

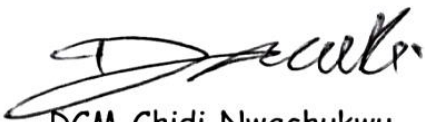
03 Oct, 18

See Distribution

**FORWARDING OF COMPLAINTS ON MONTHLY BASIS ON NON-RECEIPT OF DEDUCTIONS AND CREDITING OF STAFF PSS ACCOUNT**

At the PSS Board meeting held on 20 Sep. 18, issues regarding crediting of staff PSS account and non-receipt of notifications of deductions of same from salary on monthly basis came to the fore.

2. Consequently, staff with such issues are enjoined to forward their complaints on non-receipt of such notifications to the Head, Post Service Scheme (PSS) by email through: pss@frsc.gov.ng copying DCM (AHR) ahr@frsc.gov.ng.
3. Commanding officers are to further collate such complaints from staff for a holistic review of issues pertaining to the Scheme that would enable Management proffer solutions at improving the Management of the Scheme and forward same to DCM (AHR) on a quarterly basis.
4. Treat as imperative.



DCM Chidi Nwachukwu  
Deputy Corps Marshal  
Head, Admin and Human Resources  
for: Corps Marshal

**EXTERNAL**

**Action:**

All ZCOs to ensure this is widely circulated and complies with in all commands under purview, please.  
Sector Commanders

**INTERNAL**

**Action:**

Management Team

**Information:**

Corps Marshal  
File