



# Building A Centre of Excellence in Road Safety Management in Africa

Through the FRSC Academy



6 May 2019 Boboye O. Oyeyemi, Ph.D.

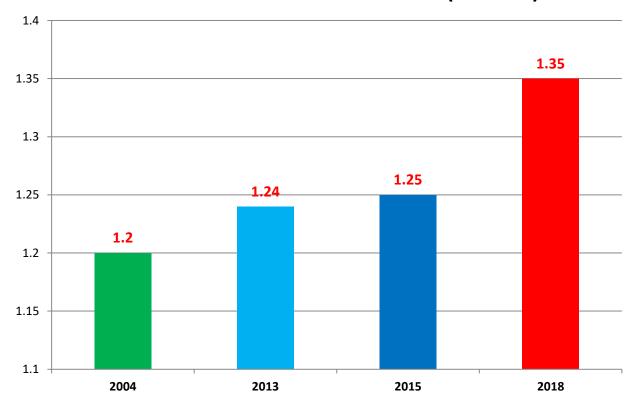
MFR,mni,NPoM,FNIM,FCIPM,FCILT Corps Marshal, FRSC

Abuja, Nigeria

# INTRODUCTION

Road Safety is a contemporary problem that has attracted concerns from all sides (Governments, NGOs, Multi-nationals, the UN, etc) because, the impact of negligence stares every one in the face with debilitating effect on manpower, economy, health, socio-economic development and general well-being.

#### **Annual Global Road Traffic deaths (millions)**



Source: WHO Injury prevention report 2004, Global Status Report on Road Safety 2013, 2015 and 2018

# **ROAD SAFETY CONCERN IN NIGERIA**

The global picture on road safety was no different in Nigeria as Nigeria's roads were described by WHO in 1984 as "worst in the world to travel on" relative to that of Ethiopia.

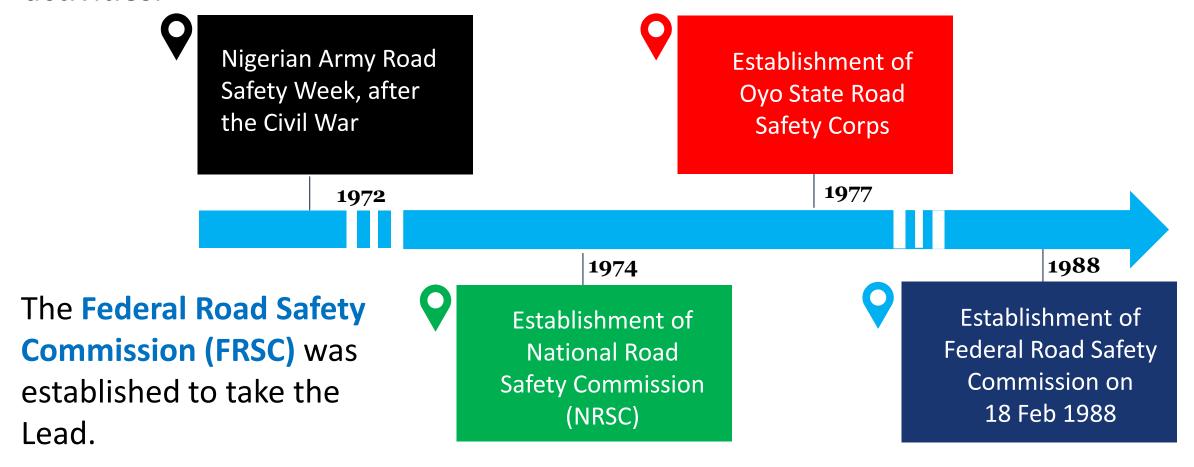




There was a need for action on Road Safety in Nigeria and the government began efforts in this regard to stabilize the situation and then reverse the trend.

# **ESTABLISHMENT OF A LEAD AGENCY**

Several attempts on finding a solution to Road Safety in Nigeria were made until government resolved to establish a Lead Agency to take charge and coordinate activities.



# THE FEDERAL ROAD SAFETY CORPS: VISION

# **VISION**

To eradicate Road
Traffic Crashes and
create safe motoring
environment in Nigeria.



# THE FEDERAL ROAD SAFETY CORPS: MISSION

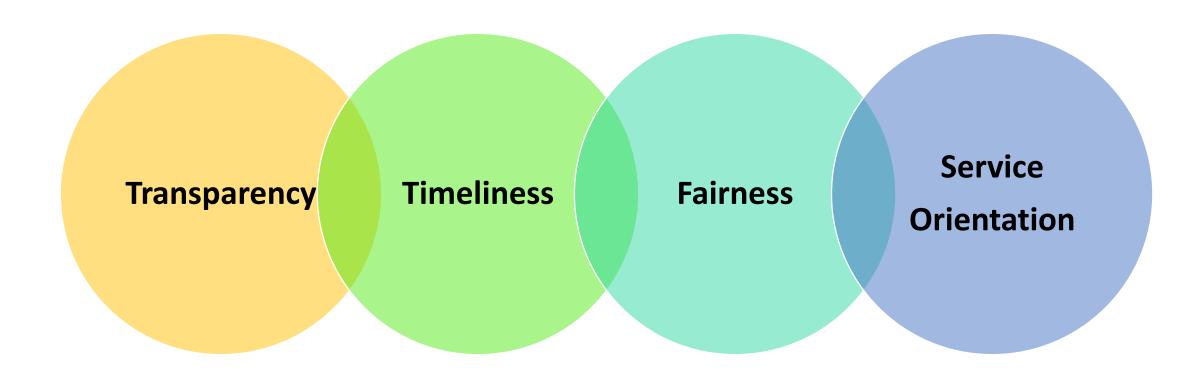
# **MISSION**

Regulate, Enforce and Coordinate Road Traffic and Safety Management activities through:

- Sustained Public Enlightenment.
- Promotion of Stakeholder Cooperation.
- Robust Data Management.
- Improved Vehicle Administration.
- Prompt Rescue Services.
- Effective Patrol Operations.

# THE FEDERAL ROAD SAFETY CORPS: CORE VALUES

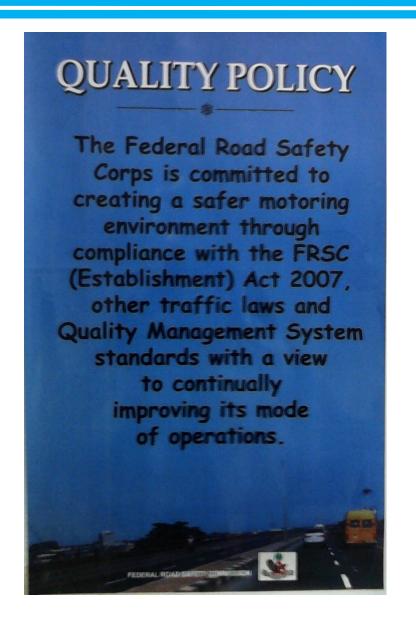
# **CORE VALUES**



# THE FEDERAL ROAD SAFETY CORPS: QUALITY POLICY

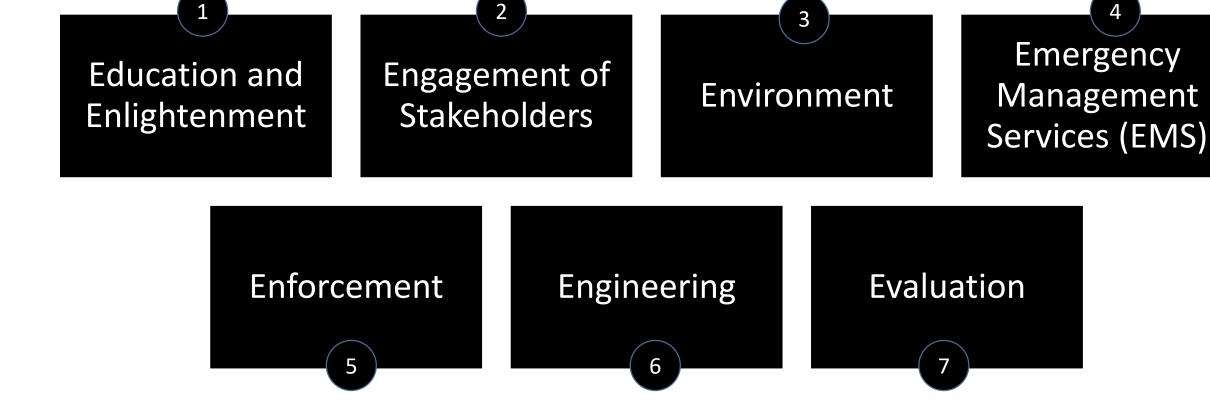
# **QUALITY POLICY**

FRSC operates and delivers high quality services in line with a Quality Policy that is not at variance with other laws of the land in respect to road safety administration and management.



# **ADMINISTRATIVE STYLE OF FRSC**

Over the years (past 31 years), the Corps adopted a 7-Es administrative style that has enabled it record significant progress on road safety in Nigeria.

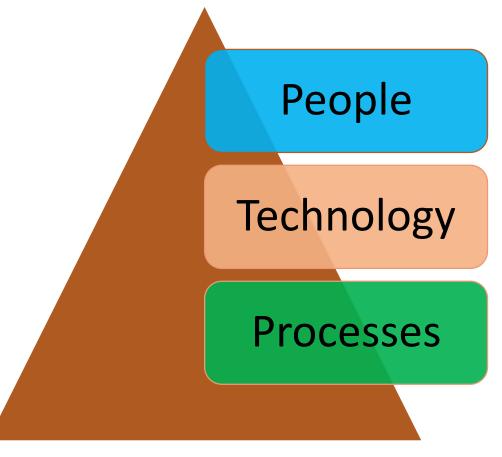


# **ADMINISTRATIVE STYLE OF FRSC (cont'd)**

In harmonizing efforts towards advancing the course of road safety in the country, the Corps adopted a mantra that aligns the efforts of man and

machine for maximum results.

The mantra is based on:



# PEOPLE: HUMAN CAPACITY PROGRAMMES

In building capacity for the Corps manpower, FRSC has invested in numerous human capacity development programmes for its personnel. Some of the programmes include:

Training of 30 Management Staff at California Highway Patrol Academy, Sacramento USA was successfully completed March 2016.	Training of 30 Patrol Officers of the Corps at California Highway Patrol Academy, USA	Training of 40 Officers on Safe- To-Load Programme for the delivery of liquid hydrocarbon products at APTH in France.	Training of 5 Officers on Road Safety Audit in Birmingham University	Procurement the services of an Australian firm, SMEC International for 6 months intensive training of Officers of the Corps in Nigeria.	Certified First Responder Training: Training of 100 personnel of the Corps.

# **PEOPLE: HUMAN CAPACITY PROGRAMMES...i**

Training of 30 Management Staff that was concluded in March 2016 at California Highway Patrol Academy, Sacramento, United States of America.





# PEOPLE: HUMAN CAPACITY PROGRAMMES...ii

Training of 40 Officers in train the trainers for the delivery of liquid hydrocarbon products at APTH in France.





# PEOPLE: HUMAN CAPACITY PROGRAMMES...iii

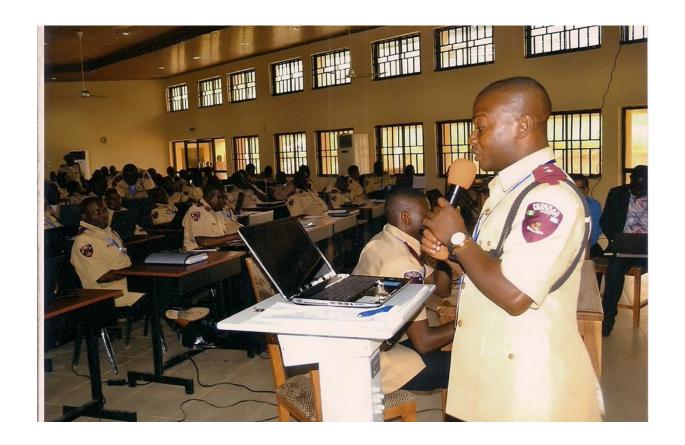
Training of 5 Officers on Road Safety Audit at Birmingham University in United Kingdom.





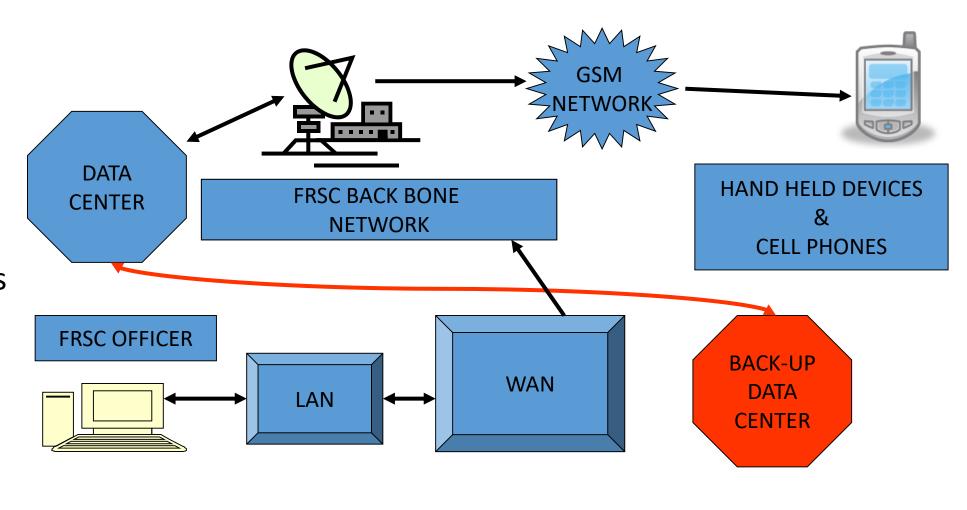
# **PEOPLE: HUMAN CAPACITY PROGRAMMES...iv**

Procurement of the services of an Australian firm, SMEC International for 6 months training of Officers of the Corps was carried out.



# **TECHNOLOGY: ESSENTIALS TO DRIVE PROCESS**

The Corps has invested in Information and Communication Technology (ICT) infrastructures to drive its operations in rescue services, Driving schools, Fleet operations and management, etc



## **TECHNOLOGY- THE FRSC CALL CENTRE**

Post crash responses in Nigeria is enhanced by a functional 24/7 Call Centre which operates a nationwide Toll-Free line ('122') for road traffic emergencies.

➤ Call center open 24/7



- Toll-free calls
- Toll-free assistance



# **TECHNOLOGY: INFORMATION VERIFICATION AND VEHICLE RECOVERY**

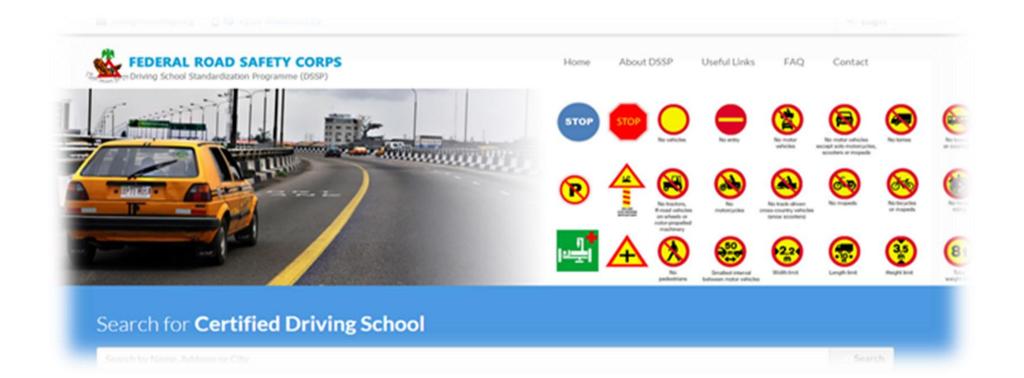
Establishment of true identity of holders of genuine driver licence in the country has been enhanced through the information verification platforms deployed. The platform has aided recovery of stolen vehicles nationwide.





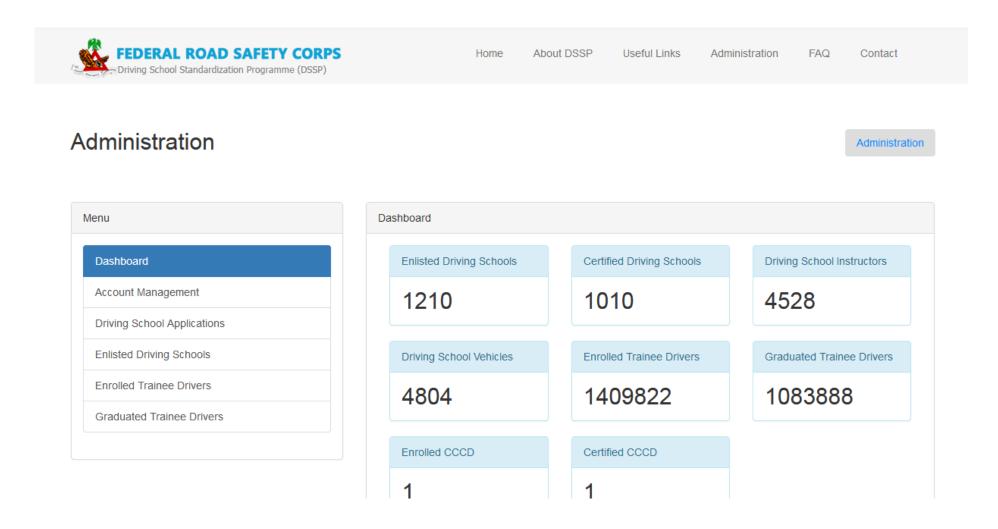
## **TECHNOLOGY: DRIVING SCHOOL REGULATION AND STANDARDIZATION**

Through proper coordination and management of the Driving Schools Standardization Programme (DSSP): {dssp.frsc.gov.ng} data on enrolments and other activities are obtained and processed using ICT.



# TECHNOLOGY: DRIVING SCHOOL REGULATION AND STANDARDIZATION...ii

#### dssp real-time dashboard records



## **TECHNOLOGY: DATA COLLECTION AND ANALYSIS**

Data collection and analysis has been aided through the deployment of cutting edge solutions like Systems Application and Products (SAP-HR, -Business Intelligence, -Finance, -Events & Training, -Procurement) as well as Online and Mobile Applications.

The Corps operates several unified and Field Operating application which are online and real-time in application.

# **TECHNOLOGY: FRSC E-Applications**

S/N	Application	Purpose	Туре		
1	FRSC Intranet	Internal data sharing and communication	Web Application		
2	PSS	Post Service Scheme	Web Application		
3	FRSC Insight	Virtual Online Magazine	Web Application		
4	SMP	Special Marshals Platform	Web Application		
5	Cooperative	Staff Cooperative portal	Web Application		
6	IVP	Information Verification	Productivity Tools		
7	Duty Room	Duty Room Information System	Web Application		
8	Driving School	Driving School Standardization Programme	Web Application		
	Unified Field Operating System (UFOS)				
9	RTCIS	Road Traffic Crash Information System	Web Application		
	Offender's	Online system for traffic	Web Application		
	System	violations			
	e-Payment	Online Payment /records	Productivity Tools		
	VSC	Vehicle Safety Checks	Productivity Tools		

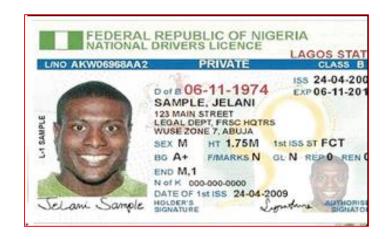
S/N	Application	Purpose	Туре		
	Fleet Operating Systems (FOS)				
10	RTSSS	Road Transport Safety	Web Application		
		Standardization Scheme			
	Speed Limiter	Speed limiter regulation	Web Application		
11	NDL	National Driver License	Web Application		
12	FRSC Website	FRSC official web portal	Web Application		
13	NVIS	National Vehicle	Web Application		
		Identification Scheme			
14	DLC Monitor	Monitoring activities at	Productivity Tools		
		Driver Licensing Centers			
15	FM Tracker	File Mail Tracker	Productivity Tools		
16	e-Library	Online Library	Productivity Tools		
17	SharePoint	Document sharing App.	Productivity Tools		
18	Aper	Annual Performance	Productivity Tools		
		Evaluation Report			
19	Vehicle Tracking	Tracking of FRSC vehicle	Productivity Tools		
	System				
20	SAP	Systems Application	Productivity Tools		
		Product			

## **TECHNOLOGY: UNIFORM LICENSING SYSTEM**

The National Uniform Licensing Scheme (NULS) is comprised of :

- National Vehicle Identification Scheme NVIS :(VIT, POC)
- National Drivers Licensing Scheme:NDLS
- National Vehicle Licensing Scheme: NVLS
- National Standard Vehicle Inspection Scheme: NSVIS

The Schemes are powered and driven by technology.





## **TECHNOLOGY: ROAD TRANSPORT SAFETY STANDARDIZATION SCHEME**

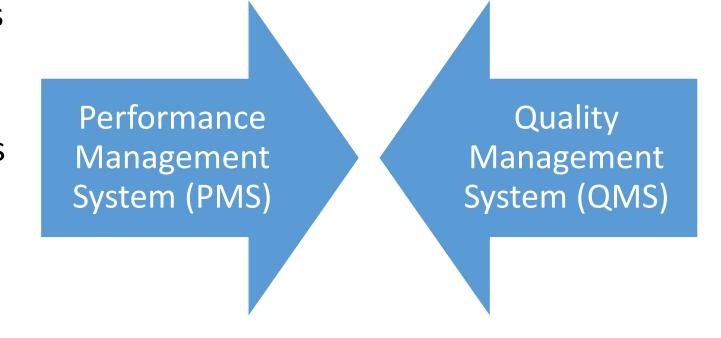
Safety compliance ratings of fleet operators in the country has been enhanced through the application of technology during inspections and certification exercises.



## **PROCESSES: APPLICATION TO STANDARDS**

The third tripod of FRSC organizational efficiency is on processes. The Corps focuses on two broad aspects of processes namely;

Strict follow up on these systems have taken the Corps to the zenith of performance and recognition. For example, FRSC is recognized by the World Bank as Best Road Safety Lead Agency concept in Africa and the Corps is only ISO certified Law enforcement agency in Africa.



# **PROCESSES: ISO CERTIFICATION**

# The Corps has been consistent on operating standards for





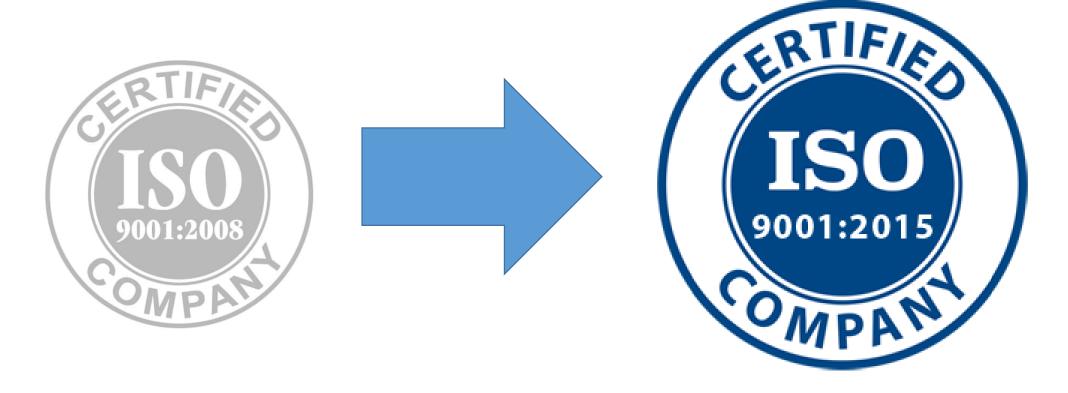






## PROCESSES: ISO 9001:2015 UPGRADE

In compliance with global best practice, the FRSC has fulfilled all requirements by the International Organization for Standardization (ISO) and has been certified to operate the ISO 9001:2015 Standards.



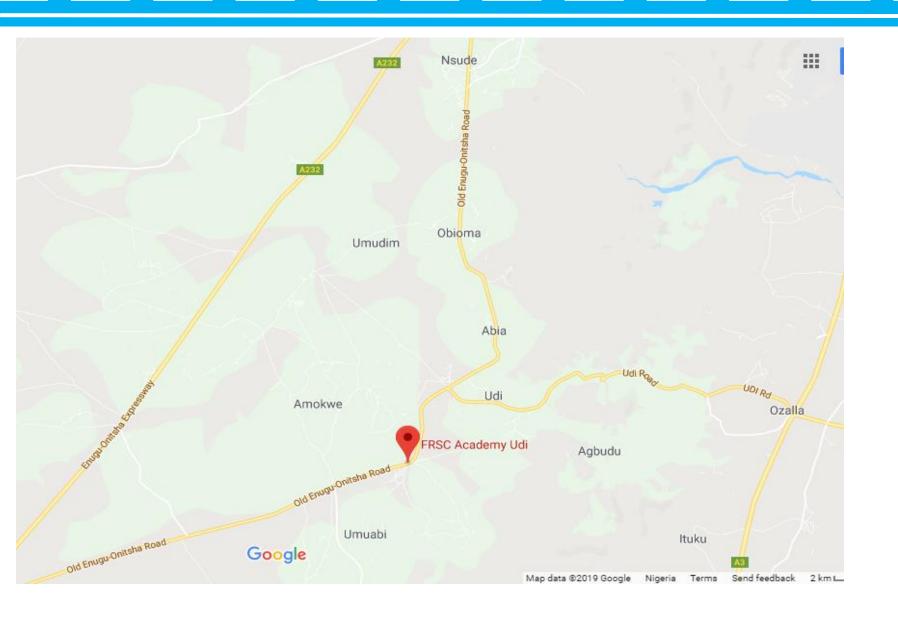
# **CONSISTENCY IN HUMAN DEVELOPMENT**

To sustain the gains on Road Safety in Nigeria through FRSC's role, the Corps as a matter of proactive measure envisioned the establishment of an Academy for continuous human capacity development on road safety matters both locally and internationally.





# **FRSC ACADEMY: LOCATION**



The Academy is situated sited on a 15
Hectares Land mass in Udi,
Udi Enugu
State, SouthEast Nigeria.

# FRSC ACADEMY: STRUCTURES AND FACILITIES

- Administrative block
- Lecture theatres
- 2,000 capacity hostels for Cadets
- ICT Hall

Driving Range





## FRSC ACADEMY: THE FOCUS

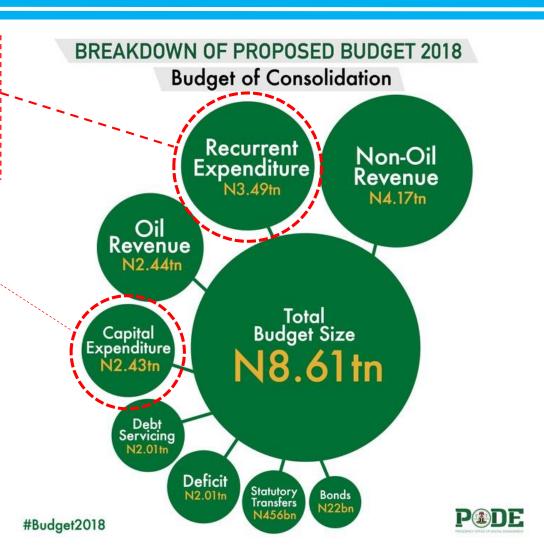
The principal focus of the Academy is continuous build and sustaining road safety gains through building capacity on the following:



# FRSC ACADEMY: CAPACITY AND FUNDING

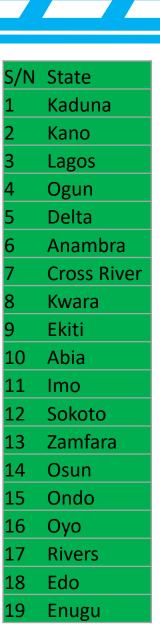
The FRSC Academy is fully staffed and funded by the Corps and Federal Government budgetary provisions.

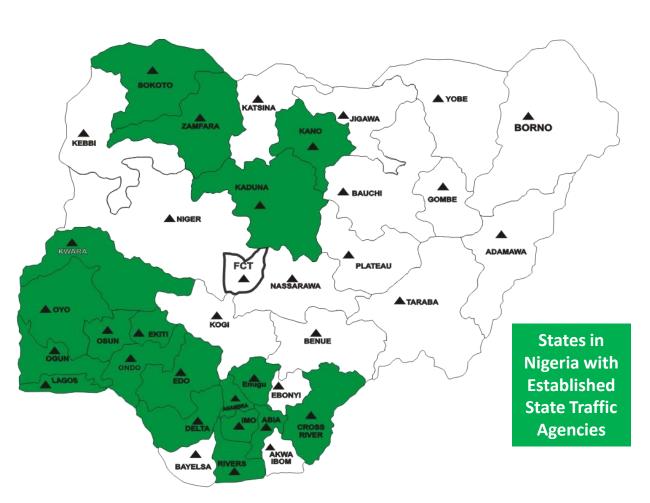




# FRSC ACADEMY: ON-GOING PROGRAMMES

The Academy has been used for training and capacity development of personnel of 6 out of 19 States Traffic Management Agencies.





# FRSC ACADEMY: ON-GOING PROGRAMMES...ii

In addition, the Academy has been used for personnel training on Basic, promotion and other short thematic courses for Staff improvements.





# FRSC ACADEMY: A DEGREE AWARDING INSTITUTION IN VIEW

Following series of efforts at making the FRSC Academy a degree awarding institution, the Academy has received in principle, approval from the National Universities Commission (NUC).

It is currently affiliated to the Federal University of Technology Owerri in Imo State.



# FRSC ACADEMY: A CENTRE OF EXCELLENCE

To make the Academy a Centre of Excellence in Road Safety Management in Africa where students from other African countries can learn road safety management and administration, there is need for the Academy to be equipped with the following additional facilities.



## FRSC ACADEMY OF OUR DREAM: A CENTRE OF EXCELLENCE

- ICT laboratories
- E-Library (200 seated capacity)
- Sporting Arena for physical fitness training
- Alternative source of Power (350 KVA generator)
- Training Simulators for all categories of vehicles.
- Course Participants accommodation for short term programmes.

It is our vision that when the FRSC Academy is properly upgraded, it would be able to train not only Staff of FRSC but those of State Traffic Management agencies, Staff of passenger transport and logistics companies.

It is also our desire that other sister agencies in West Africa subregion will be able to send their Staff for training at the Academy; and this will go a long way at improving road safety traffic management in Nigeria and other ECOWAS countries thus increasing Nigeria's Gross Domestic Product (GDP).

# Thank you

Phone Only





# SMS Only



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