

2019 CORPORATE PERFORMANCE SCORECARD





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FRSC Conference HALL RSHQ, Abuja

OUTILINE

- Introduction
- Q1 assessment
- Q2 assessment
- Q3 assessment Q4 on-going assessment
 - Observation

 - Overall summary of performance 2019 Goals accomplishment
 - Recommendation/way forward challenges

 - Conclusion

INTRODUCTION



The quarterly evaluation of the Corps performance in FRSC has aided the Corps in tracking her improvement efforts and identification of risk paths on strategy formulation for enhanced service delivery.



2019 was a year of greater expectation with a goal to reduce annual road traffic fatality by 25% and road traffic crash (RTC) by 20%.



Through reviews, proactive measures and strategic interventions, road safety gains were recorded in year 2019.

2019 Corporate Performance Assessment (Quarter on quarter/year on year = target)





COMPARING 2018 AND 2019 CORPORATE GOALS.

2018 CORPORATE GOALS



FRSC 2018

Corporate Strategic Goals

Enhance Communication, Social Media and Technology



Improve Enforcement and Rescue Services:



-Reduce RTC by 15%
-Reduce Fatality by 30%



Enhance Professionalism



Promote Ease of Doing Business and Stakeholders' Cooperation



2019 CORPORATE GOALS

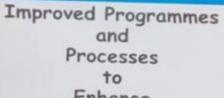
Federal Road Safety Corps, Nigeria



Corporate Strategic Goals

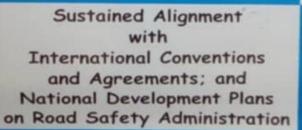
Improved Corps Visibility Through: Enforcement, Rescue Services and Recovery

- * Reduce RTC by 20%
- * Reduce Fatality by 25%
- Public Education
 Stakeholders' Collaboration
- Road Safety Observatory



Enhance Road Safety Management

Improved Corps Assets for Enhanced Service Delivery











How have we fared in each of the Quarters (Q1-Q4).





Goal 1: Q1 Review

Improve Enforcement and Rescue services

Reduce RTC by 20%

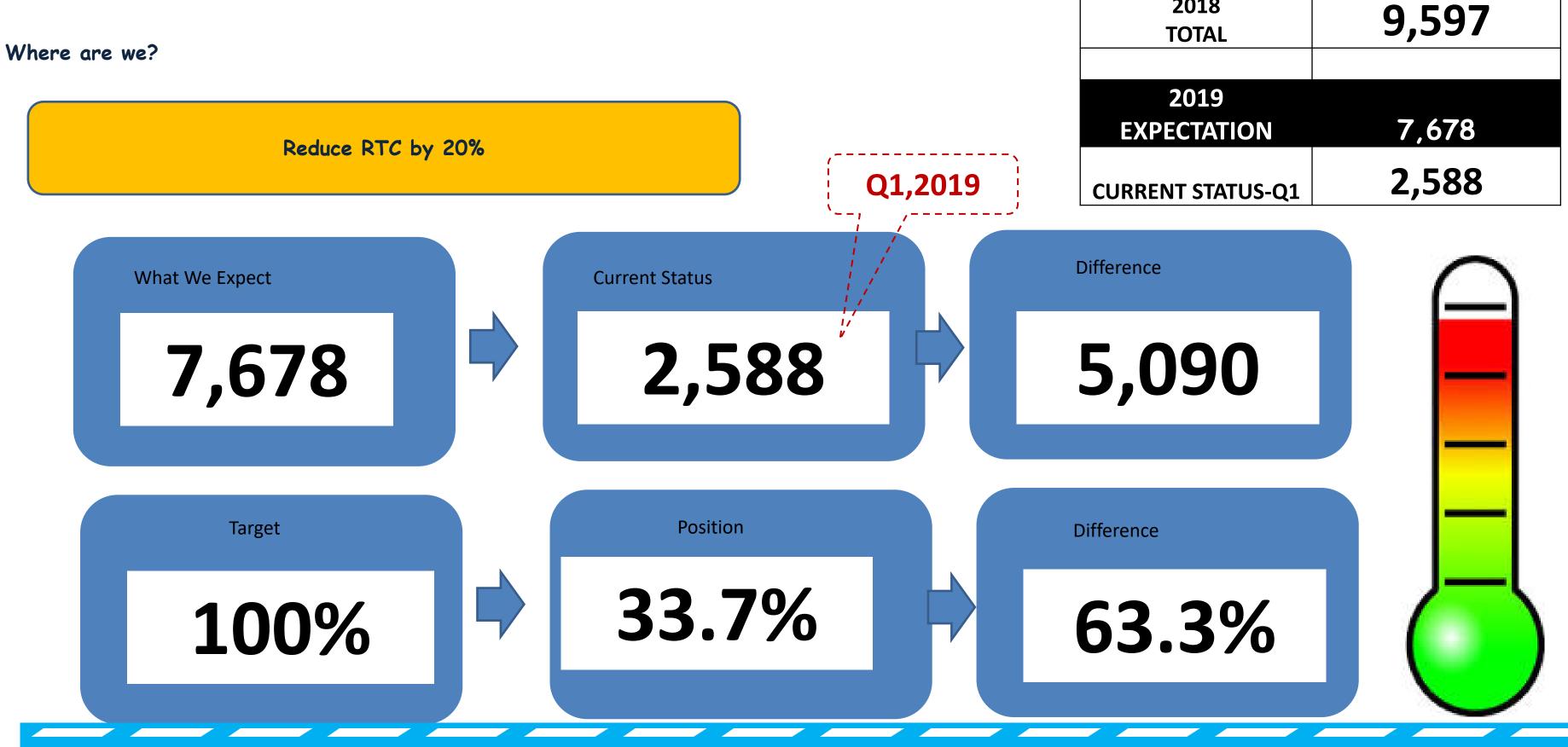


Reduce Fatality by 25%

S/No	Month	Total Cases
1	Jan 2019	950
2	Feb 2019	716
3	Mar 2019	922
	Total	2,588

S/No	Month	People Killed
1	Jan 2019	540
2	Feb 2019	396
3	Mar 2019	420
		1,356

Goal 1: Year-On-Year Analysis



YEAR

2018

RTC

Goal 1: Year-On-Year Analysis cont'd

2018 5,062 **TOTAL** Where are we? 2019 3,797 **EXPECTATION** Reduce Fatality by 25% 1,356 Q1,2019 **CURRENT STATUS-Q1 PERCENTAGE** What We Expect Difference **Current Status** 3,797 1,356 2,441 Target Difference **Position** 100% 35.7% 64.3%

NO. KILLED

Goal 1: Q2: Review : How Far?

Improve Enforcement and Rescue services

Reduce RTC by 20%

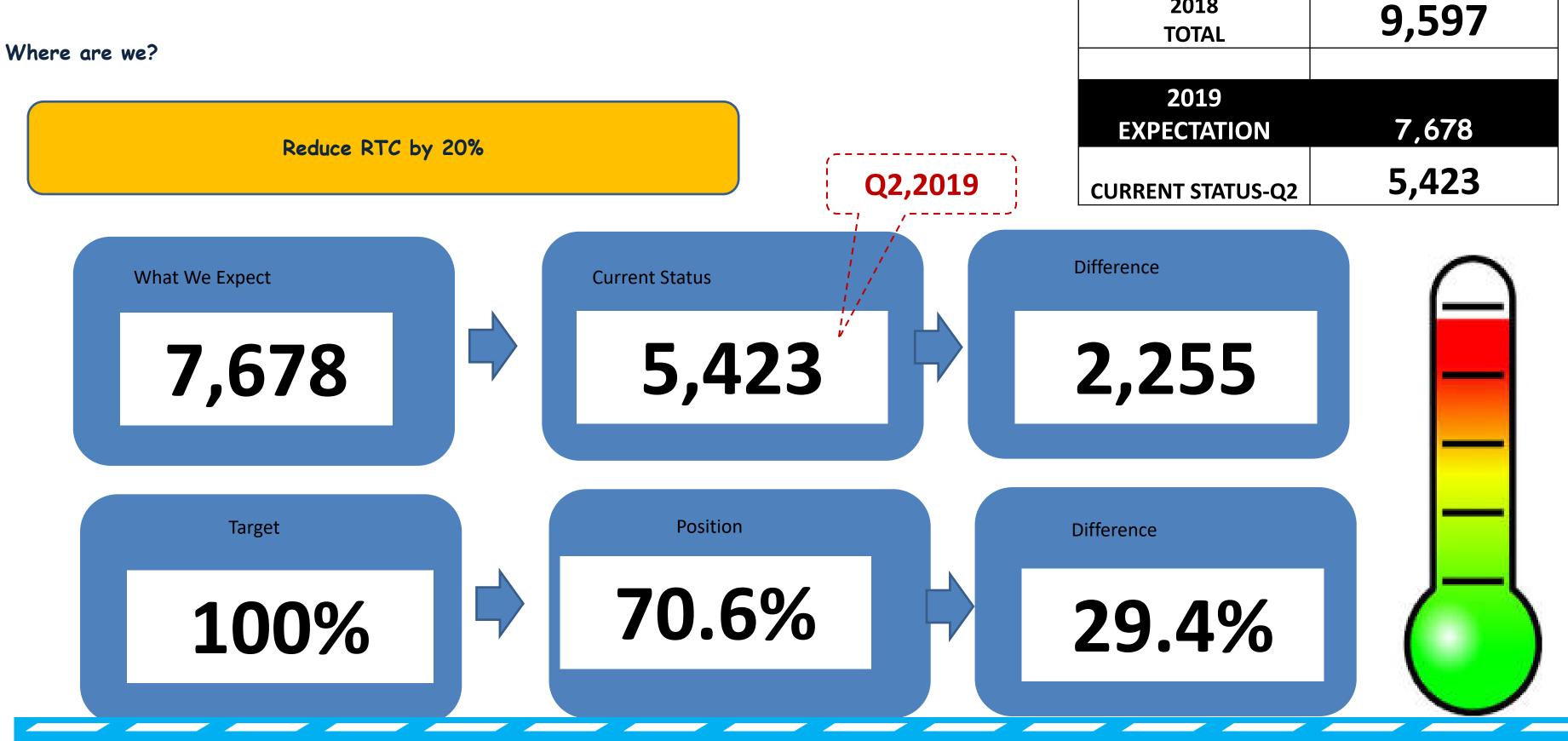


Reduce Fatality by 25%

S/No	Month	Total Cases
1	Apr 2019	981
2	May 2019	927
3	Jun 2019	927
	Total	2,835

S/No	Month	People Killed
1	Apr 2019	514
2	May 2019 472	
3	Jun 2019	402
		1,388

Goal 1: Year-On-Year Analysis



YEAR

2018

RTC

Goal 1: Year-On-Year Analysis

2018 5,062 **TOTAL** Where are we? 2019 3,797 **EXPECTATION** Reduce Fatality by 25% 2,744 Q2,2019 **CURRENT STATUS-Q2 PERCENTAGE** What We Expect Difference **Current Status** 3,797 1,053 2,744 Target Difference **Position** 100% 27.7% 72.3%

NO. KILLED

HALF YEAR COMPARATIVE ANALYSIS FOR RTC AND FATALITY IN 2018 AND 2019

Half year, 2018 RTC Information

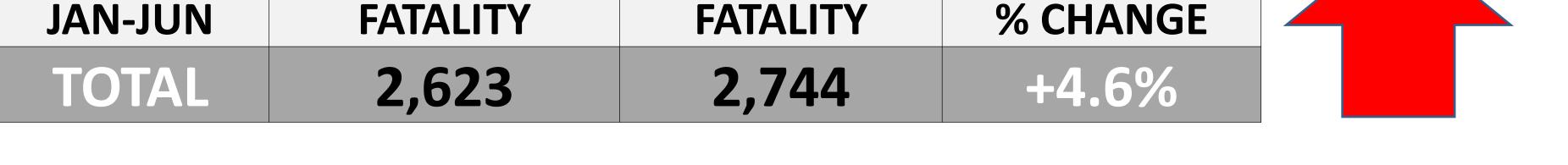
S/No	Month	Fatal Cases	Serious Cases	Minor Cases	Total Cases	People Injured	People Killed	Total Casualty	People Involved
1	Jan	229	479	118	826	2,948	456	3,404	6,324
2	Feb	229	408	103	740	2,654	377	3,031	5,617
3	Mar	256	526	115	897	2,864	459	3,323	6,175
4	Apr	238	549	130	917	3,251	488	3,739	6,901
5	May	233	533	74	840	2,777	430	3,207	5,993
6	Jun	211	496	81	788	2,409	413	2,822	5,426
	TOTAL	1,396	2,991	621	5,008	16,903	2,623	19,526	36,436

Half year, 2019 RTC Information

S/No	Month	Fatal	Serious	Minor	Total	People	People	Total Casualty	People
		Cases	Cases	Cases	Cases	Injured	Killed		Involved
1	Jan	278	553	119	950	3383	540	3923	7827
2	Feb	209	411	96	716	2354	396	2750	5021
3	Mar	235	556	131	922	3224	420	3,644	6558
4	Apr	258	623	100	981	3,600	514	4,114	7,461
5	May	247	593	87	927	2,875	472	3,347	6,282
6	Jun	226	563	138	927	2,864	402	3,266	6,571
	TOTAL				5,423		2,744		

ASSESSMENT: HALF YEAR RTC 2019/2018 (JANUARY – JUNE)

JAN-JUN TOTAL	2018 MID-YEAR RTC 5,008	2019 MID-YEAR RTC 5,423	% CHANGE +8.3%	
	2018 MID-YEAR	2019 MID-YEAR		



Note: These two indicators are not good for the Corps

An Overview of Major Corps Activities: Half Year (Q1-Q2) (2018:2019)

Corps Activities and Programmes	2019 Half Year	2018 Half Year	% Change
No. of Offenders Stopped	400,830	313,708	27.8%
No. of Drivers Cautioned	66,580	48,542	37.2%
No. of Offenders Apprehended	334,250	265,774	25.8%
No. of Traffic Offences Committed	374,304	294,492	27.1%
No. of Traffic Offenders Educated	167,844	124,211	35.1%
No. of TV programmes Held	980	968	1.2%
No. of Radio programmes Held	4,127	4,884	-15.5%
No. of Motor Park Rallies Held	17,037	13,343	27.7%
No. of Fleet Operators Registered	79	112	-29.5%
No. of Passengers Travelled	36,152,297	50,374,559	-28.2%
No. of Vehicles Travelled	5,128,446	3,943,483	30.0%
No. of Luxury Buses Travelled	35,921	25,928	38.5%
No. of Vehicle Number Plates Produced	1,777,317	204,789	767.9%
No. of NDL Produced	558,658	464,505	20.3%
No. of Drivers Trained by FRSC	100,966	51,813	94.9%
No. of Driving Schools Registered	4,078	5,214	-21.8%

^{**} Corps activities and Programmes with decline

2019 Goals: Q1& Q2 Review

Goal 2

IMPROVED PROGRAMMES AND PROCESSES TO ENHANCE ROAD SAFETY MANAGEMENT.





2019 Goals: Q1& Q2 Review

Goal 2

IMPROVED PROGRAMMES AND PROCESSES TO ENHANCE ROAD SAFETY MANAGEMENT.



Major Milestone	Date
❖ Accident investigation training.	Mar, 19
❖ E- Champions training.	Feb, 19
❖ Huawei technologies training for staff.	Mar, 19
❖Pebec Apps training for staff.	Mar, 19
❖ICDL training for staff.	Mar/Apr, 19
❖FRSC High Command capacity Building Workshop for newly promoted senior	
officers/Management Staff.	May, 19

2019 Goals: Q1&Q2 Review

Goal 3

IMPROVED CORPS ASSETS FOR ENHANCED SERVICE DELIVERY.







2019 Goals [Q1&Q2]: MAJOR MILESTONE

Goal 3

IMPROVED CORPS ASSETS FOR ENHANCED SERVICE DELIVERY.



Major Milestone	Date
❖ Seventy seven (77) FRSC vehicles commissioned by SGF.	12 April,19
✓ Seventy four (74) Patrol vehicles.	
✓ Three (3) Ambulances.	
Commissioning of two Permanent FRSC Sector Command Building:	
✓ Ebonyi State Sector Command building.	
✓ Nasarawa State Sector Command building.	23 April, 19

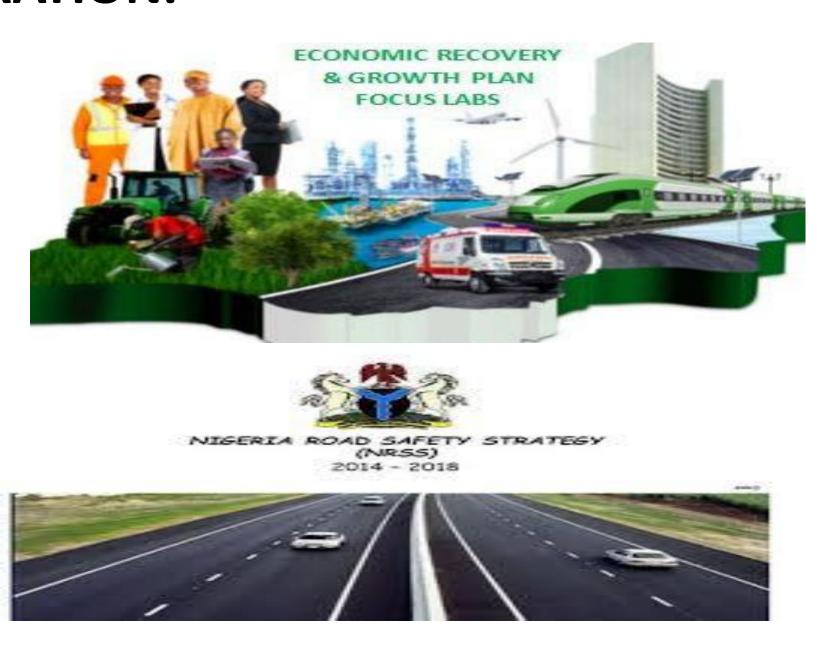
2019 Goals: [Q1&Q2] Review

Goal 4

SUSTAINED ALIGNMENT WITH INTERNATIONAL CONVENTIONS AND AGREEMENTS:

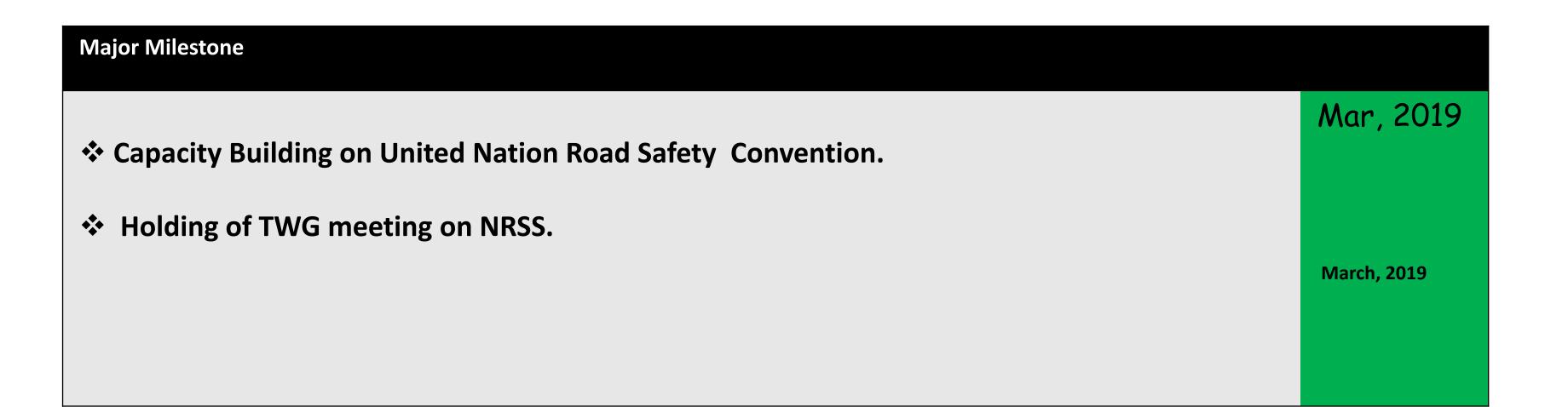
AND NATIONAL DEVELOPMENT PLANS ON ROAD SAFETY ADMINISTRATION.





2019 Goals: [Q1&Q2] MAJOR MILESTONE

Goal 4



Observation(s) at the end of Q1 & Q2, 2019 from some of the activities of the Corps from different department/Corps offices

OPERATIONS

Crash indices

From the RTCs and Fatality recorded as at Half-Year 2019:

- Half Year-On-Half Year RTCs shows an increase of 8.3%
- Half Year-On-Half Year Fatality shows an increase of 4.6%
- The Corps has approached 70.6% of its RTC reduction target for year 2019 and 72% of the fatality reduction focus as at end of June, 2019.

**The present condition presupposes that something unusual must be done to achieve the 20% and 25% reduction targets on RTCs and Fatality this year.

OPERATION Contd

Enforcement indices.

Remarkable improvements have been recorded in the enforcement activities:

Activities	Half year 2019	Half year 2018	%Diff
	,	, , , , , , , , , , , , , , , , , , , ,	7 5 2 3 3 3
No. of Offenders Stopped	400,830	313,708	27.8%
No. of Drivers Cautioned	66,580	48,542	37.2%
No. of Offenders Apprehended	334,250	265,774	25.8%

PUBLIC ENLIGHTENMENT INDICES



There is room for improvement on the Public Enlightenment activities of the Corps conducted through Radio broadcast and Television programme.



TV programming increased by 1.2% but Radio, which is accessible to a greater number of people declined by 15% when compared to 2018 figure.

CTSO ACTIVITIES



Fleet registration activities declined and on the contrary was a soaring of non-registered fleet activities and passenger travels.

MVA ACTIVITIES (NVIS/NDL)



There were noticeably massive and impressive gains in Motor Vehicle Administration and related activities within the period especially on Number Plates and NDL production and distribution.

ROAD SAFETY OBSERVATORY:



Road Safety Observatory in Goal 1 has not been fully developed as the template is still in progress by PRS.

THIRD QUARTER REVIEW (Q3)

The half year report as presented, necessitated the need for restrategizing for the remaining two quarters (Q3 and Q4) in order to actualize our goals for the year.

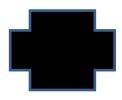
Goal 3 Review: RTC Trending: 2018/2019

RTC CASES	TOTAL Q3, 2018	TOTAL Q3 2019	DIFF	% DIFFERENCE REMARK
TOTAL RTC CASES	2,153	2,179	+26	1% Increase
PERSONS KILLED	987	1,073	86	9% Increase
PERSONS INJURED	6,705	6,567	-138	-2% Reduction
PERSONS INVOLVED	16,028	15,065	-963	-6% Reduction

Goal 1: Q3: Review : How Far?

Improve Enforcement and Rescue services

Reduce RTC by 20%

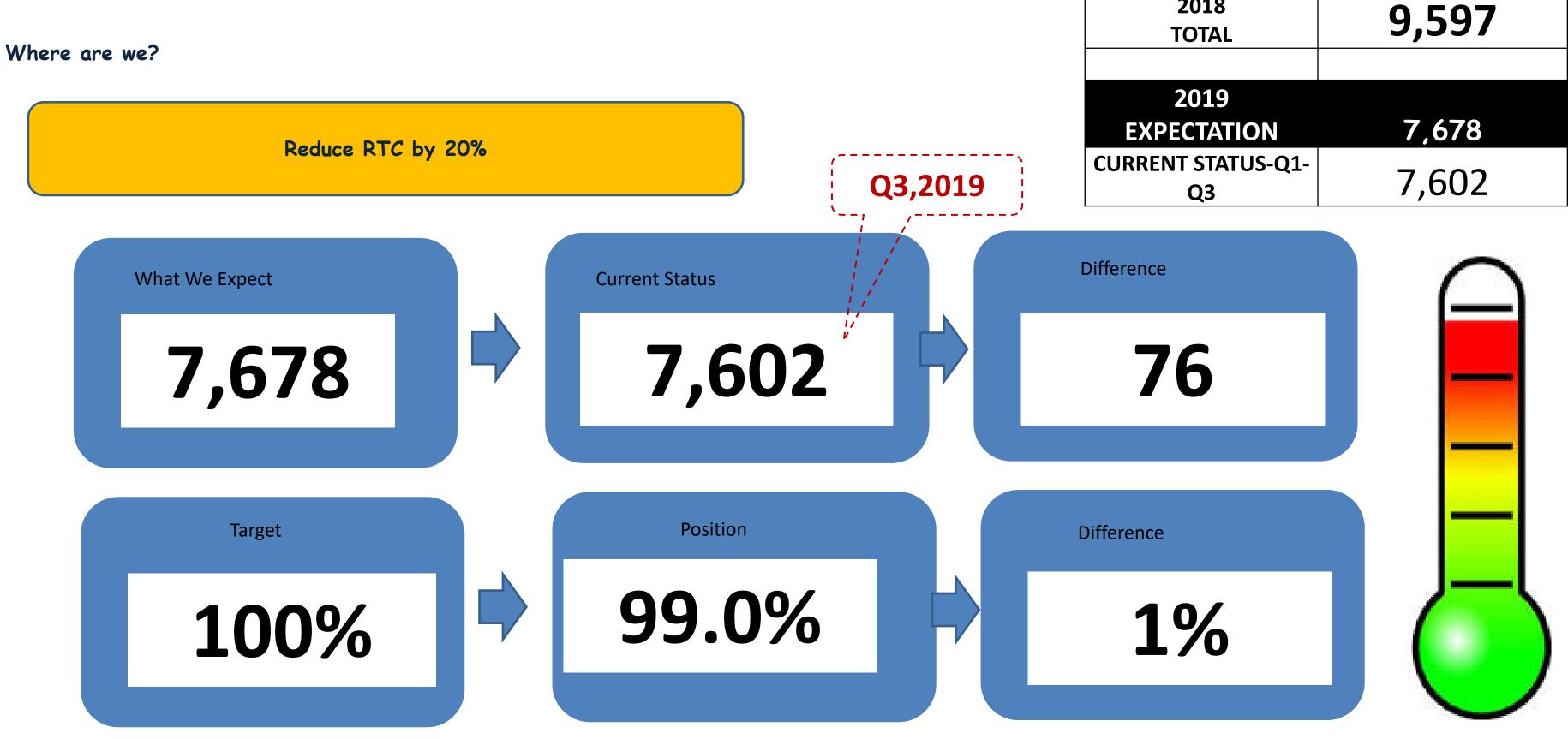


Reduce Fatality by 25%

S/No	Month	Total Cases
1	July2019	826
2	Aug 2019	720
3	Sep 2019	633
	Total	2,179

S/No	Month	Killed
1	July 2019	433
2	Aug 2019	338
3	Sep 2019	302
		1073

Goal 1: Year-On-Year Analysis



YEAR

2018

RTC

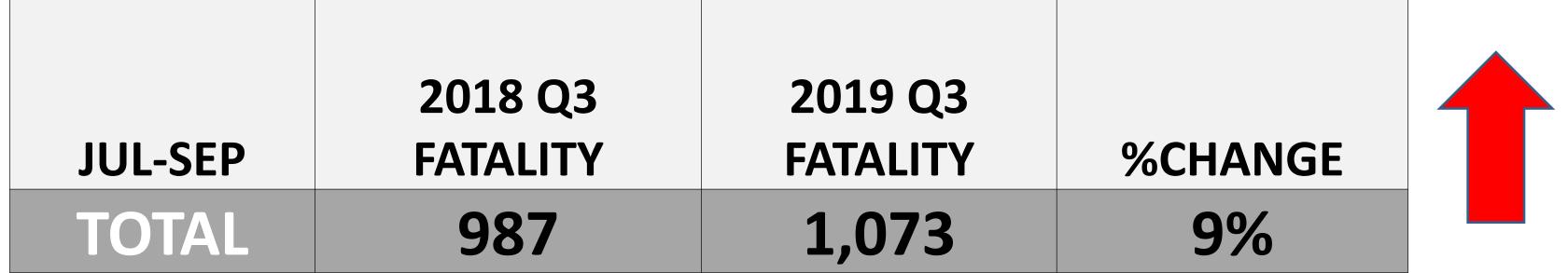
Goal 1: Year-On-Year Analysis

2018 5,062 **TOTAL** Where are we? 2019 3,797 **EXPECTATION** Reduce Fatality by 25% **CURRENT STATUS-Q1-**3,817 Q3,2019 Q3 **PERCENTAGE** What We Expect Difference **Current Status** 3,797 3,817 -160 Target Difference **Position** 100% 100.5% -0.5%

NO. KILLED

ASSESSMENT: Q3 RTC 2019/2018 (JUL – SEP)

JUL-SEP	2018 Q3 RTC	2019 Q3 RTC	% CHANGE	
TOTAL	2,153	2,179	1%	



Note: Comparison shows slight increase of RTC and Fatality by +1% and +9% respectively when compared to 2018 Q3 data.

An Overview of Major Corps Activities: Q3 (2018:2019)

S/No	Corps Activities and Programmes	Q3, 2018	Q3, 2019	% CHANGE REMARK
1	No. of Offenders Stopped	158287	189,529	20% increase
2	No. of Drivers Cautioned	24,808	32,266	30% increase
3	No. of Offenders Apprehended	133,972	157,678	18% increase
4	No. of Traffic Offences Committed	150,472	177,763	18% increase
5	No. of Traffic Offenders Educated	61,671	77,155	25% increase
6	No. of TV programmes Held	469	374	-20% decrease
7	No. of Radio programmes Held	2,316	1,850	-20% decrease
8	No. of Motor Park Rallies Held	6,230	6,728	8% increase
9	No. of Fleet Operators Registered	61	44	-28% decrease
10	No. of Passengers Travelled	26,848,824	14,925,261	-44% decrease
11	No. of Vehicles Travelled	2,019,450	13,984,14	-31% decrease
12	No. of Luxury Buses Travelled	11,999	12,761	6% increase
13	No. of Vehicle Number Plates Produced	1,229,078	275,791	-78% decrease
14	No. of NDL Produced	253,643	171,744	-32% decrease
15	No. of Drivers Trained by FRSC	908	37,546	40.4% increase
10	SNo. of Driving Schools Registered	2,920	1,715	-41% decrease

Appreciable increase in Enfforcement in Q3 2019 when compared to Q3 2018.

2019 Goals: Q3 Review

Goal 2

IMPROVED PROGRAMMES AND PROCESSES TO ENHANCE ROAD SAFETY MANAGEMENT.





2019 Goals: Q3 Review

Goal 2

IMPROVED PROGRAMMES AND PROCESSES TO ENHANCE ROAD SAFETY MANAGEMENT.



Major Milestone	Date
 Capacity building workshop for heads of DLCs at RSHQ. 	September 2019.
 Successful holding of Corps operators meeting 	September, 2019.

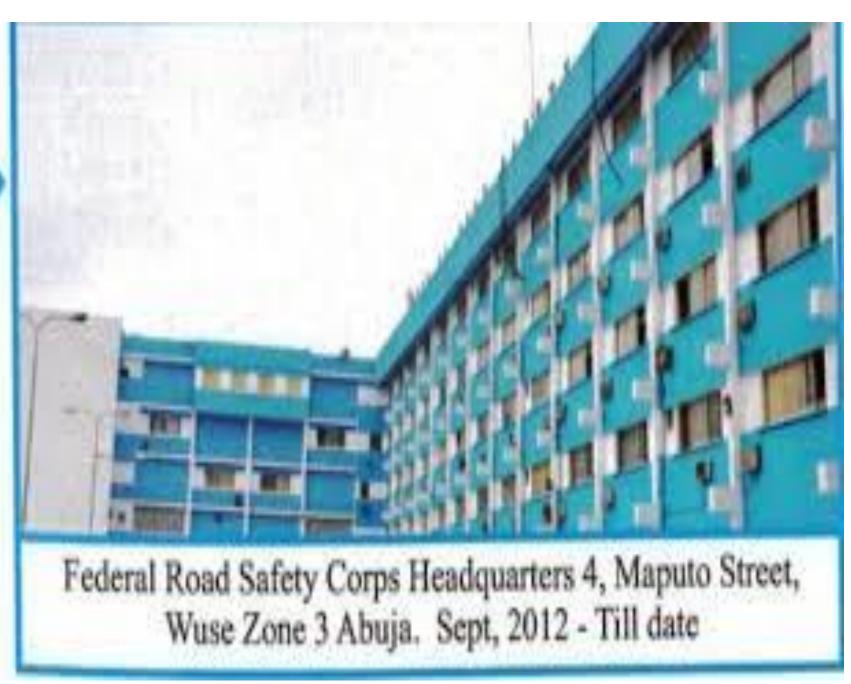
2019 Goals: Q1&Q2 Review

Goal 3

IMPROVED CORPS ASSETS FOR ENHANCED SERVICE DELIVERY.







2019 Goals Q3: MAJOR MILESTONE

Goal 3

IMPROVED CORPS ASSETS FOR ENHANCED SERVICE DELIVERY.



Date **Major Milestone** Commissioning of RS 5.2 Sector command September, 2019 Asaba, Delta State.

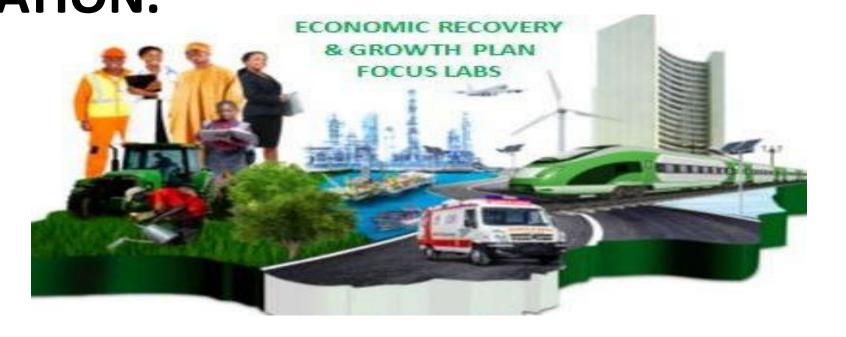
2019 Goals: Q3 Review

Goal 4

SUSTAINED ALIGNMENT WITH INTERNATIONAL CONVENTIONS AND AGREEMENTS:

AND NATIONAL DEVELOPMENT PLANS ON ROAD SAFETY ADMINISTRATION.









2019 Goals: Q3 MAJOR MILESTONE

Goal 4

Major Milestone

 Holding of technical working group meeting (TWG) on NRSS quarterly.

August, 2019

Observation(s) at the end of Q3, 2019 from some of the activities of the Corps from different department/Corps offices

OPERATIONS

From the RTCs and Fatality recorded as at Q3 2019

- Road Traffic Crash reports as at Q3 2019 stands at 6,853 and 3,543 fatality; against 2,153 for RTC, 987 for fatality in 2018.
- Consequently there was an increase of +1% in RTC and +9% fatality when compared to Q3 2018 respectively.

**The present condition require drastic measures as ember month approaches to achieve the 20% and 25% reduction targets on RTCs and Fatality this year.



OPERATIONS contd.

Activities	Q3 of 2018	Q3 of 2019	% Diff
No. of offenders stopped	158287	189,529	20%
No. of offenders cautioned	24,808	32,266	30%
No .of offenders apprehended	133,972	157,678	18%
No. of traffic offences committed	150,472	177,763	18%

Remarkable improvements have been recorded in operations activities, there is need therefore to translate these efforts to crash and fatality reduction in the rest of the year.



CORPS PUBLIC ENLIGHTENMENT OFFICE.



TV programme decreased by -20% and Radio programmes which is accessible by large number of people declined by -20%; as motor park rallies increased by 8% when compared to Q3 2018.



The planned launched of FRSC traffic radio will hopefully improve enlightenment to the public which will further curtail road traffic crashes and traffic grid-lock through timely information dissemination.

CORPS TRANSPORT STANDARDIZATION OFFICE.



Fleet registration activities declined by -28% while non-registered fleet activities for passenger travels decreased by -44% when compared to Q3 2018.

MOTOR VEHICLE ADMINISTRATION.



There were noticeable decrease in Motor Vehicle Administration and related activities within the period especially on Number Plates production by -78% and NDL production by -32% in 2019 when compared to Q3 2018.

Q4?

The Q4 2019 assessment and the annual report will be presented at the end of the month of December, 2019.

PERFORMANCE ANALYSIS ON RTC REDUCTION AT THE END OF Q3

Quarter	Road Traf	fic Crashes	Fatality		Remark
	Absolute Fig.	% Change	Absolute Fig.	% Change	
Q1, 2018	2,463	. E0/	1,293	+5%	Increased
Q1, 2019	2,588	+5%	1,356	T3/0	
Q2, 2018	2,545	+11%	1,331	ı /IO/	
Q2, 2019	2,835	T11 %	1,388	+4%	Increased
Q3, 2018	2,153	. 10/	987	ı 0 0/	
Q3, 2019	2,179	+1%	1,073	+9%	Increased
Q4, 2018	2,436	20/	1,452	?%	
Q4, 2019	?	?%	?		
2018 Total	9,597	?%		20/	
V	7,602 (AT Q3)	- 70	3,817 (At Q3)	?%	

Success Factors for the Year

The apparent successes recorded were borne out of conscious efforts made towards realizing the Goals.

This includes but not limited to:

Tackling of Negative Vices
to Corps Successes

03 Timely Interventions

Proactive Engagements at both Internal and External levels

Strategic Review of Operations and Administrative Tactics

02

2019 GOALS: JOURNEY SO FAR

S/N	ACTIVITY	GOAL	DEPARTMENTS	PERIOD	REMARK
1	Creation of additional twelve (12) unit commands	Three (3)	OPS	Q1-Q3	Completed
2	Creation of eleven (11) outpost commands	Three (3)	OPS	Q1-Q3	Completed
3	Building/Commissioning of World Class Auditorium, ICT Hall and Ultra-modern Medical center at FRSC Academy Udi Enugu State.	Three (3)	TSD	Q1-Q4	Completed
4	Building of five (5) FRSC sector commands in Nasarawa, Delta, Ebonyi, Gombe and Akwa- Ibom state bringing it to thirteen (14) of such modern structures.	Three (3)	TSD	Q1-Q4	Completed

2019 GOALS: JOURNEY SO FAR

ACTIVITY	GOAL	DEPARTMENTS	PERIOD	REMARK
Review of Highway code (third edition).	Two (2)	PRS	Q1-Q2	Completed
Review of NRSS document (second edition 2019-2023 by TWG/PWC).	Two (2)	PRS	Q1-Q3	On-going
Nigeria Road Safety Commission Bill	Two (2)	SDER	Q1-Q2	Completed
Sixteen (16) patrol vehicles were donated to the Corps by some State governments and other Corporate bodies.	Three (3)	TSD	Q1-Q3	Completed
Registration of motorcycles and tricycles nationwide.	Two (2)	MVA	Q3	Completed
	Review of Highway code (third edition). Review of NRSS document (second edition 2019-2023 by TWG/PWC). Nigeria Road Safety Commission Bill Sixteen (16) patrol vehicles were donated to the Corps by some State governments and other Corporate bodies. Registration of motorcycles and	Review of Highway code (third edition). Review of NRSS document (second edition 2019-2023 by TWG/PWC). Nigeria Road Safety Commission Bill Sixteen (16) patrol vehicles were donated to the Corps by some State governments and other Corporate bodies. Registration of motorcycles and Two (2)	Review of Highway code (third edition). Review of NRSS document (second edition 2019-2023 by TWG/PWC). Nigeria Road Safety Commission Bill Sixteen (16) patrol vehicles were donated to the Corps by some State governments and other Corporate bodies. Registration of motorcycles and Two (2) PRS Two (2) MVA	Review of Highway code (third edition). Review of NRSS document (second edition 2019-2023 by TWG/PWC). Nigeria Road Safety Commission Bill Two (2) SDER Q1-Q2 Sixteen (16) patrol vehicles were donated to the Corps by some State governments and other Corporate bodies. Registration of motorcycles and Two (2) PRS Q1-Q2 Two (2) PRS Q1-Q3 Two (2) MVA Q3

2019 GOALS: JOURNEY SO FAR Cont'd

S/N	ACTIVITY	GOAL	DEPARTMENTS	PERIOD	REMARK
10	Improve capacity building for staff in 2019.	One (2)	TRG	Q1-Q3	On-going
11	The launch of seven (7) safe corridors for effective patrol operations.	One (1)	OPS	Q1-Q2	Completed
12	The launch of National Traffic Radio for effective public education and enlightenment.	One (1)	CPEO	Q4	Completed
13	Recruitment/Training of Four Thousand Five Hundred (4,500) personnel.	Two (2)	TRG	Q1-Q2	Completed

2019 GOALS: JOURNEY SO FAR Cont'd

S/N	ACTIVITY	GOAL	DEPARTMENTS	PERIOD	REMARK
	Remarkable improvement recorded in operations activities on offenders stopped, cautioned and apprehended as at Q3 when compared to 2018.	One (1)	OPS	Q1-Q3	On-going
	Capacity building workshop for proper domestication of the United Nations Conventions on Road Safety.	Four(4)	PRS	Q1	Completed
16	World Bank Transport Manager on Road Infrastructure to Africa (visit to FRSC).	Four(4)	SDER	Q4	Completed
17	African Road Safety Treaty approved by FEC	Four (4)	PRS	Q1-Q2	Completed
18	National Merit Award recognition (NPoM)	Four (4)	SDER	Q4	Completed

CHALLENGES

- Inability of some commanding officers and staff to fully comprehend and internalize the Corporate Strategic Goals.
- 2. Lack of monitoring and evaluation of KPIs of the 2019 goals in the field command.
- 3. Lack of uniform assessment criteria of the goals for Zonal, Sector and units command level.

CHALLENGES cont'd

- 4. Paucity of funds to facilitate independent assessment and evaluation of field commands.
- 5. Presentation of fake and or crooked data by some desk officers.
- 6. Lack of technical know how by staff involved in data collection and analysis.

Undesirable Events that Affected the Corps Successes

Assault, Mob, Kidnapping of Staff, etc.

Crime and Criminality involving Staff

Corrupt practices and operational misconducts

Apathy to operational and Administrative Directives

COMPARATIVE ANALYSIS OF CASES AGAINST FRSC AND STAFF IN 2018 AND 2019

c/N	/N CASE 2018 2019 _			Increase	No. With			
S/N	CASE	2018	2019	Remark	/Reduction	Investigator		
						2018	2019	
1	Abduction	8	13		5	1	6	
2	Armed Attack	0	2		2	0	2	
3	Armed Robbery Attack	0	14		14	0	14	
4	Assault	26	24	—	-2	1	17	
5	Police Harassment	0	3		3	0	2	
6	Military Harassment	0	1		1	0	0	
7	Induced Crash	0	4		4	0	3	
8	Kidnapping	2	7		5	0	0	
9	Knockdown	38	60		22	14	51	
10	Mob Attack	18	13		-5	5	11	
11	Riot Killing	1	0		-1	1	0	
12	Theft	4	0	→	-4	2	0	
13	Threat to Life	1	2		1	0	2	
14	TOTAL CASES	98	143		45	24	108	
15	FRSC Veh Damaged	13	17		4			
16	FRSC Bike Damaged	1	0	1	-1			
17	Number of staff dead	6	11		5			
	Number of FRSC Veh							
18	Crashed	24	10		-14			

SEVERAL UNFORTUNATE INCIDENCES HAVE CLAIMED THE LIVES OF STAFF WITH OTHERS BEING INJURED.









RECOMMENDATIONS

1. With envisage visibility of the Corps more personnel is required.

2. Funds should be made available to facilitate independent evaluation of commands.

RECOMMENDATIONS cont'd

3. Expedite action on the arming of the Corps.

4. Encourage collaborative operations with other security agencies

CONCLUSION

The evaluation of the 2019 goals of the Corps in Q1-Q3 revealed some areas that requires urgent attention that would assist the Corps in achieving its target on fatality and crash reduction for the rest of the year.

Despite some shortfalls, the Corps recorded some encouraging accomplishments in the three quarters evaluated so far (Q1-Q3).

Therefore, the Corps must take drastic measures to close up the year with interventions in the area of fatality and road traffic crash reduction to meet its target of 20% and 25% for RTC and Fatality respectively.

Thank you

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