLON FOR NDL DISPATCH	RSHQ MVA	200
32	BANNERS	RSHQ CPEO	2
33	FLIERS	RSHQ CPEO	3000
34	INVITATION CARD	RSHQ CPEO	150
35	BANNERS	RSHQ CPEO	3
36	FLIERS	RSHQ CPEO	3000
37	INVITATION CARD	RSHQ CPEO	200
38	BANNERS	RSHQ CPEO	3
39	FLIERS	RSHQ CPEO	3000
40	INVITATION CARD	RSHQ CPEO	200
41	CYAN PRINTER CARTRIDGE	RSHQ CMO	5
42	MAGENTA PRINTER CARTRIDGE	RSHQ CMO	5
43	YELLOW PRINTER CARTRIDGE	RSHQ CMO	5
44	BLACK PRINTER CARTRIDGE	RSHQ CMO	5



Table 26: RTC Cases on State Basis

STATE	RTC Cases 1 ST Q 2020	RTC Cases 2 ND Q 2020
Abia	31	18
Adamawa	103	48
Akwa Ibom	29	18
Anambra	47	53
Bauchi	117	78
Bayelsa	5	6
Benue	89	82
Borno	27	4
Cross River	25	27
Delta	51	48
Ebonyi	34	11
Edo	80	61
Ekiti	31	12
Enugu	40	11
FCT	328	165
Gombe	97	25
Imo	27	15
Jigawa	91	44
Kaduna	292	177
Kano	132	36
Katsina	102	70
Kebbi	112	74
Kogi	111	80
Kwara	102	72
Lagos	153	93
Nasarawa	130	107
Niger	129	71
Ogun	236	170
Ondo	102	52
Osun	102	45
Oyo	170	138
Plateau	74	39
Rivers	11	8
Sokoto	50	25
Taraba	62	36
Yobe	46	38
Zamfara	48	23
TOTAL	3416	2080



Chart 19: RTC Cases on State Basis

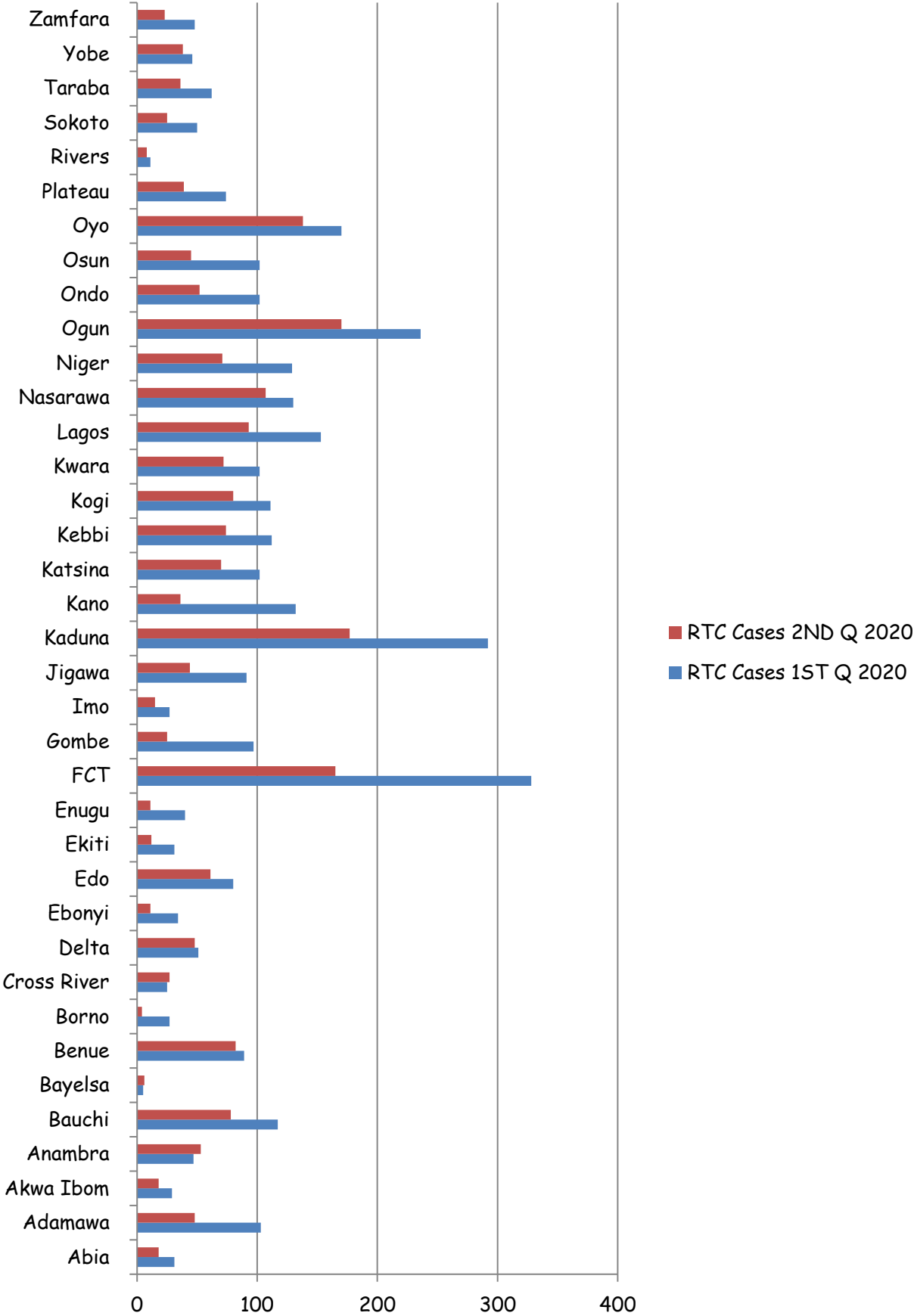




Table 27: Number Injured on State Basis

STATE	Number Injured 1 st Q 2020	Number Injured 2 nd Q 2020
Abia	153	44
Adamawa	296	115
Akwa Ibom	52	20
Anambra	75	92
Bauchi	504	313
Bayelsa	9	8
Benue	200	232
Borno	138	13
Cross River	103	47
Delta	113	90
Ebonyi	102	25
Edo	229	163
Ekiti	69	21
Enugu	140	20
FCT	605	303
Gombe	283	49
Imo	47	34
Jigawa	306	146
Kaduna	1056	552
Kano	483	162
Katsina	381	187
Kebbi	332	254
Kogi	381	189
Kwara	382	332
Lagos	241	139
Nasarawa	334	240
Niger	556	245
Ogun	664	356
Ondo	342	134
Osun	306	112
Oyo	504	296
Plateau	217	93
Rivers	12	25
Sokoto	148	79
Taraba	188	118
Yobe	246	149
Zamfara	226	138
TOTAL	10423	5535

Chart 20: Number Injured

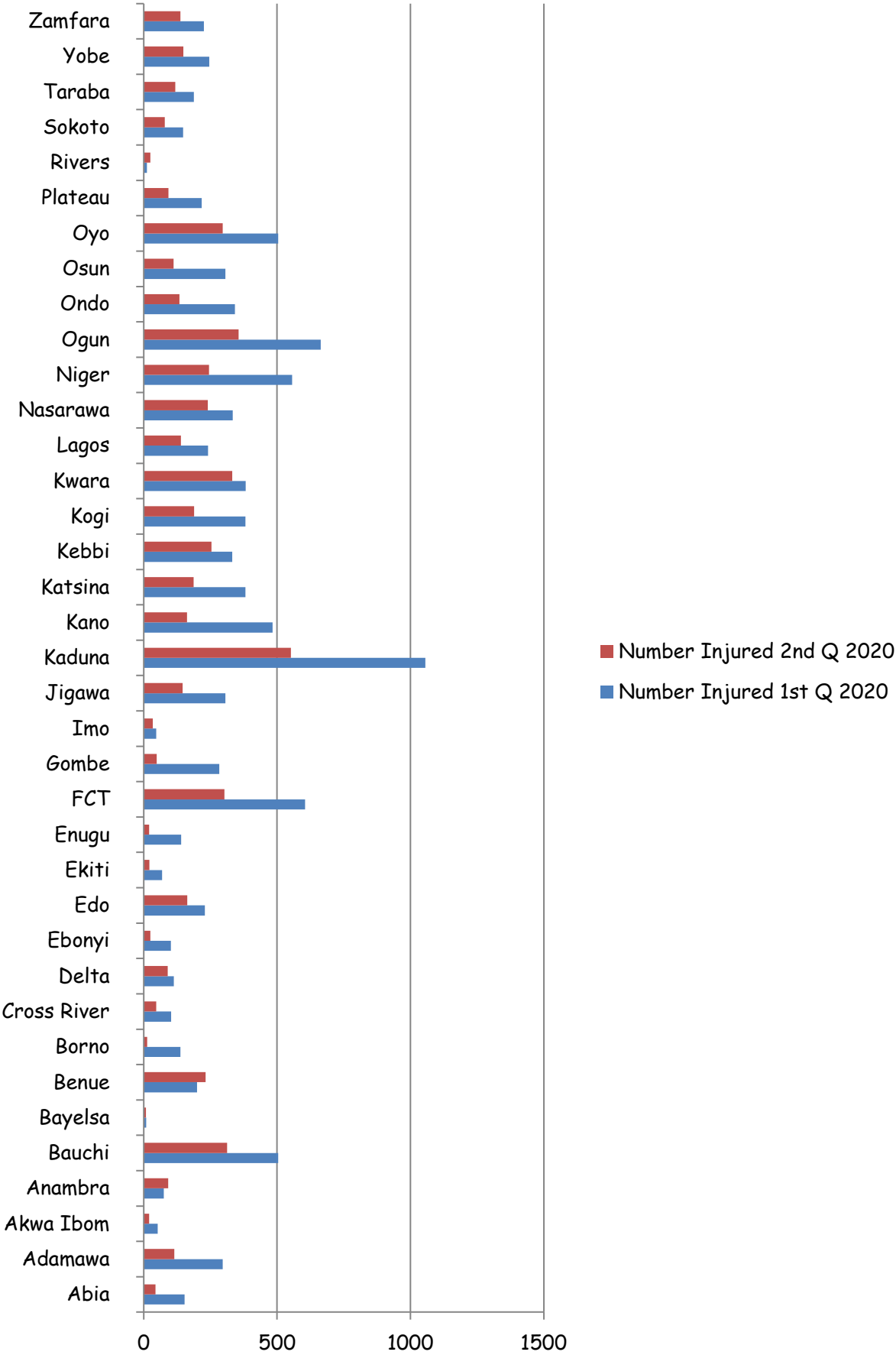


Table 28: Number Killed on State Basis

STATE	Number Killed for 1 st Q 2020	Number Killed for 2 nd Q 2020
Abia	23	8
Adamawa	27	17
Akwa Ibom	4	1
Anambra	16	22
Bauchi	86	55
Bayelsa	5	5
Benue	19	19
Borno	11	4
Cross River	23	15
Delta	23	40
Ebonyi	13	5
Edo	74	51
Ekiti	8	1
Enugu	31	1
FCT	53	25
Gombe	42	8
Imo	11	1
Jigawa	46	13
Kaduna	192	67
Kano	94	43
Katsina	119	28
Kebbi	36	29
Kogi	57	13
Kwara	90	77
Lagos	40	24
Nasarawa	40	26
Niger	79	34
Ogun	114	52
Ondo	47	22
Osun	57	15
Oyo	62	53
Plateau	16	13
Rivers	1	7
Sokoto	28	8
Taraba	8	11
Yobe	37	27
Zamfara	33	15
TOTAL	1665	855

Chart 21: Number Killed on State Basis

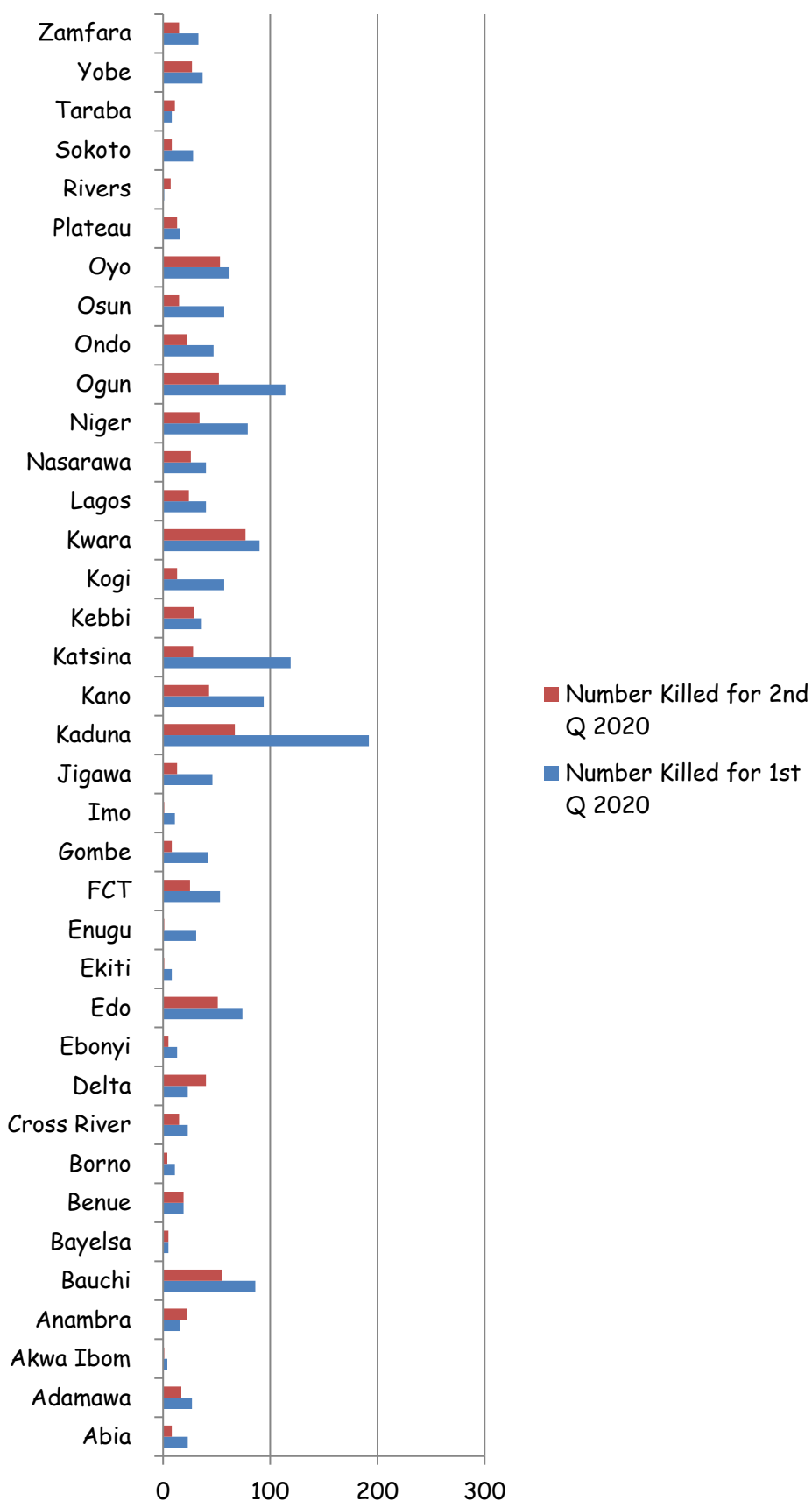
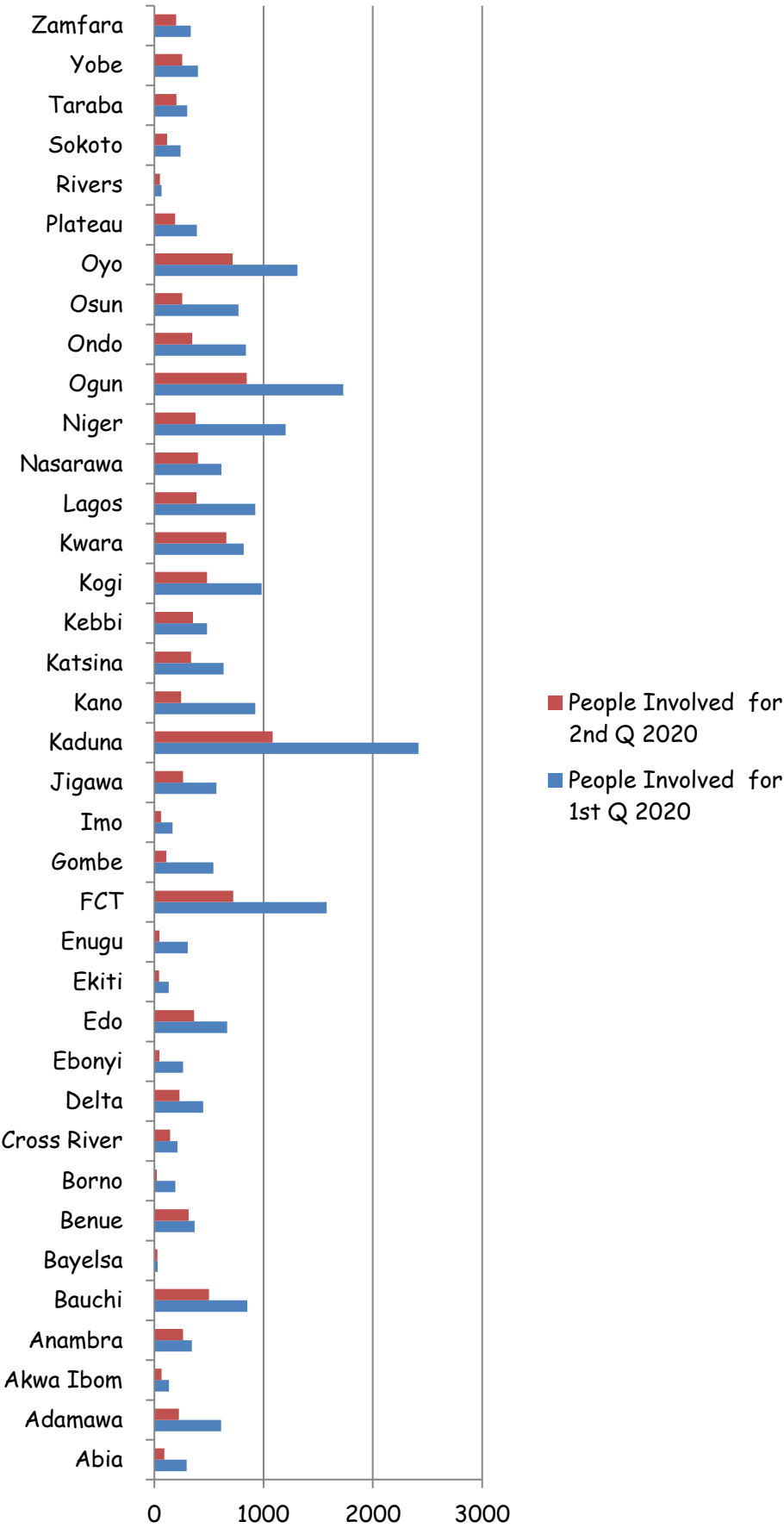


Table 29: People Involved on State Basis

STATE	People Involved for 1 st Q 2020	People Involved for 2 nd Q 2020
Abia	295	92
Adamawa	611	226
Akwa Ibom	135	67
Anambra	344	263
Bauchi	851	501
Bayelsa	30	27
Benue	368	314
Borno	192	22
Cross River	212	143
Delta	446	230
Ebonyi	262	46
Edo	667	363
Ekiti	132	42
Enugu	305	45
FCT	1577	723
Gombe	539	108
Imo	166	61
Jigawa	569	262
Kaduna	2417	1084
Kano	925	245
Katsina	634	335
Kebbi	481	353
Kogi	981	483
Kwara	818	660
Lagos	925	387
Nasarawa	614	398
Niger	1202	376
Ogun	1729	845
Ondo	838	346
Osun	769	256
Oyo	1311	718
Plateau	388	189
Rivers	65	50
Sokoto	240	117
Taraba	300	202
Yobe	399	255
Zamfara	333	199
TOTAL	23070	11033

Chart 22: People Involved on State Basis



Special Duties and External Relations

Table 30: Partnership Analysis of Government Agencies and NGO

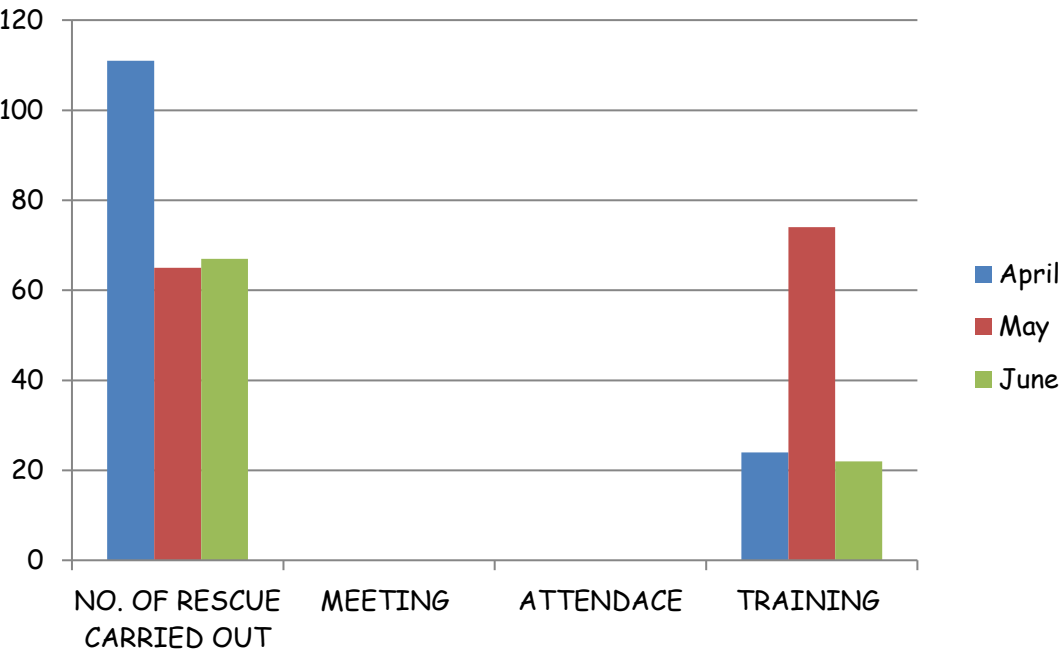
ZONES	COMMAND	GOVT AGENCIES	NGOs	CORPORATE ORGs	TOTAL
RSHQ ABUJA	RSHQ ABUJA	0	0	0	0
RS 1 KADUNA	RS1.1 KADUNA	0	0	0	0
	RS1.2 KANO	0	0	0	0
	RS1.3 KATSINA	0	0	0	0
	RS1.4 JIGAWA	0	0	0	0
	RS1.5 KEBBI	0	0	0	0
RS 2 LAGOS	RS2.1 LAGOS	0	0	0	0
	RS2.2 OGUN	0	0	0	0
RS 3 YOLA	RS3.1 ADAMAWA	0	0	0	0
	RS3.2 GOMBE	0	0	0	0
	RS3.3 TARABA	0	0	0	0
RS 4 JOS	RS4.1 PLATEAU	0	0	0	0
	RS4.2 BENUE	0	0	0	0
	RS4.3 NASSARAWA	0	0	0	0
RS 5 BENIN	RS5.1 EDO	0	0	0	0
	RS5.2 DELTA	0	0	0	0
	RS5.3 ANAMBRA	0	0	0	0
RS 6 P/H	RS6.1 RIVER	0	0	0	0
	RS6.2 C/RIVER	0	0	0	0
	RS6.3 A/IBOM	0	0	0	0
	RS6.4 BAYELSA	0	0	0	0
RS 7 ABUJA	RS7.1 FCT	0	0	0	0
	RS7.2 NIGER	0	0	0	0
RS 8 ILORIN	RS8.1 KWARA	0	0	0	0
	RS8.2 EKITI	0	0	0	0
	RS8.3 KOGI	0	0	0	0
RS 9 ENUGU	RS9.1 ENUGU	0	0	0	0
	RS9.2 EBONYI	0	0	0	0
	RS9.3 ABIA	0	0	0	0
	RS9.4 IMO	0	0	0	0
RS 10 SOKOTO	RS10.1 SOKOTO	0	0	0	0
	RS10.2 KEBBI	0	0	0	0
	RS10.3 ZAMFARA	0	0	0	0
RS 11 OSOGBO	RS11.1 OSUN	0	0	0	0
	RS11.2 ONDO	0	0	0	0
	RS11.3 OYO	0	0	0	0
RS 12 BAUCHI	RS12.1 BAUCHI	0	0	0	0
	RS12.2 BORNO	0	0	0	0
	RS12.3 YOBE	0	0	0	0
TOTAL		0	0	0	0



Table 31: Activities of National Community Post Crash Care Initiative (NCPCCI) for Q2

	NO. OF RESCUE CARRIED OUT	MEETING	ATTENDACE	TRAINING
April	111	0	0	24
May	65	0	0	74
June	67	0	0	22
Total	243	0	0	67

Chart 23: Activities of NCPCCI for Q2



Number of Corridors = 27
Number of Volunteers = 540



Table 32: Comparison of Durbar Report rendition for 1st Q and 2nd Q

RSHQ/ZONE	1 ST QUARTER, 2020	2 ND QUARTER, 2020
RSHQ	0	2
ZONE RS1	0	0
ZONE RS2	0	25
ZONE RS3	0	0
ZONE RS4	0	0
ZONE RS5	0	0
ZONE RS6	0	7
ZONE RS7	0	0
ZONE RS8	0	13
ZONE RS9	0	0
ZONE RS10	0	0
ZONE RS11	0	0
ZONE RS12	0	0
TOTAL	62	47

Chart 24: Comparison of Durbar Report rendition for 1st Q and 2nd Q

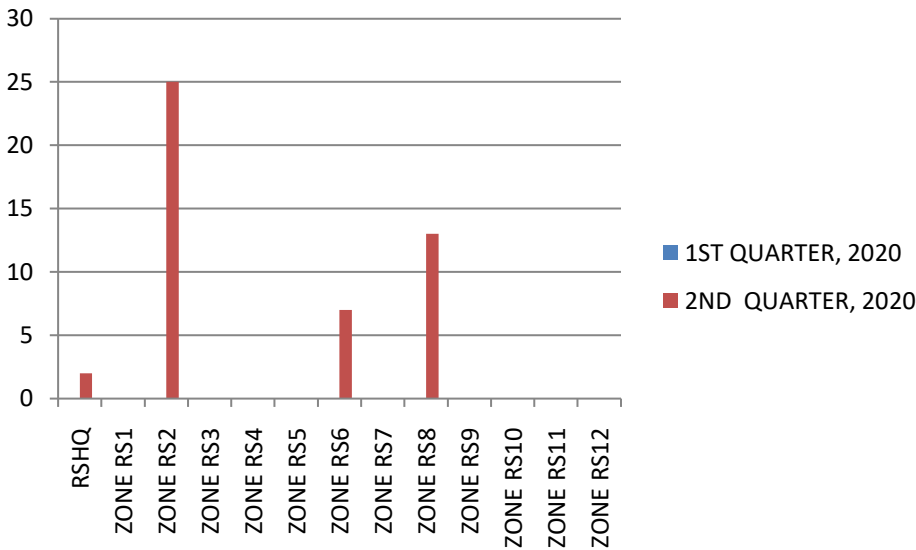


Table 33: BREAKDOWN OF STAFF ON FURTHER STUDIES BASED ON THEIR PROGRAMMES

SN	PROGRAMME	TOTAL
1	Staff on PhD programme	1
2	Staff on Masters Degree Programme	16
3	Staff on Bachelor Degree Programme	92
4	Staff on Postgraduate Diploma (PGD)	4
5	Staff on Higher National Diploma (HND)	2
6	Staff on NCE Programme	9
7	Staff on OND / ND Programme	9
8	Staff on ANAN, ICAN	0
	TOTAL	133

Table 34: NO OF STAFF ON SPONSORSHIP

S/N	Activities	NO OF STAFF ON SPONSORSHIP
1.	No of staff on sponsorship (Foreign)	0
2.	No of staff on sponsorship (Local)	1
TOTAL	No of staff on sponsorship (local/foreign)	1

Table 35: NUMBER OF STAFF TRAINED VIRTUALLY (LOCAL/FOREIGN)

S/N	MONTHS	NUMBER OF ENROLL TRAINEE
1	No. of Staff trained via Virtual Workshop	70
TOTAL =		70

Table 36: No. of Drivers Trained By FRSC

S/N	Program	Total
1	Fresh Application received from staff seeking for admission for further studies in NCE, ND, HND, Degree and Masters Degree (officers and marshals) for 2020/2021 Academic session	1920
2	Fresh Application received from staff seeking for admission for further studies in Doctorate Degree	23
3	Fresh Application received from staff seeking (SRC and Above) for admission for further studies	56
	TOTAL	1999

Table 37: Schools Activities

S/NO	Month	Number of School registered	Number of Schools Accredited	Number of Enrolled Trainees	Number of Trained Drivers
1	April	0	0	0	0
2	May	0	0	0	0
3	June	12	2	79066	3968
	Total	12	2	79066	3968

SUMMARY

No of Staff on Sponsorship (local/Foreign).....	1
No of staff Trained virtually (Local/Foreign)	70
No of Staff on Further Studies (Self Sponsorship).....	1946
No of Driving School Registered.....	12
No of Driving School Accredited	2
No of Trainee drivers enrolled	79,066
No of Trainee drivers Graduated.....	36.968
No of Drivers Trained By FRSC, HQ	0
No of Drivers Trained By Field Command.....	0

TECHNICAL SERVICES DEPARTMENT

Table 38: Number of FRSC Vehicles

Purpose	Field	RSHQ	Total
Patrol	719	46	765
Admin	61	110	171
Ambulances	109	15	124
Tow Trucks	25	1	26
Bikes	187	32	219
Total	1101	204	1305

Table 39: SUMMARY OF VEHICLES STATUS

FUNTIONAL	GROUNDED	ACCIDENTED	UNDERGOING REPAIRS	TOTAL
883	184	13	6	1086

FRSC ESTATES

Number of Staff quarters owned-34

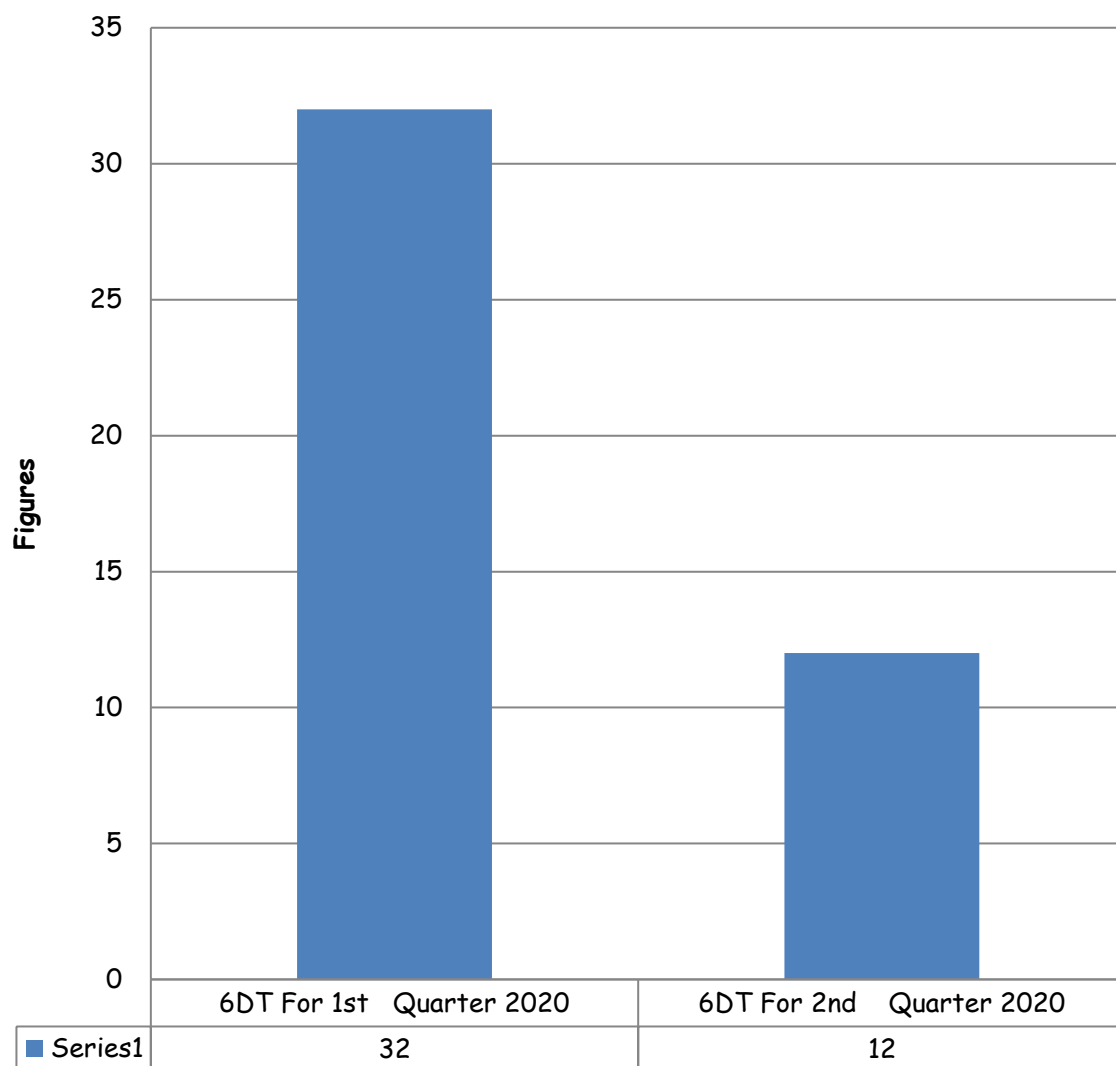
Number of Staff Quarters rented-119

Total Number of quarters-153

Table 40: Six Death (6DT) Accident Investigated

6DT For 1 st Quarter 2020	6DT For 2 nd Quarter 2020
32	12

Chart 25: 6DT Accident Investigated For 1st Q 2020 and 2nd Q 2020





Federal Road Safety Corps, Nigeria:
ISO 9001 QMS Certified Law Enforcement Agency in Africa.

08056294007 SERVICOM Nodal Officer

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08056799857 – Complaint Desk

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