



Zonal Command's Assessment Annual Report 2012

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To

FRSC Management

February 2013





Highlights

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Introduction

- This Assessment is in line with the vision to involve all FRSC formations strategically in service delivery
- Zonal Commands firm supervision of all its component Commands and ability to give leadership towards the achievement of the mandate of the Corps remains the concern of the exercise
- The assessment places a high premium on the programmes of the Zone in line with the Corps 2012 corporate strategic goals.
- This presentation includes the total sum up of earlier assessments carried out in 1Q - 4Q in 2012



Criteria for Assessment

The basic parameters are as follows with scores obtainable is as shown below:

PARAMETERS	SCORES OBTAINABLE
Report Rendition	20 marks
Planning and Monitoring	30 marks
Alignment to Service Standard	10 marks
Capacity Building	15 marks
Collaboration and Teamwork	15 marks
Resource Management	<u>10 marks</u>
Total	100 marks



Highlight/ Overview of year 2012 Assessment

- RS 2 Lagos emerged overall best with 67.85%
- RS 7 Abuja came second with 61.58%
- While RS 11 Oshogbo came third with 59.73%
- Total 2012 annual average for all Commands is 49.82%
- There was a gradual build up of quarterly average performance of Commands from 47.67 in 1Q to 54.49 in 4Q
- High performance Commands maintained leadership but new contenders emerged in RS 7 Abuja and RS 1 Kaduna
- There was noticeable apathy in some Commands (RS3, RS9 and RS10) which was traditional



Comparative Analysis of 1st - 4th Quarter 2012 Performance

Quarterly Comparative Rating (1Q - 4Q)

Commands	1Q 2012		2Q 2012		3Q 2012		4Q 2012		Remarks
	Marks	Position	Marks	Position	Marks	Position	Marks	Position	
(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)
RS1	37	10 TH	42.6	8 TH	57	3 RD	67.1	3 rd	Greatly improved
RS2	65	2 ND	65.8	1 ST	72.5	1 ST	68.1	2 ND	Consistent top performance
RS3	28	11 TH	39	11 TH	36.9	9 TH	41.8	10 TH	Uncertain movement
RS4	44	9 TH	41.2	9 TH	49.1	7 TH	39.2	11 TH	Uncertain movement
RS5	51	5 TH	53.4	4 TH	64.4	2 ND	61.3	5 TH	Uncertain movement
RS6	49	7 TH	47.1	6 TH	44.7	8 TH	45.3	8 TH	Decline
RS7	56	3 RD	62	2 ND	56.8	4 TH	71.5	1 ST	Consistent top performance
RS8	53	4 TH	59.1	3 RD	51.2	6 TH	58.6	6 TH	Uncertain movement
RS9	48	8 TH	44.3	7 TH	35.5	11 TH	45.1	9 TH	Uncertain movement
RS10	50	6 TH	37.6	10 TH	33.9	12 TH	37.5	12 TH	Decline
RS11	66	1 ST	50.2	5 TH	55.9	5 TH	66.8	4 TH	Uncertain movement
RS12	25	12 TH	28.9	12 TH	36.8	10 TH	51.6	7 TH	Greatly improved
Total	572		571.2		594.7		653.9		
Average	47.67		47.93		49.56		54.49		



Comparative Marks of 1st - 4th Quarter 2012

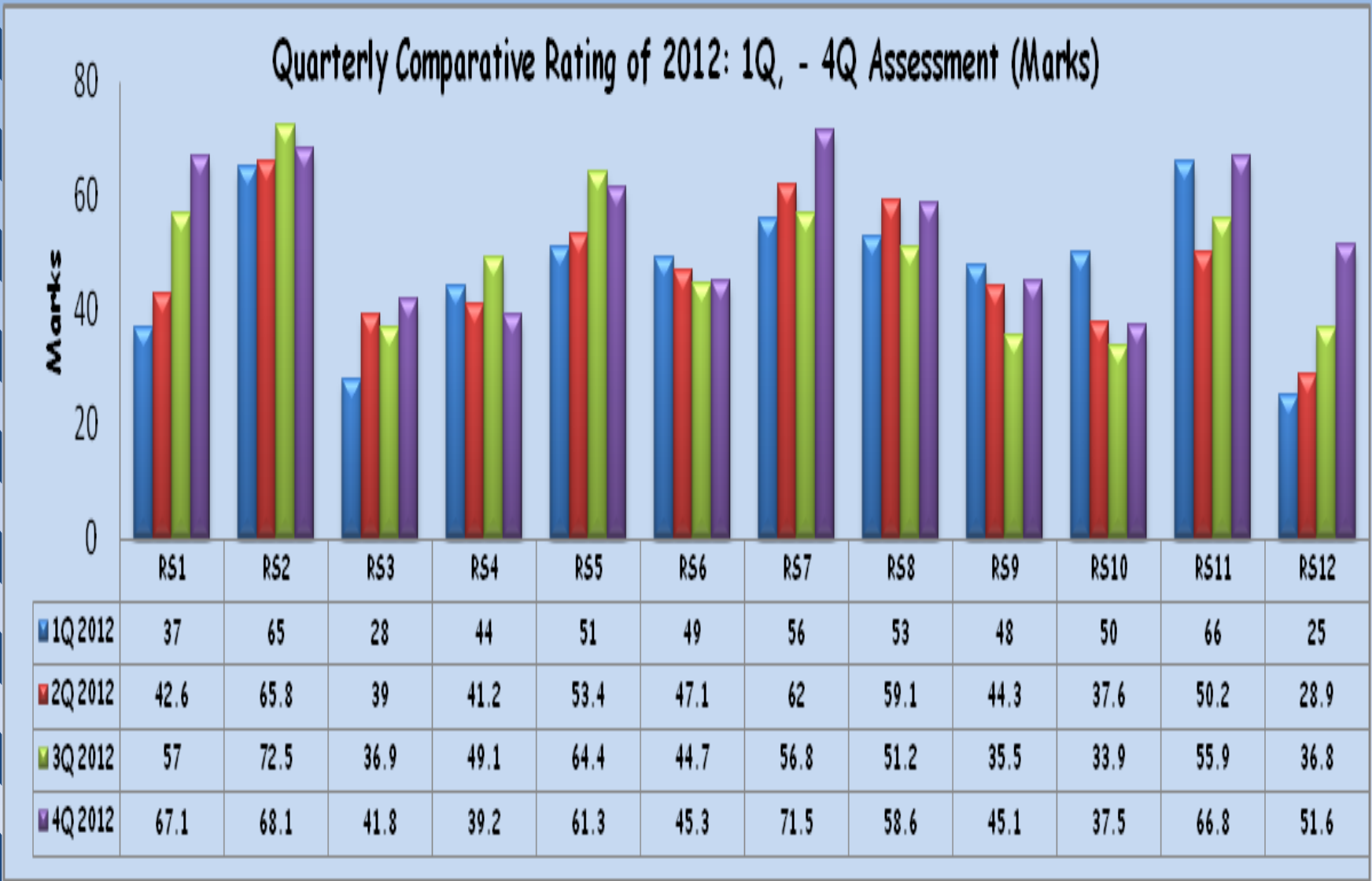


Chart 3



Final (Annual) Year Outcome 2012 (1st - 4th) Quarter

Table 1

FINAL (ANNUAL) YEAR 2012 OUTCOME (1Q - 4Q)							
Commands	1Q	2Q	3Q	4Q	Total	Average	Position
RS1	37	42.6	57	67.1	203.7	50.93	6th
RS2	65	65.8	72.5	68.1	271.4	67.85	1st
RS3	28	39	36.9	41.8	145.7	36.43	11th
RS4	44	41.2	49.1	39.2	173.5	43.38	8th
RS5	51	53.4	64.4	61.3	230.1	57.53	4th
RS6	49	47.1	44.7	45.3	186.1	46.53	7th
RS7	56	62	56.8	71.5	246.3	61.58	2nd
RS8	53	59.1	51.2	58.6	221.9	55.48	5th
RS9	48	44.3	35.5	45.1	172.9	43.23	9th
RS10	50	37.6	33.9	37.5	159	39.75	10th
RS11	66	50.2	55.9	66.8	238.9	59.73	3rd
RS12	25	28.9	36.8	51.6	142.3	35.58	12th
Total	572	571.2	538.8	653.9	2391.8	598	
Average	47.67	47.61	49.56	54.49		49.82	



Final (Annual) Year Outcome 2012 (1st - 4th) Quarter

FINAL ANNUAL OUTCOME (1Q - 4Q 2012) ASSESSMENT

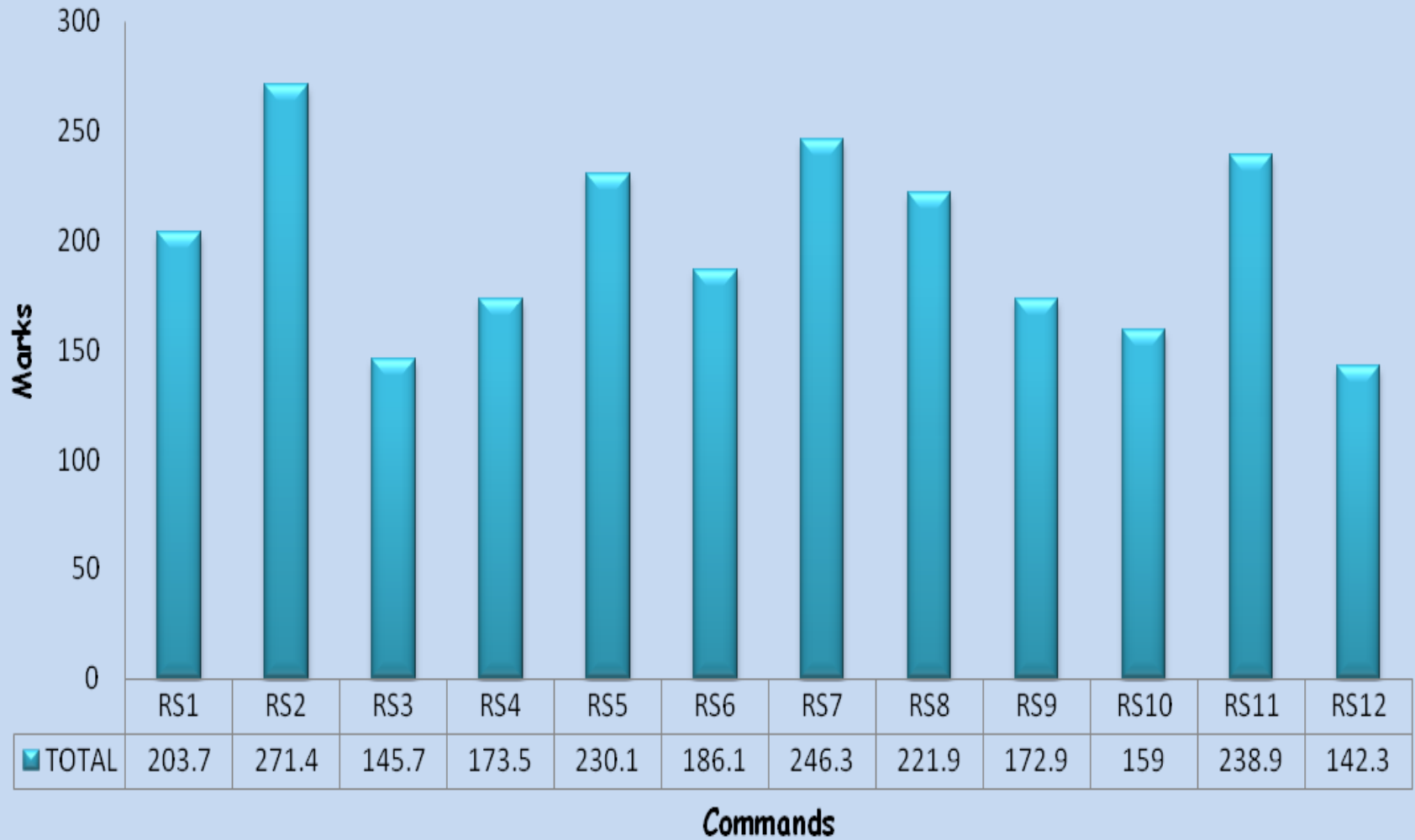


Chart 1



Final (Annual) Year 2012 Outcome 1st - 4th Quarter

COMPARATIVE ANALYSIS

8. Comparison of 2011 and 2012 Assessment (Position)

Commands	2011		2012		Remarks
	Average	Position	Average	Position	
(a)	(b)	(c)	(d)	(e)	(f)
RS1	50.4	6 TH	50.93	6 TH	Static
RS2	51.6	5 TH	67.85	1 ST	Great Improvement
RS3	39.7	10 TH	36.43	11 TH	Slight improvement
RS4	42.5	8 TH	43.38	8 TH	Static
RS5	55.2	3 RD	57.53	4 TH	Slight Decline
RS6	39.5	11 TH	46.53	7 TH	Great Improvement
RS7	52.9	4 TH	61.58	2 ND	Improvement
RS8	64.5	2 ND	55.48	5 TH	Decline
RS9	48.6	7 TH	43.23	9 TH	Decline
RS10	42.3	9 TH	39.75	10 TH	Decline
RS11	67.8	1 ST	59.73	3 RD	Decline
RS12	33.3	12 TH	35.58	12 TH	Static
Total	588.3		598		
Average	49.03		49.83		



Comparative Marks of 1st - 4th Quarter 2012

COMPARISON OF 2011 AND 2012 ASSESSMENT (AVERAGES)

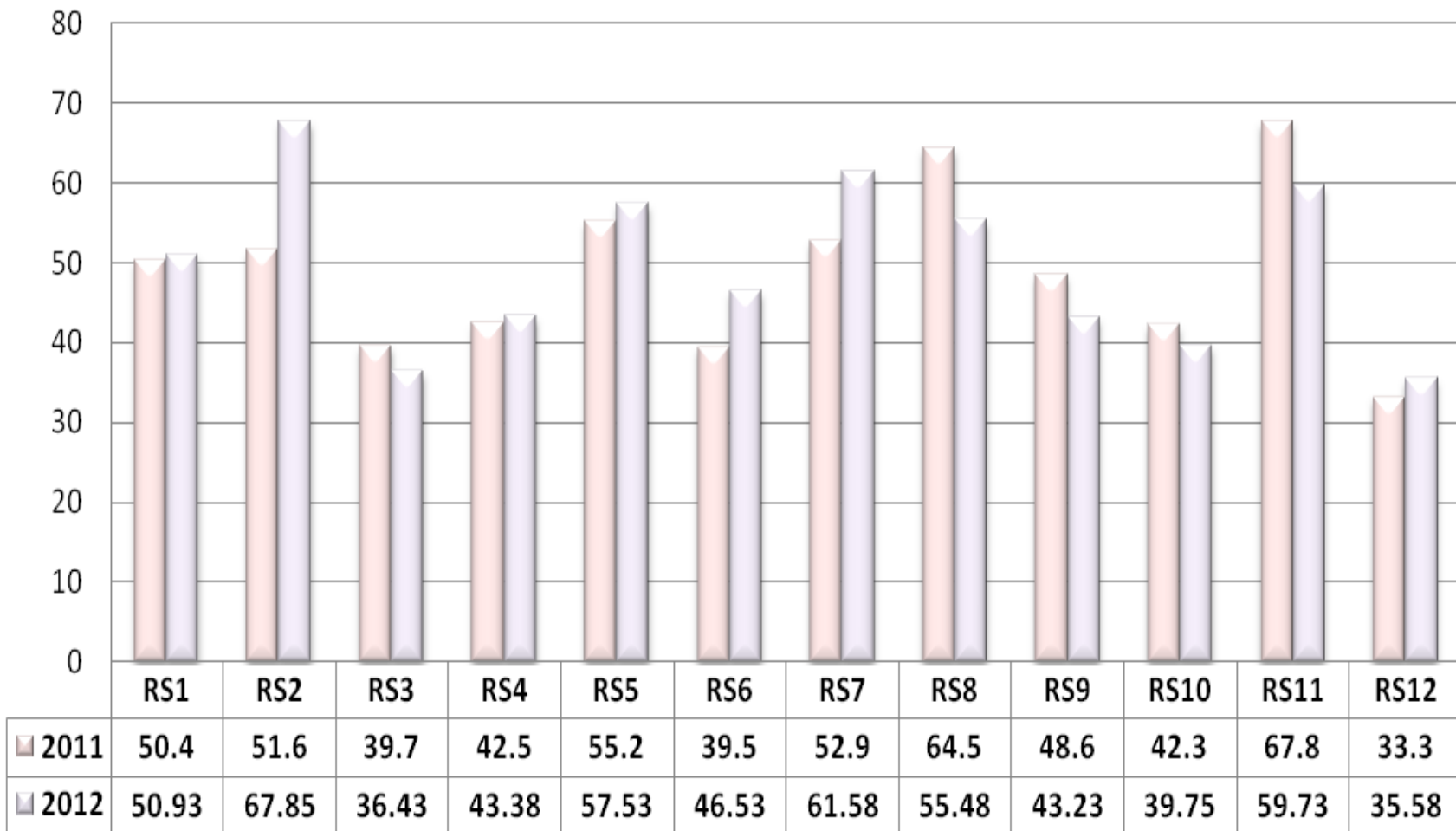


Chart 3



OBSERVATIONS

- Strategic Objectives of the Corps was forwarded to all Zonal Commands to give guidance for improved performance
- There was a reoccurrence of observed lapses in earlier assessments
- Timely submission of weekly SITREP, monthly, quarterly and special Operations reports is still lacking
- On-line reports should be forwarded to the Operations Department's e-mail address (opshq@frsc.gov.ng) for ease of accessibility
- Operations Department should receive first hand information from Commands rather than through other Departments
- Greater awareness of the assessment process was observed evidenced by improved field Commands input
- There was a general improvement in the performance of the Commands with new Commands contending for the top spot



OBSERVATIONS II

- Average performance of the Commands improved consistently from 47.67 in 1Q to 54.45 in 4Q representing 14.3% improvement in performance
- There was an improvement in the general overall performance from the marks obtained in 2011 to that of 2012 as seen in the average annual performance which rose slightly from 49.03 in 2011 to 49.83 in 2012
- The above improvement conveys the understanding of improvement in service delivery over time



**next
steps**



RECOMMENDATIONS

Based on the foregoing, the following is hereby recommended:

- Zonal Commands are to:
 - a. Take cognizance of the Corps Strategic Objectives in the design and prosecution of projects for the year 2013
 - b. Redress observed reporting lapses such as disregard for timeliness and forwarding of unprocessed reports compiled with omissions
 - c. Effect percolation of assessment awareness by replicating it to subordinate Commands, as earlier directed
 - d. Take note of RSHQ's insistence on performance and upgrade their work accordingly, adhering to strict guidance
 - e. Forward reports without prompting, to facilitate unhindered running of the assessment process and guiding against point loss
 - f. Ensure that claims of executed physical and non physical projects are supported by verifying evidences, including cost and photograph, as may be applicable
 - g. Study assessment reports to identify strengths and weakness, for better outing in subsequent assessments.



CONCLUSION

- The 2012 Assessment was intended to give focus and direction to field Commands effort towards the attainment of the Corps Corporate Objectives irrespective of whatever other benefits are derivable from the assessment outcome.
- In the new year, the field Commands will be guided as usual, and it is hoped that the guidance to be issued will be adhered to from time to time.

THANK YOU

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