



KEY GOVERNANCE & SERVICE DELIVERY ISSUES IN DRIVER LICENCE ISSUANCE & FRSC ROLES IN ROAD TRAFFIC CRASH REDUCTION

Presentation at the BPSR LUNCH TIME REFORMS SEMINAR

Boboye O. Oyeyemi, Ph.D.

MFR, mni, NPoM, FNIM, FCIPM, FCILT

Corps Marshal, FRSC-Nigeria

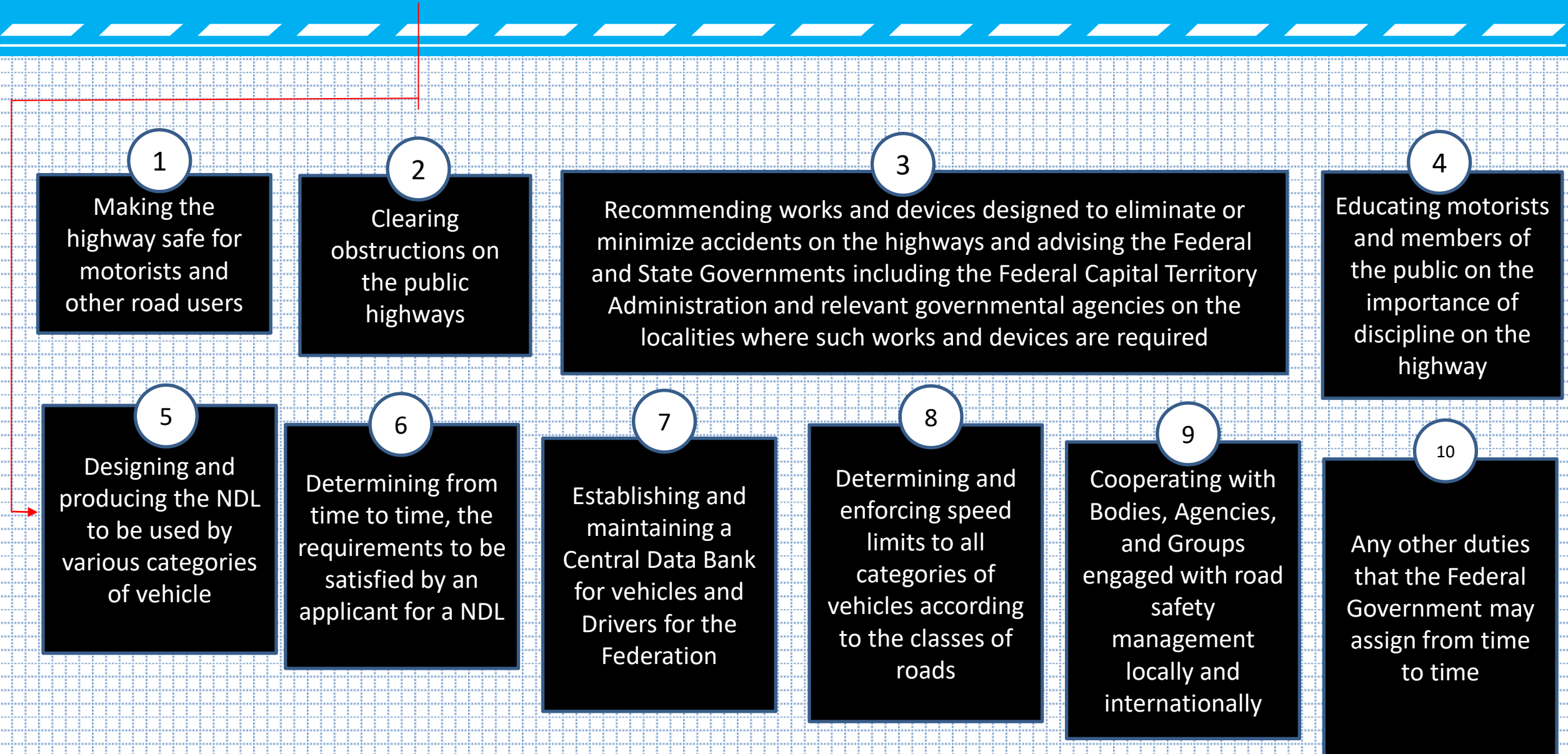
11 June, 2019

Introduction

A decorative horizontal line consisting of a series of white diagonal dashes on a blue background, spanning the width of the slide.

The Federal Road Safety Corps being Nigeria's Lead Agency on Road Traffic Administration and Safety Management has consistently focused on addressing matters of road safety priorities through a number of approaches based on its statutory responsibilities.

Introduction: Functions of FRSC...ii



One key area identified by the Corps to achieving an improved road safety landscape is in astute Driver Licence administration



History of the Nigeria Driver's Licence

The Corps discovered that the carnage on Nigeria highways had its roots in some critical factors like who the **drivers are**, were they **trained**, were they **licenced and whether** there was any form of **enforcement** (compel and deterrence)



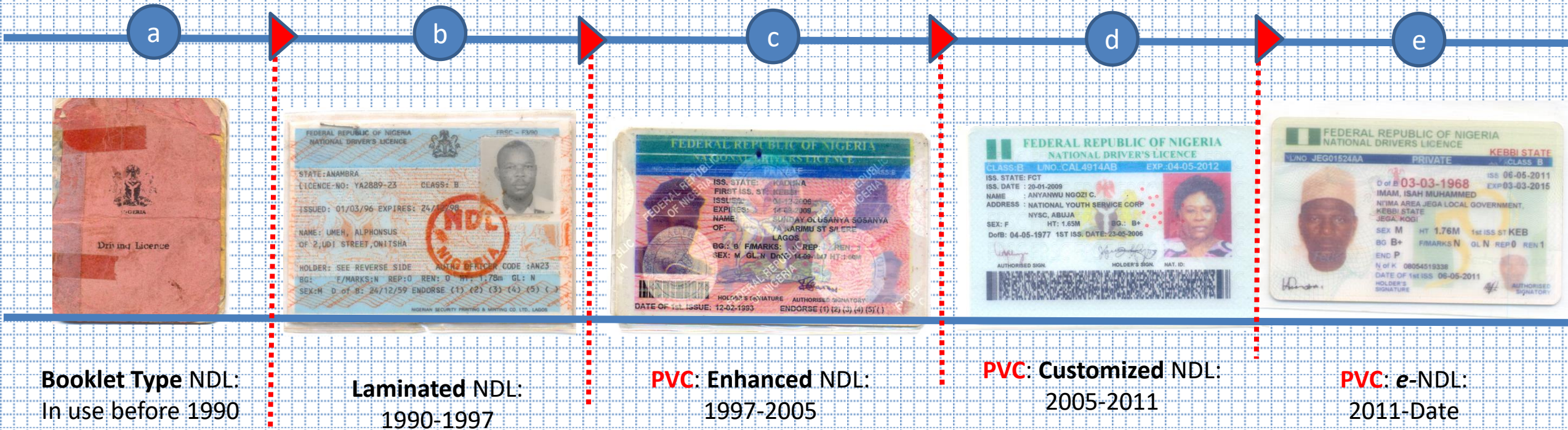
History of the Nigeria Driver's Licence...ii



In a bid to ensure the sustenance of its integrity, the NDL has witnessed series of transformation and integration with added security features.

History of the Nigeria Driver's Licence...iii

NDL TRANSFORMATION: 1990-2011



Issues with the Old Driver's Licence

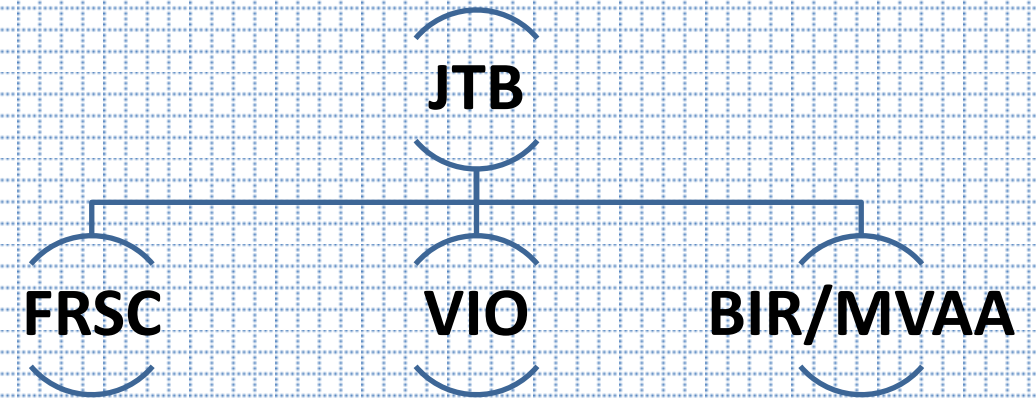
The old licensing regime was characterized by:

- Variance in NDL as much as the number of States in the Federation.
- Irregularity in data of applicants on DL from state to state.
- Inconsistency in data capture arising from different formats deployed from state to state.
- Inability to identify and track traffic offenders
- Inability to sanction traffic offenders
- Lack of centralized database
- Individuals holding multiple driver's licences from same or multiple States.

The Governance Structure in NDL Administration in Nigeria

The current process of production and issuance of Driver's Licence is hinged on a tripartite agreement under auspices of the Joint Tax Board (JTB). The tripartite parties are:

- The Federal Road Safety Corps (FRSC),
- Vehicle Inspection Office (VIO) and
- States Board of Internal Revenue (BIR/MVAA).



The Governance Structure in NDL Administration in Nigeria...ii

STAKEHOLDERS' RESPONSIBILITIES

Under the JTB umbrella, Stakeholders involved in the Nigeria Driver's Licence (NDL) production and issuance system have the following responsibilities:

Federal Road Safety Corps (FRSC)

- ❑ Design and Production

Vehicle Inspection Officers (VIO)

- ❑ Testing of potential/eligible driver before NDL is issued

Board of Internal Revenue (BIR/MVAA)

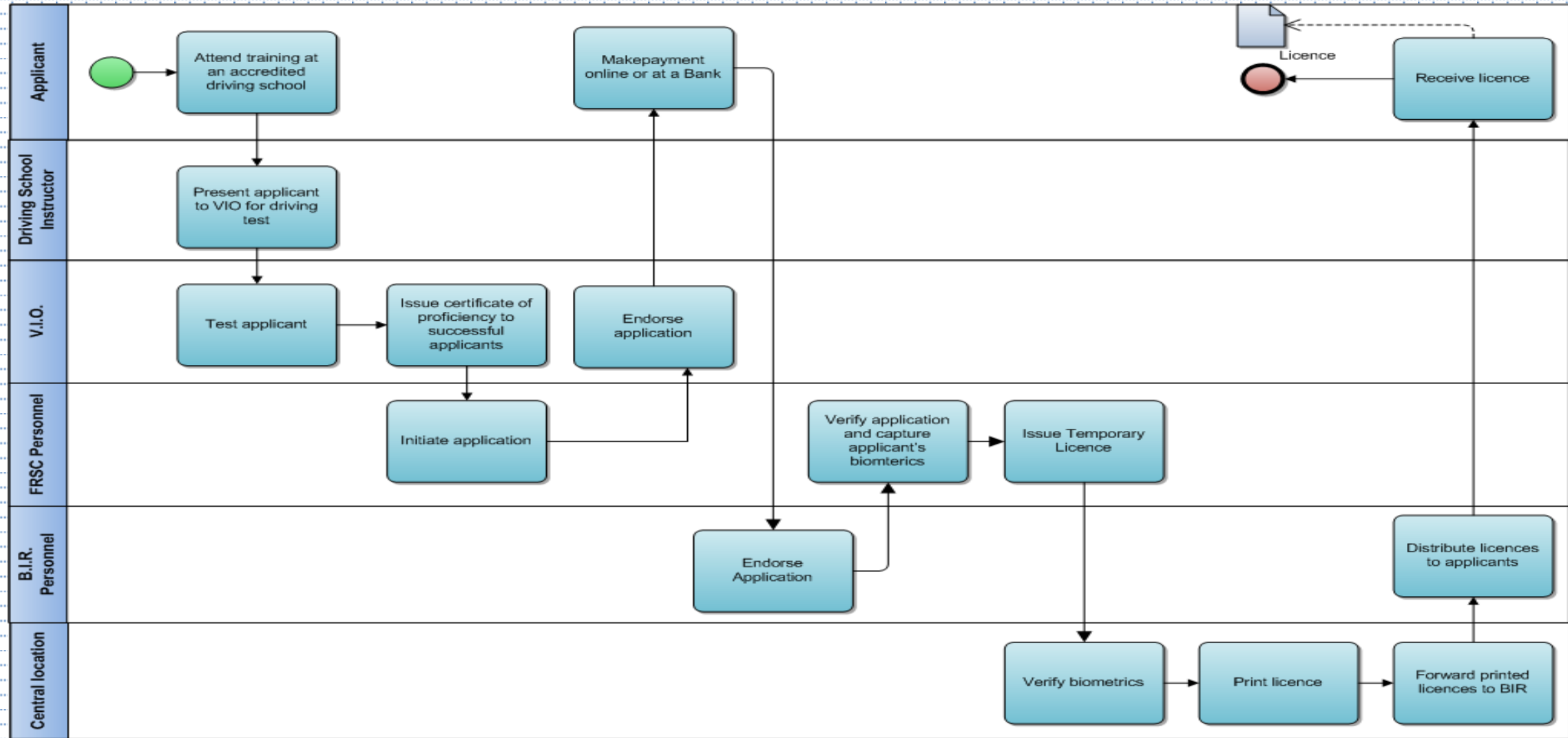
- ❑ Determining fees to be paid for NDL and
- ❑ Ensure distribution of NDL to owners after the production

Measures Instituted at improving the NDL Issuance

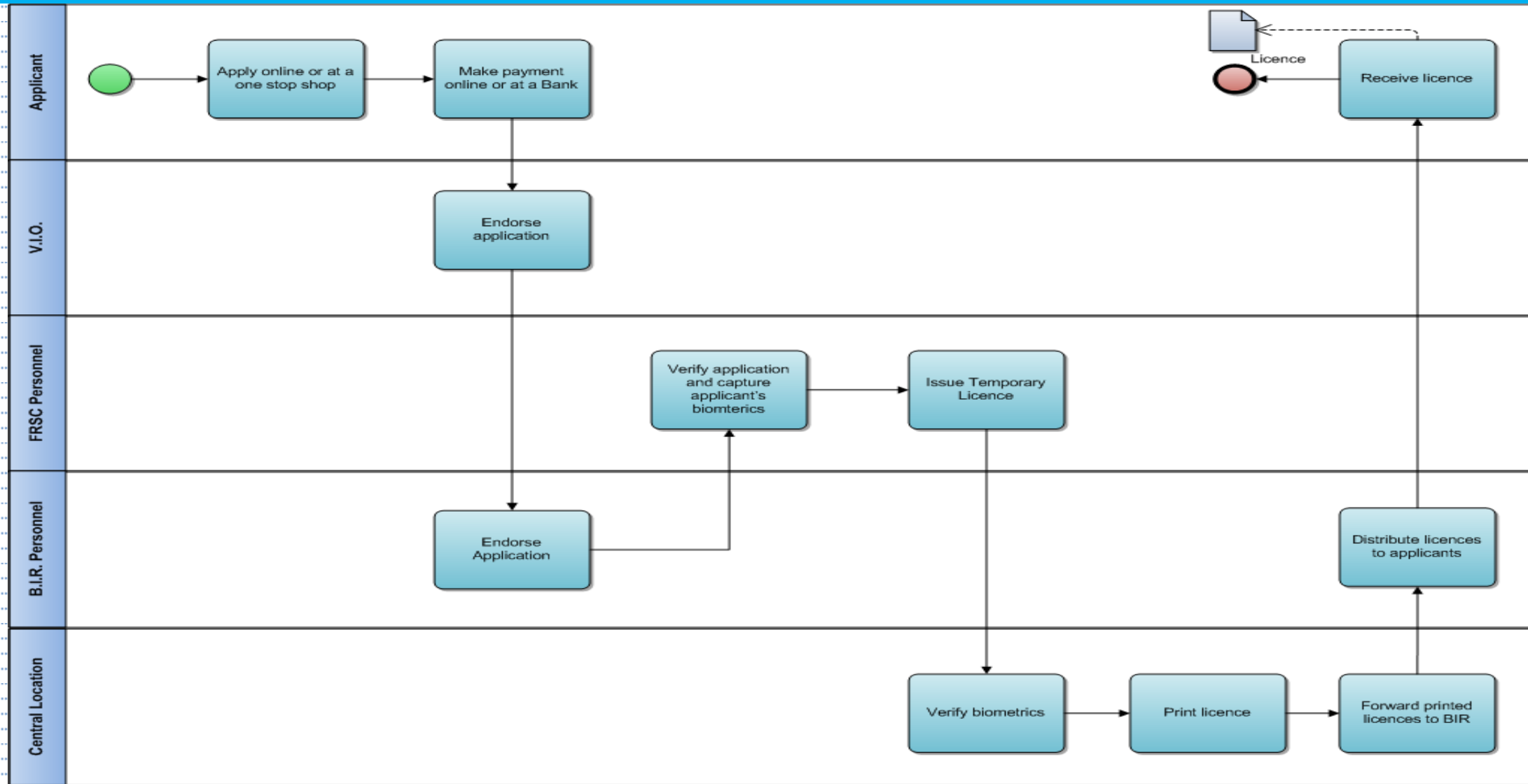
Several improvements have been brought into the Driver Licence Issuance in Nigeria for all categories:

- *Fresh application,*
- *Renewal,*
- *Re-issuance and*
- *Commercial Drivers Licence.*

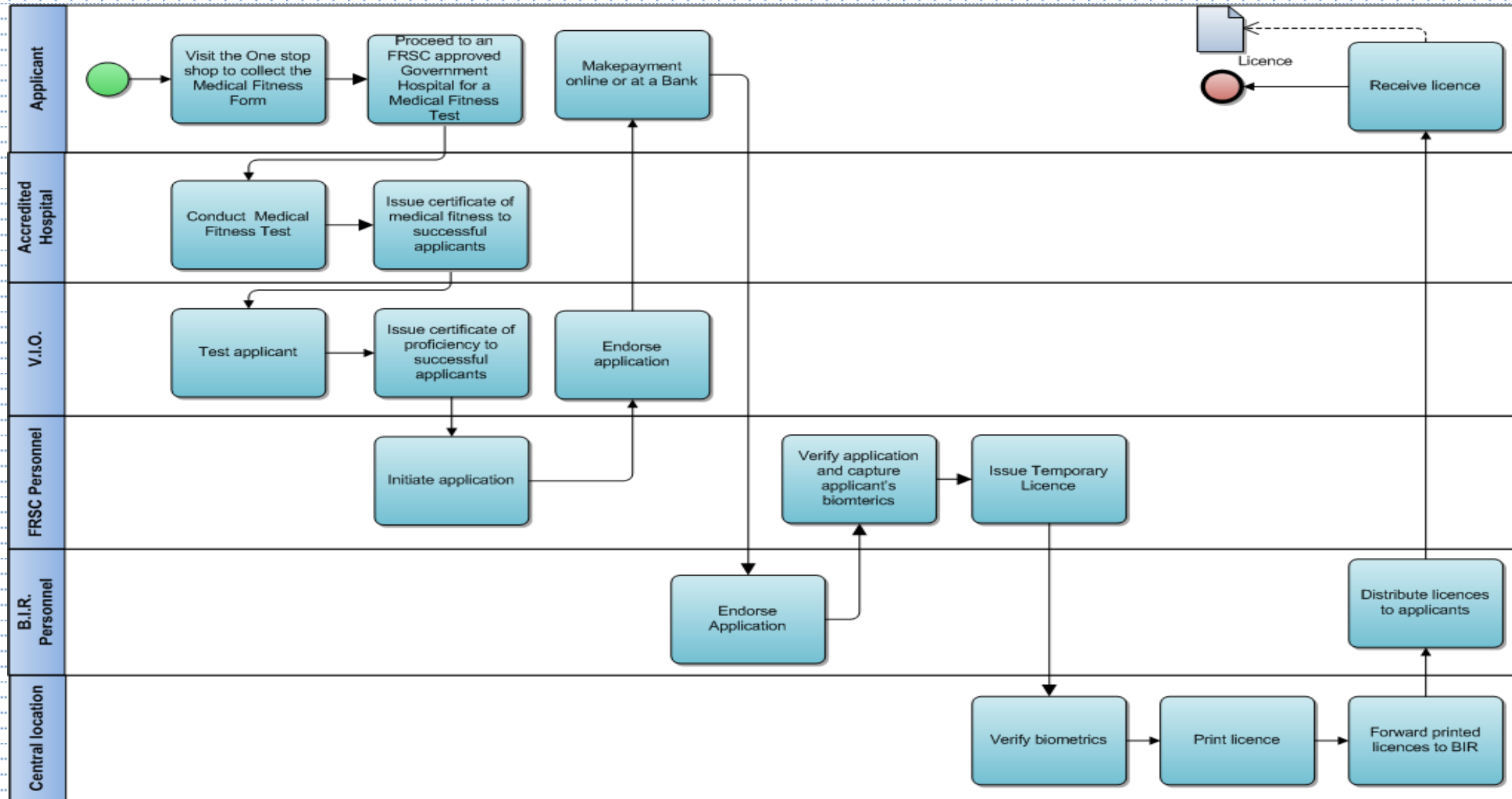
Fresh Driver's Licence Application Process



Renewal & Re-issuance of Driver's Licence Process



Commercial Driver's License Application Process



Other Measures Instituted to improving NDL issuance

One-Stop Shop

- The One-Stop-Shop comprised all the relevant agencies involved in the processing and issuance of driver's licence.
- The agencies are co-located within a premise known as the Driver's Licence Centre (DLC).
- The idea is to ease the process of driver's licence application, processing and issuance thereby also saving applicants the time to visit each of the respective agencies (BIR, VIO and FRSC) for individual endorsement. **This is also in line with the Executive Order No. E01 of 2017**

Other Measures Instituted at improving NDL issuance...ii

One-Stop Shop Working Process

- **Vehicle Inspection Officers (VIO):** Upon completion of training at the driving schools, applicants are required to be tested by VIO. Only those applicants who passed the VIO test proceed to process the driver's licence.
- **Board of Internal Revenue (BIR):** The BIR or Motor Vehicle Administration Authority (MVAA) is responsible for endorsing applications for processing after payment of stipulated fee for 3 or 5 years validity and **distribution of printed permanent drivers licence to prospective applicants.**
- **Federal Road Safety Commission (FRSC):** is responsible for capturing applicant's biometrics upon endorsement by BIR and printing of the permanent driver's licence to be forwarded to BIR.

Emerging



In the Driver's Licence system.

New Emerging Challenges Being Dealt With

- Faking of Drivers' Licences persists.
- Obtaining multiple licences under different identities.
- Lack of standards in driver training and testing.



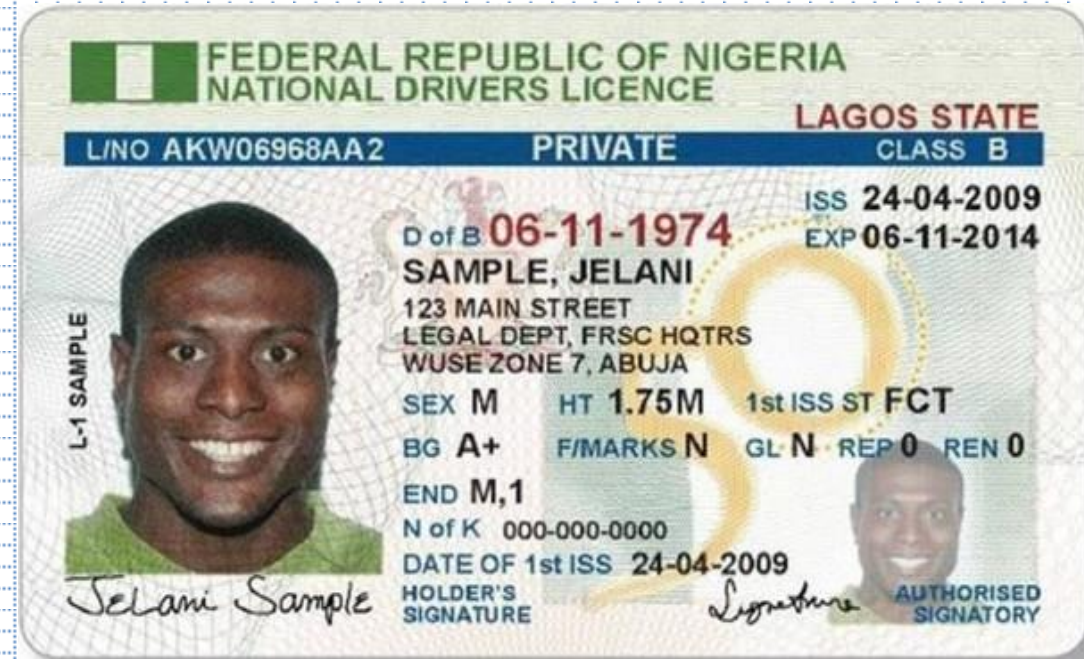
New Emerging Challenges Being Dealt With...ii

- Inability to track the driver's licence applicant from training to issuance stage.
- Cumbersome license acquisition (distribution) process.
- Inability to effectively monitor drivers' performance after licence issuance.



New Emerging Challenges Being Dealt With...iii

Unclaimed NDL in State Board of Internal Revenue.



- The Corps has mapped out a strategy to decongest unclaimed drivers licences in States Board of Internal Revenue Service.

Poor Network Accessibility



Nigeria still grapples with the challenge of poor network bandwidth leading to slow speed in network connectivity which sometimes slow down driver's licence issuance processes.

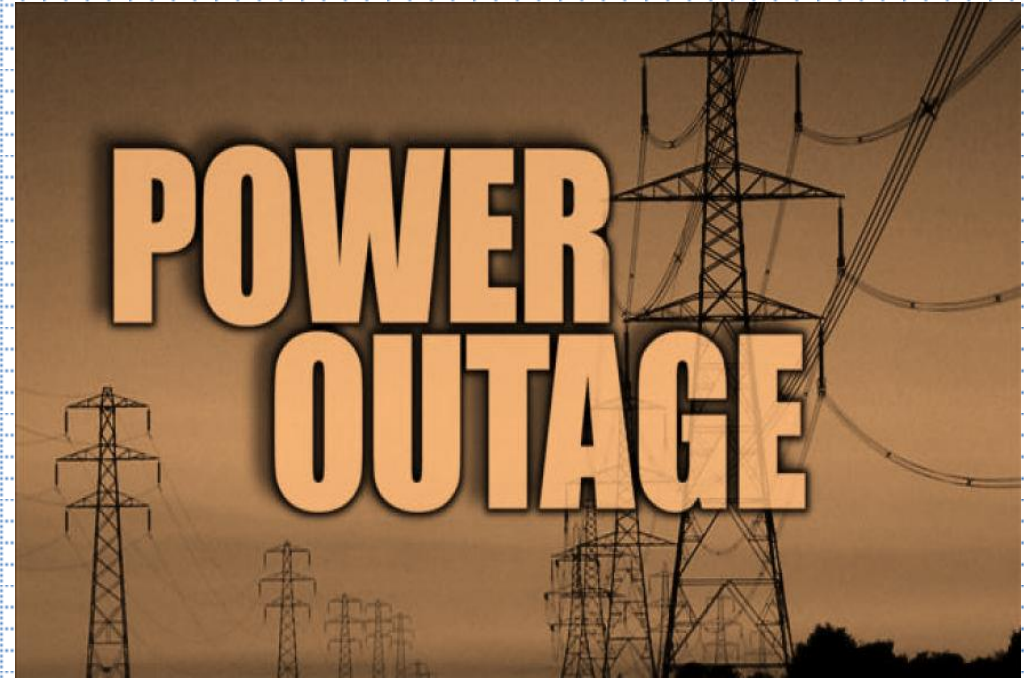
New Emerging Challenges Being Dealt With...v

High cost of production materials occasioned by fluctuation in the exchange rate for importation.



Power Outage

Many cities in Nigeria suffer an average monthly power outage of 239 hours (equivalent to two weeks) thereby raising operational cost.



New Emerging Challenges Being Dealt With...vii

Multiple Driver's
licences which facilitate
impersonation and fraud.





STRATEGIC RE-DIRECTIONAL EFFORTS



STRATEGIC RE-DIRECTIONAL EFFORTS

Upgrade in NDL Database



- Capturing of verifiable data in the driver's licence database for online and real-time records authentication.
- Ensuring that no driving licence can be duplicated and produced by proxy as physical bio-data and signature capture are required. This enhances the integrity of the NDL.



STRATEGIC RE-DIRECTIONAL EFFORTS...ii

Sensitization Workshops with Stakeholders Nationwide.

- The Corps Organized Workshop across the country aimed at bringing sanity in the process of issuing NDL to applicants to enhance the integrity of the document.



PREMIUM TIMES – Oladeinde Olawoyin



STRATEGIC RE-DIRECTIONAL EFFORTS...iii

Provision of additional Equipments to DLCs Nationwide.

○ To Enhance efficiency in the process.



Increased Number of DLCs nationwide.

In order to reduce long distance travelled by NDL applicants to DLCs for physical capture, the Corps increased the number of DLCs Nationwide.





Driving School Standardization Programme (DSSP)



- In order to instill sanity into the driving culture, driving schools were standardized for the purpose of driver's certification.
- Only recognized driving schools can sponsor drivers for driving test.



Implementation of a robust bio-metric verification system

- The Biometric Investigation system was introduced to eradicate multiple identities and authenticate driver's license holders.



Enhancement of the One-stop-shop Approach

- Here all participating agencies in the NDL processing and issuance are co-located for effective and efficient service delivery.



STRATEGIC RE-DIRECTION: FUTURISTIC

In order to stay ahead of breaches, additional futuristic strategies are being contemplated.



STRATEGIC RE-DIRECTION: FUTURISTIC...i

Acquisition of mobile capture system for ease of biometric capturing of prospective applicants.



Portable DAS System

Introduction of Digital Driver's Licence.





Setting up a field in the NDL portal for home delivery. This is to address issues of unclaimed licences.





Impact of Reforms in the NDL on Road Traffic Crash



The reforms introduced and implemented in the NDL issuance system has helped to close gaps in road safety through the **safe driving** perspective.

The
Road

The
Driver

The
Vehicle



Impact of Reforms on the NDL on Crash...ii

The Driving School Standardization Programme (DSSP) has provided the platform for applicants of the National Driver's License to be well grounded in terms of **Knowledge, Skills and Competence** and has filled basic road safety gaps in driver training process in Nigeria

**FEDERAL ROAD SAFETY CORPS**
Driving School Standardization Programme (DSSP)

[Home](#) [About DSSP](#) [Useful Links](#) [FAQ](#) [Contact](#)





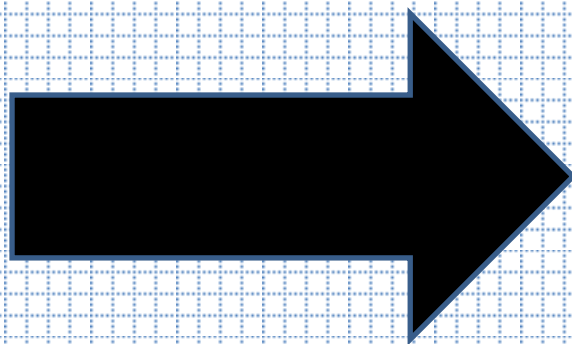






Impact of Reforms in the NDL on Crash...iii

The DSSP has helped in eliminating faulty driver training and brought about professionalism and global best practices thus reducing Road Traffic Crashes (RTCs) in Nigeria.





Impact of Reforms in the NDL on Crash...iv

It has also ensured that driver's training and certification is conducted in the state-of-the-art atmosphere and conditions



CONCLUSION

The Corps recognizes the need for firm regulation of the drivers license regime so as to ensure sanity and safety on the highways

The FRSC efforts are yielding desired results while future plans have also been commenced so as to ensure that the Corps stay ahead of possible breaches

The task of ensuring safety on the highways is the responsibility of all citizens.

Achieving crash-free road transport system cannot be left in the hands of FRSC and law enforcement agencies alone.

MDAs and Non-Governmental Organizations are invited to contribute their quotas towards this important task by avoiding the urge to by-pass the process but ensuring strict compliance to requirements and processes.

The overall FRSC strategic approach is to ensure sustainability of policy direction, implementation and accountability; ultimate to achieving a nation of standard where Road Traffic Crash results in no death.



Safety starts with
you

THANK YOU

Phone Only



SMS Only



Call toll free on: 122
0700 - CALL - FRSC
0700 - 2255 - 3772

080 7769 0362

www.frsc.gov.ng