




OFFICE OF THE CORPS MARSHAL, FRSC HQ ABUJA

2014 3RD QUARTER PERFORMANCE INITIATIVES - ASSESSMENT DETAILS











Performance Assessment Key:

-  Fully achieved  Partially achieved  Not achieved

SACOMACE

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

-  STRATEGIC INITIATIVE 1.1: Deploy SharePoint Application and Portal to facilitate staff collaboration and knowledge sharing within the Corps.
-  STRATEGIC INITIATIVE 1.2: Commence the creation of SharePoint User Groups starting with RSHQ.
-  STRATEGIC INITIATIVE 1.3: Increase FRSC utilization of GLO CUG from 3159 to 4159 lines.
-  STRATEGIC INITIATIVE 1.4: Expand the network infrastructure at the RSHQ.
-  STRATEGIC INITIATIVE 1.5: Monitor staff usage of the FRSC Mail Exchange.
-  STRATEGIC INITIATIVE 1.6: Conduct daily stand up meeting to review IT activities.
-  STRATEGIC INITIATIVE 1.7: Conduct ICDL training for FRSC Commanding officers.
-  STRATEGIC INITIATIVE 1.8: Initiate refresher courses for FRSC ICDL Trainers and Testers.
-  STRATEGIC INITIATIVE 1.9: Commence ICDL preparatory classes for Marshals at the RSHQ using the new Training Centre.
-  STRATEGIC INITIATIVE 1.10: Commence accreditation processes for an FRSC ICDL Centre.

- STRATEGIC INITIATIVE 1.11: Deploy IP phone to RSHQ Depts and Corps Offices
- STRATEGIC INITIATIVE 1.12: Deploy 300 computer systems for use in offices and Commands.
- STRATEGIC INITIATIVE 1.13: Conduct quarterly on-the-spot audit on IT equipment in the Corps.
- STRATEGIC INITIATIVE 1.13: Deploy Customer Relationship Manager (CRM) to manage internal (Help Desk) and external requests (Call Centre).

GOAL 3 Improved Road Safety Audit and Motor Vehicle Administration

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Use the electronic learning facility of the new Training Centre to promote the training of staff on road safety auditing.
- STRATEGIC INITIATIVE 3.2: Ensure optimum connectivity for effective implementation of the Number Plates and National Driver's Licensing schemes.

GOAL 4 Improved Public Communication and Road use Education

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Ensure optimization of the quick reference functionality on the FRSC mobile device in order to provide patrol teams with instant access to offenders' driving records.
- STRATEGIC INITIATIVE 4.2: Centre a link on FRSC website for public education on road use.
- STRATEGIC INITIATIVE 4.3: Promote FRSC public image through Online marketing.

PSO COMACE

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Carry out Online Monitoring of Field Command's activities (zone and sector commands).
- STRATEGIC INITIATIVE 1.2: On the spot monitoring of field Command's activities.
- STRATEGIC INITIATIVE 1.3: Identify appropriate courses for Officers and Marshals in PSO's Office with a view to training them to improve their competency and productivity.

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Analyze report of arrest on Radar guns sent to Ops Dept and make recommendation to COMACE
- STRATEGIC INITIATIVE 2.2: Follow-up on the proceedings in the National Assembly on the review of FRSC Act in line with the NRSS amendment.
- STRATEGIC INITIATIVE 2.3: Collate and analyze plenary proceeding from state houses of assembly and bring out salient issues for COMACE attention.

GOAL 3 **Improved Public Communication and Road use Education**

STRATEGIC OBJECTIVE 3: Create literacy awareness and obedience to Road Traffic Rules.

PIO

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Periodic visit to Commands to review their operational and administrative activities.
- STRATEGIC INITIATIVE 1.2: Monitor various special enforcement patrols.
- STRATEGIC INITIATIVE 1.3: Deploy the e-appraisal system for 2013.
- STRATEGIC INITIATIVE 1.4: Monitoring of all COMACE/Mgt Assigned task

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Liaise with Ops, CPRO and CMRS to monitor the distribution of breathalyzers and radar guns to Commands.

GOAL 3 **Improved Road Safety Audit and Motor Vehicle Administration**

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Carry out inspection of DLCs and plants to assess the level of service delivery to customers.
- STRATEGIC INITIATIVE 3.2: Conduct a SWOT analysis of the plants and DLCs operations.

GOAL 4 **Improved Public Communication and Road use Education**

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Monitor the conduct of drivers training Corps wide.
- STRATEGIC INITIATIVE 4.2: Monitor various PE campaigns by the Commands.

PAU

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Design template for monitoring Zonal Command performance.
- STRATEGIC INITIATIVE 1.2: Implement the template for monitoring Zonal and Sector Commands performance.
- STRATEGIC INITIATIVE 1.3: Generate quarterly intelligence report on Zonal Command performance.
- STRATEGIC INITIATIVE 1.4: Embark on quarterly visit to Zonal Command.
- STRATEGIC INITIATIVE 1.5: Liaise with TSC to design template for monitoring ICDL training Corps wide.
- STRATEGIC INITIATIVE 1.6: Design template for collating data on available resources.
- STRATEGIC INITIATIVE 1.7: Analyze to generate intelligence.
- STRATEGIC INITIATIVE 1.8: Introduce SAP Web intelligence tools for real time data analysis and generating reports.

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Design template for measuring reduction of RTC and fatalities.
- STRATEGIC INITIATIVE 2.2: Conduct survey on the effectiveness of the use of Radar guns and breathalyzer during enforcement.
- STRATEGIC INITIATIVE 2.3: Generate intelligence on motor parks activities.
- STRATEGIC INITIATIVE 2.4: Conduct survey on the rate of compliance with standard school bus policy, use of retro reflective tapes and rear light for commercial motor vehicles.
- STRATEGIC INITIATIVE 2.5: Disseminate the reviewed FRSC Act to all staff in the FRSC Insight newsletter.

- STRATEGIC INITIATIVE 2.4: Generate quarterly intelligence on the number of offenders prosecuted.

GOAL 3 Improved Road Safety Audit and Motor Vehicle Administration

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Conduct survey on compliance to the use of driver's license and number plate.

GOAL 4 Improved Public Communication and Road use Education

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Design template for capturing details of drivers trained.
- STRATEGIC INITIATIVE 4.2: Develop educational template for road traffic offenders.
- STRATEGIC INITIATIVE 4.3: Generate intelligence on the number of drivers stopped and educated.
- STRATEGIC INITIATIVE 4.4: Analysis of schools with new road safety clubs.
- STRATEGIC INITIATIVE 4.5: Analysis of schools implementing road safety in the school's curriculum.
- STRATEGIC INITIATIVE 4.6: Analyze percentage increase in stakeholders collaboration.

PROTOCOL

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Ensure monthly review of all FRSC annual programmes on monthly basis.
- STRATEGIC INITIATIVE 1.2: conduct quarterly assessment of staff to ascertain their capabilities strength and weakness
- STRATEGIC INITIATIVE 1.3: quarterly review of official foreign trips by staff.

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

GOAL 3 **Improved Road Safety Audit and Motor Vehicle Administration**

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Ensure that new drivers licence and number plate fliers are included in stakeholder souvenirs that visit FRSC Headquarters

GOAL 4 **Improved Public Communication and Road use Education**

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.2: Increase the participation of stakeholders in FRSC programmes by 10%.

SERVICOM

GOAL 1 Improved Supervision Corps wide

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Weekly review of activities of SERVICOM desk officers in HQ.
- STRATEGIC INITIATIVE 1.2: Quarterly review of activities of SERVICOM desk officers Corps wide.
- STRATEGIC INITIATIVE 1.3: Conduct quarterly evaluation of Department and Corps Offices in RSHQ.
- STRATEGIC INITIATIVE 1.4: Conduct quarterly evaluation of Commands (2 Zones) (2nd and 3rd quarters) 2014.
- STRATEGIC INITIATIVE 1.5: Monitoring of DLC Centers in FCT and one (1) Zone, to ascertain Customers waiting times and access to service, in two quarters.
- STRATEGIC INITIATIVE 1.6: Supervision of Reception areas in RSHQ to monitor the performance of frontline staff and Customers service experience
- STRATEGIC INITIATIVE 1.7: Conduct training on Team Building for SERVICOM Desk officers in RSHQ and FCT Commands in liaison with SERVICOM HQ
- STRATEGIC INITIATIVE 1.8: Participate in workshops and conferences organized by SERVICOM National Headquarters.

GOAL 2 Improved Regulatory and Enforcement Capacity

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Produce and Review the following FRSC legal documents:
 - Customer Care Policy,
 - Complaints/ Redress Mechanism
 - FRSC Charges Poster,
 - FRSC Integrated Charter
- STRATEGIC INITIATIVE 2.2: Liaise with CLA to educate SERVICOM Staff on FRSC enabling laws.

- STRATEGIC INITIATIVE 2.3: Conduct sensitization Lecture on Service Delivery Drivers in two (2) Zones, starting from second quarter

GOAL 3 Improved Road Safety Audit and Motor Vehicle Administration

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Conduct two surveys (second and fourth) quarters to gauge customers' perception of service

GOAL 4 Improved Public Communication and Road use Education

STRATEGIC OBJECTIVE 3: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.2: Conduct opinion poll on staff understanding of Management decisions.
- STRATEGIC INITIATIVE 4.3: Sustenance of Management SERVICOM Committee and SERVICOM Networking Committee through periodic meetings
- STRATEGIC INITIATIVE 4.4: Improved publication of SERVICOM CUG Number for effective feedback from the public

PROJECT CONSULTANT

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Identify appropriate courses for Officers and Marshals in Project Consultant's office with a view to training them to improve their competency and productivity.

GOAL 3 **Improved Road Safety Audit and Motor Vehicle Administration**

STRATEGIC OBJECTIVE 2: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Develop Curriculum/Manual on road safety audit for Training of FRSC staff.
- STRATEGIC INITIATIVE 3.2: Supervise the six pedestrian bridges undergoing construction in Abuja in accordance with traffic management plans and design specifications

OPERATIONS

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Review of field Commands' reports.
- STRATEGIC INITIATIVE 1.2: Coordinate and produce e-Dashboard.
- STRATEGIC INITIATIVE 1.3: Revitalize recognition for high flying individual Officers and Marshals.

- STRATEGIC INITIATIVE 1.4: Review of Zonal Commands' SITREPS
- STRATEGIC INITIATIVE 1.5: Review of Commands' Parts One and Two Orders.

- STRATEGIC INITIATIVE 1.6: Assessment of Zonal Commands' performance.

- STRATEGIC INITIATIVE 1.7: Physical Monitoring of Field Commands.
- STRATEGIC INITIATIVE 1.8: Assessment of Sector Commanders' performance.

- STRATEGIC INITIATIVE 1.9: Assessment of Zonal Commanding Officers' performance.

- STRATEGIC INITIATIVE 1.10: Sustain TOWOL through physical monitoring.

- STRATEGIC INITIATIVE 1.11: Sustain Safety Helmet Enforcement through physical monitoring.

- STRATEGIC INITIATIVE 1.12: Enforce use of Crash helmet by Motorcyclists.

- STRATEGIC INITIATIVE 1.13: Offenders/offences.

- STRATEGIC INITIATIVE 1.14: Guidance of field Commands through Circulars.

- STRATEGIC INITIATIVE 1.15: Initiate improvement in Regular Marshal's Reflective Jacket.

- STRATEGIC INITIATIVE 1.16: Release Staff within Categories for training as at when due.

- STRATEGIC INITIATIVE 1.17: Conduct at least two (2) reviews/impact assessments.

- STRATEGIC INITIATIVE 1.18: Realignment of Commands along critical Corridors.
- STRATEGIC INITIATIVE 1.19: Realignment of Unit Commands.
- STRATEGIC INITIATIVE 1.20: Make input into personnel needs assessment and re-deployment to areas of need.
- STRATEGIC INITIATIVE 1.21: Make input into logistics allocation and re-allocation in accordance to critical needs..

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Deployment of breathalyzers in Patrol Vehicles
- STRATEGIC INITIATIVE 2.2: Deployment of available Radar Guns along Critical Corridors to check Speeding
- STRATEGIC INITIATIVE 2.3: Conduct physically monitored Special Patrols on SPV, DGD & TYV along Critical Corridors.
- STRATEGIC INITIATIVE 2.4: Enforcement of School Bus Standards.
- STRATEGIC INITIATIVE 2.5: Enforcement of the use of retro-reflective tapes and rear lights by commercial vehicle when introduced
- STRATEGIC INITIATIVE 2.6: Patrol teams to engage in "on the spot enlightenment"
- STRATEGIC INITIATIVE 2.7: Establishment of new Unit Commands.
- STRATEGIC INITIATIVE 2.8: Sustain Free Vehicle Safety Checks for public and Corps vehicles.
- STRATEGIC INITIATIVE 2.9: Enforce the use of Speed Limiters in commercial vehicles when approved.
- STRATEGIC INITIATIVE 2.10: Sustain Operation Eagle Eye
- STRATEGIC INITIATIVE 2.11: Initiate Special Patrol during festive periods
- STRATEGIC INITIATIVE 2.12: Conduct of Intra-Zonal Special Patrols to target prevalent offences and causal factors of RTCs.

- STRATEGIC INITIATIVE 2.13: Make quality input to the review..
- STRATEGIC INITIATIVE 2.14: Ensure 30% derivations from Mobile Courts are directed towards Legal Officers capacity development.
- STRATEGIC INITIATIVE 2.15: Ensure Pre- Patrol briefing of Patrol teams.
- STRATEGIC INITIATIVE 2.16: Ensure conduct of In-house lecture series in field Commands and RSHQ.
- STRATEGIC INITIATIVE 2.17: Quarterly capacity development by field commands.
- STRATEGIC INITIATIVE 2.18: Publication in the Flagship
- STRATEGIC INITIATIVE 2.19: Publication of the OPS Digest
- STRATEGIC INITIATIVE 2.20: Ensure conduct of Mobile Court in Field Commands.

GOAL 3 Improved Road Safety Audit and Motor Vehicle Administration

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Monitor Conduct of Road Safety Audit at Unit levels.

GOAL 4 Improved Public Communication and Road use Education

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Monitor conduct of training
- STRATEGIC INITIATIVE 4.2: Conduct free Vehicle Safety Checks
- STRATEGIC INITIATIVE 4.3: Make input to Educational Template
- STRATEGIC INITIATIVE 4.4: Schedule, mandate and monitor implementation.
- STRATEGIC INITIATIVE 4.5: Encourage improved buy-in into Road Safety activities by critical Stakeholders e.g. (Governments at State & LG Levels) etc, by Commanding Officers.
- STRATEGIC INITIATIVE 4.6: Regional meetings with Tankers/trailers operators and other Stakeholders.

TSC

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: In-house lectures.
- STRATEGIC INITIATIVE 1.2: Test of Understanding.
- STRATEGIC INITIATIVE 1.3: Capacity Building of staff on short and long-term courses.
- STRATEGIC INITIATIVE 1.4: Drivers training of other organizations.
- STRATEGIC INITIATIVE 1.5: Review of training programmes in FRSC training Institutions.
- STRATEGIC INITIATIVE 1.6: Post-Monitoring of performance of staff on Short and Long term Courses.
- STRATEGIC INITIATIVE 1.7: Registration of new driving schools.
- STRATEGIC INITIATIVE 1.8: Monitoring of Driving Schools.
- STRATEGIC INITIATIVE 1.9: Assessment of Driving Schools.
- STRATEGIC INITIATIVE 1.10: Certification and De-Certification of driving schools.
- STRATEGIC INITIATIVE 1.11: Implementation of YSE curriculum in Schools.

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.3: Organize training for Zebra and MRS staff in field Commands.
- STRATEGIC INITIATIVE 2.5: Organize in-house lectures in all FRSC formations.
- STRATEGIC INITIATIVE 2.6: Organize training for FRSC Lawyers, Provosts and intelligence Officers on Prosecution of offenders.

GOAL 3 **Improved Road Safety Audit and Motor Vehicle Administration**

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Organize In-house lectures on road safety audit.
- STRATEGIC INITIATIVE 3.2: Organize training for SED/MVA officers on Road Safety Audit (RSA).
- STRATEGIC INITIATIVE 3.3: Certification of new Driving Schools.
- STRATEGIC INITIATIVE 3.4: Organize training for staff on procedures for obtaining Drivers' License and Customers service delivery.

GOAL 4 **Improved Public Communication and Road use Education**

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Organize free drivers training via Sector Commands.
- STRATEGIC INITIATIVE 4.2: Design a template for rendering monthly report on schools visited.
- STRATEGIC INITIATIVE 4.4: Organize Stakeholders forum on Driving Schools and State Committee on DSSP.

MOTOR VEHICLE ADMINISTRATION

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Monitor the production of NDL towards customers' satisfaction on monthly basis.
- STRATEGIC INITIATIVE 1.2: Conduct quarterly inspection on DLC Equipment for optional utilization with effect from 2nd quarter.
- STRATEGIC INITIATIVE 1.3: Monitor the production and dispatch of MDAs Number Plate towards increasing customers' satisfaction.
- STRATEGIC INITIATIVE 1.4: Supervising NVIS Desk Officers in conformity to standards.
- STRATEGIC INITIATIVE 1.5: Conduct Quarterly review of Departmental meeting/strategic initiative.
- STRATEGIC INITIATIVE 1.6: Quarterly review of tripartite meeting in all Sector Commands.
- STRATEGIC INITIATIVE 1.7: Verification of suspected truck number plate at Petroleum Equalization Fund (PEF) office.
- STRATEGIC INITIATIVE 1.8: Organise departmental retreat
- STRATEGIC INITIATIVE 1.9: Organize in-house training on ITC to all department staff in batches.
- STRATEGIC INITIATIVE 1.10: Organize sensitization workshop for sector and unit heads of DLCs.
- STRATEGIC INITIATIVE 1.11: Conduct sensitization workshop for all NVIS officers.
- STRATEGIC INITIATIVE 1.12: Conduct monthly lecture series.
- STRATEGIC INITIATIVE 1.13: Organise in-house lecture
- STRATEGIC INITIATIVE 1.14: Deployment of staff to the specific area of need to enhance productivity.

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Training of DLC Staff on Vision Tester in the newly equipped centers in collaboration with CMRS.

GOAL 3 **Improved Road Safety Audit and Motor Vehicle Administration**

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Collaborate with FCT on Road Signage matters.
- STRATEGIC INITIATIVE 3.2: Ensure that revalidation order of FGN and MDAs are met within 21 days of request.
- STRATEGIC INITIATIVE 3.3: Ensure data upload of MDAs vehicle and Insurance details to NVIS portal.
- STRATEGIC INITIATIVE 3.4: Collaboration with CPEO on Robust Public Awareness to realize 30th June, 2014 ultimatum for revalidation of Old Number Plates.
- STRATEGIC INITIATIVE 3.5: Collaboration with CPEO on Robust Public Awareness to realize NDL revalidation before 30th June, 2014.
- STRATEGIC INITIATIVE 3.6: Ensure Motor Park Campaign by Sector and Unit Commands on NDL and Number Plates revalidation on or before 30th June, 2014.
- STRATEGIC INITIATIVE 3.7: Ensure total compliance with the one stop shop process and delivery of NDL with effect from 2nd quarter.
- STRATEGIC INITIATIVE 3.8: Open up fresh approved DLCs on demand by BIR.

GOAL 4 **Improved Public Communication and Road use Education**

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Organize lecture for Drivers License applicants on obedience to Road Traffic Rules and Regulations with effect from 2nd quarter 2014 by the field Commands.

ADMIN AND HUMAN RESOURCES

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Ensure the analysis/verification of staff in post.
- STRATEGIC INITIATIVE 1.2 Ensure that disciplinary action is taken against erring staff responsible for low productivity.
- STRATEGIC INITIATIVE 1.3: Scrutinize compliance with attendance and movement of staff during office hours.
- STRATEGIC INITIATIVE 1.4 Achieve expeditious implementation of disciplinary measures.
- STRATEGIC INITIATIVE 1.5: Organise workshop for staff of the Corps on administrative procedures of investigating misconduct.
- STRATEGIC INITIATIVE 1.6: Maintain and update comprehensive disciplinary records to enhance administrative efficiency.
- STRATEGIC INITIATIVE 1.7: Ensure effective discharge of duties by staff.
- STRATEGIC INITIATIVE 1.8: Facilitate the acquisition of houses for staff through mortgage institutions.
- STRATEGIC INITIATIVE 1.9: Ensure payment of retirees of FRSC under the old pension scheme.
- STRATEGIC INITIATIVE 1.10: Organise workshops to improve the capacity and competence of admin staff
- STRATEGIC INITIATIVE 1.11: Organise pre-retirement training/workshops to equip prospective retirees under the new scheme
- STRATEGIC INITIATIVE 1.12: Ensure that equitable distribution of Marshals is maintained across Field commands and HQ
- STRATEGIC INITIATIVE 1.13: Ensure cost of project construction is reduced from the preparatory stages.
- STRATEGIC INITIATIVE 1.14: Ensure prudent management of pension funds.

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Prompt disposal of cases of patrol and other misconducts.
- STRATEGIC INITIATIVE 2.3: Educate staff on the new FRSC Regulations on Maintenance of Discipline, 2013

GOAL 4 **Improved Public Communication and Road use Education**

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Promote Road Safety ideals through collaboration with MDAs and other stake holders.

TSSD

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Collate and report identified technical needs in RSHQ offices and Commands.
- STRATEGIC INITIATIVE 1.2: Produce ID card for staff and Special Marshals nationwide.
- STRATEGIC INITIATIVE 1.3: Produce ID cards for 65 retirees.
- STRATEGIC INITIATIVE 1.5: Collate & analyse Durbar reports from RSHQ and field Commands.
- STRATEGIC INITIATIVE 1.6: Identify and reward staff with outstanding performance
- STRATEGIC INITIATIVE 1.7: organise departmental retreat to review the activities of the TSSD

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Compile technology innovations of the Corps and display same at RSHQ.
- STRATEGIC INITIATIVE 2.2: liaise with NUC and any federal university to establish road crash research and injury prevention program (ROCRIPP)
- STRATEGIC INITIATIVE 2.3: Organize events to mark UN RTC Victims Remembrance Day in 2014

GOAL 3 **Improved Road Safety Audit and Motor Vehicle Administration**

- STRATEGIC INITIATIVE 3.1: Collate and report condition of patrol vehicles in the field commands

PRS

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Review of Departmental activities as contained in the Action Plan.
- STRATEGIC INITIATIVE 1.2: To organize departmental retreat to review activities of the department for the quarter
- STRATEGIC INITIATIVE 1.3: Organize ICDL In-House training for the department in line with ICDL Training Modules
- STRATEGIC INITIATIVE 1.4: Computer Software training for Statisticians in PR
- STRATEGIC INITIATIVE 1.5: Make use of French Graduates to impart knowledge on Staff.
- STRATEGIC INITIATIVE 1.6: Effective relocation/redeployment of staff within the department for maximum utilization in areas of need

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Conduct a Survey on compliance level of retro-reflective tapes and rear light on commercial buses
- STRATEGIC INITIATIVE 2.2: Ensure that all FRSC act and enabling laws are made available in all FRSC Commands.

GOAL 4 **Improved Public Communication and Road use Education**

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Conduct a pilot survey on the provision of bicycle tracks in FCT vis-à-vis Abuja master plan
- STRATEGIC INITIATIVE 4.2 Conduct quarterly assessment/evaluation of field Commands on compliance to conduct free driver's training
- STRATEGIC INITIATIVE 4.3: Evaluation of Field Commands on Traffic Offenders education.
- STRATEGIC INITIATIVE 4.4: Evaluation of Field Commands on the number of Road Safety Clubs established quarterly

- STRATEGIC INITIATIVE 4.5: Ensure effective distribution of road safety educational materials to schools with road safety clubs nationwide as approved by COMACE
- STRATEGIC INITIATIVE 4.6: Increase Collaboration with stakeholders in areas of research: contribution of tyre to RTCs in Nigeria. Example of such stakeholders SON, ANAMCO, Elizade, Toyota Coscharis motors, etc
- STRATEGIC INITIATIVE 4.7: Collaboration with National Planning Commission on FRSC Productivity and Improvement Scheme

SMP

GOAL 1 Improved Supervision Corps wide

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: To organize competency train the trainer workshop for ZH's of (SMP) in the 12 Zonal Commands to equip them on the revised dashboard reporting template and other contemporary challenges in realization of the department's goals.
- STRATEGIC INITIATIVE 1.2: Quarterly reports of all SMP activities received & compiled at the end of the quarter under review.
- STRATEGIC INITIATIVE 1.3: Monthly in-house lectures for SMs nationwide to be carried out to develop them on ICT & knowledge on the review SM Guidelines.
- STRATEGIC INITIATIVE 1.4: Monthly reports on all SMP activities received from the Commands & compiled at end of the month under review.
- STRATEGIC INITIATIVE 1.5: Ensure monthly assessment of staff of the department.
- STRATEGIC INITIATIVE 1.6: To increase number of SMs patrols from the present 2 patrols per week (104 patrols) to 3 patrols per week (312 patrols) at each Sector in 2014.

GOAL 2 Improved Regulatory and Enforcement Capacity

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Enroll new Membership of SMs by 30% from the current figure of 14,091.
- STRATEGIC INITIATIVE 2.2: Introduce quarterly joint National Patrols by the 2nd quarter of 2014 to be carried out on the 4th set of last month of the quarter.
- STRATEGIC INITIATIVE 2.3: To implement the introduction of the pilot National Community (Volunteer) Post Crash Care project along the identified 27 RTC prone routes in 12 States.
- STRATEGIC INITIATIVE 2.4: Educate Members of SMs/RSC on the Use of Breathalyzers and Radar guns quarterly during meetings.

- STRATEGIC INITIATIVE 2.5: Draw up list of lawyers among the SMs in the 12 Zones to assist the Corps in prosecution of Road Traffic (RT) offenders in regular & mobile courts.

GOAL 3 Improved Road Safety Audit and Motor Vehicle Administration

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: SMs to do road corridor study for safety analysis once a quarter nationwide commencing June 2014.
- STRATEGIC INITIATIVE 3.2: Sensitize SMs/Corps members on new Driver's License and number plate.

GOAL 4 Improved Public Communication and Road use Education

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Increase the number of PEs by SM members from the present 2 times per week (104) by each Sector to 3 PEs
- STRATEGIC INITIATIVE 4.2: Introduce functional RTC counseling offices (help desks) in at least 2 major Churches/Mosques each in the 36 states and FCT to educate the faithful on safe road usage.
- STRATEGIC INITIATIVE 4.3: Increase in the registration of RSCs in the states by 50% from the present no of 1044 RSCs in the States.
- STRATEGIC INITIATIVE 4.4: Ensure quarterly meetings of FRSC stakeholders at Sector level to elicit their collaboration in road safety issues.

F&A

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Carry out inspection of accounts in field Commands to reduce oversight queries.
- STRATEGIC INITIATIVE 1.2: Prompt payment of monthly allocation.

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Sourcing of funds and prompt payment of operational expenses including special intervention patrols.

GOAL 3 **Improved Road Safety Audit and Motor Vehicle Administration**

STRATEGIC OBJECTIVE 2: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Ensure proper recording and reconciliation of the ULS accounts.
- STRATEGIC INITIATIVE 3.2: Prompt settlement of financial requests for road audit exercise.
- STRATEGIC INITIATIVE 3.3: Prompt payment for supply of number plate production materials by our vendors

GOAL 3 **Improved Public Communication and Road use Education**

STRATEGIC OBJECTIVE 3: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 3.1: Ensure quick response to oversight queries and enquiries from the National Assembly and Auditor General's Office. Office of the Secretary to the Government of the Federation and Federal Ministry of Finance.
- STRATEGIC INITIATIVE 3.2: Prompt payment for publicity and advertorials.

CORPS LEGAL OFFICE

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Monthly update of field legal Officers activities.
- STRATEGIC INITIATIVE 1.2: follow up of pending cases in court by legal officers.
- STRATEGIC INITIATIVE 1.3: Ensure prompt review of FDP matters
- STRATEGIC INITIATIVE 1.4: CLO Retreat.
- STRATEGIC INITIATIVE 1.5: Organise FRSC Lawyers conference
- STRATEGIC INITIATIVE 1.6: Attendance of NBA monthly meetings
- STRATEGIC INITIATIVE 1.7: Attendance of NBA conference by legal officers
- STRATEGIC INITIATIVE 1.8: Attendance of International bar Conference by CLA
- STRATEGIC INITIATIVE 1.7: Attendance of Commonwealth law conference by CLA/ Legal officer
- STRATEGIC INITIATIVE 1.9: Purchase of law Reports and Books.

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Reinforce the prosecution of road traffic offenders at regular & mobile courts.
- STRATEGIC INITIATIVE 2.2: Review of the FRSC Act, 2007 & NRTR 2012.
- STRATEGIC INITIATIVE 2.3: prompt execution of legal agreements
- STRATEGIC INITIATIVE 2.4: circulars on know your laws and regulations to be sent out to FRSC Commands
- STRATEGIC INITIATIVE 2.5: Educate depts/ corps offices on all activities of the Anti-Corruption & Transparency Unit (ACTU).

- STRATEGIC INITIATIVE 2.6: lecture depts /corps offices on freedom of information act
- STRATEGIC INITIATIVE 2.7: lecture depts /corps offices on Human Rights issues.

GOAL 3 Improved Road Safety Audit and Motor Vehicle Administration

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: enforcement of FRSC Act & NRTR 2012 through reinforced prosecution of road traffic offenders at regular and mobile courts.

GOAL 4 Improved Public Communication and Road use Education

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: at least one advocacy visit by CLA to relevant stakeholders to enlighten them on the aims and objectives of the corps

CMRS

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Weekly review of CMRS activities.
- STRATEGIC INITIATIVE 1.2: Monthly review of CMRS activities Staff Clinics, RTC Clinics, EASS, NHIS, RTC Data.
- STRATEGIC INITIATIVE 1.3: CMRS retreat.
- STRATEGIC INITIATIVE 1.4: Organize computer appreciation programme for staff 1st and 2nd Quarter.
- STRATEGIC INITIATIVE 1.5: Monthly Clinical Seminar.
- STRATEGIC INITIATIVE 1.6: Training/update Courses for Medical staff.
- STRATEGIC INITIATIVE 1.7: Organize in-house lecture to impact knowledge to staff.
- STRATEGIC INITIATIVE 1.8: Training of Rescue Officers (Units, Sector and Zonal level)
- STRATEGIC INITIATIVE 1.9: Training of five hundred patrolmen on BLS and ALS in conjunction with World Bank.
- STRATEGIC INITIATIVE 1.10: Publish Health talk on FRSC website.
- STRATEGIC INITIATIVE 1.11: Durbar
- STRATEGIC INITIATIVE 1.12: Accreditation of 4 Zonal Clinics as NHIS Primary Health Care provider.
- STRATEGIC INITIATIVE 1.13: Movement of FRSC Medical Centre from its Present location to permanent site in Gwarinpa.

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Improve on response time.
- STRATEGIC INITIATIVE 2.2: Prompt Collection, collation of robust RTC data from 12 Zonal Commands Weekly Monthly, Quarterly and Annually.
- STRATEGIC INITIATIVE 2.3: Establishment of additional 11 Zebras in conjunction with World Bank.
- STRATEGIC INITIATIVE 2.4: Provision of rescue/medical consumables for Zebra 1-24 in 2014.
- STRATEGIC INITIATIVE 2.5: Provision of medical equipment for 10 RTC Clinics.
- STRATEGIC INITIATIVE 2.6: Organise simulation exercise for fifty Zebra Staff (April and Nov).

GOAL 3 **Improved Road Safety Audit and Motor Vehicle Administration**

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

GOAL 4 **Improved Public Communication and Road use Education**

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

CORPS BUDGET OFFICE

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Monthly review of all Corps Budget Office activities.
- STRATEGIC INITIATIVE 1.2: Quarterly review of Corps Budget Office meetings.
- STRATEGIC INITIATIVE 1.3: Organize weekly in-house lecture for staff.
- STRATEGIC INITIATIVE 1.4: Ensure that all resources are used judiciously.

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Ensure budgetary provision for operational activities and operational tools in 2014.
- STRATEGIC INITIATIVE 2.2: Ensure budgetary provision for legal services in 2014.
- STRATEGIC INITIATIVE 2.3: Educate budget staff on FRSC enabling laws through in-house lectures.
- STRATEGIC INITIATIVE 2.4: Organise lecture on prosecution of traffic offenders through In-house lectures.

GOAL 3 **Improved Road Safety Audit and Motor Vehicle Administration**

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Ensure budgetary provision to cascade road safety audit to unit levels 2014.
- STRATEGIC INITIATIVE 3.2: Organize lecture on road safety audit through in-house lectures.

GOAL 4

Improved Public Communication and Road use Education

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Ensure budgetary provision for organizing free drivers training, basic rescue, Highway Code literacy and vehicle maintenance in 2014.
- STRATEGIC INITIATIVE 4.2: Improve the Corps Budget Office collaboration with Depts/Corps Offices, OSGF, BOF and NASS.

CS

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Monitor compliance to postings
- STRATEGIC INITIATIVE 1.2: Review activities of CS Office quarterly
- STRATEGIC INITIATIVE 1.3: Quarterly review of manning level of officers
- STRATEGIC INITIATIVE 1.4: Deploy officers using template quarterly.

GOAL 4 **Improved Public Communication and Road use Education**

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Ensure response to stakeholders request 2 weeks after receipt.

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Develop template for reviewing the performance of individual Intelligence Operatives and Staff over a given period of time in relation to Job Binder viz-a-viz Corporate Strategic Goals.
- STRATEGIC INITIATIVE 1.2: Ensure and sustain General Surveillance that is electronically based in view of the ever changing complexities of deviations.
- STRATEGIC INITIATIVE 1.3: To provide a platform towards implementing Intelligence Gathering for adequate security in order to create a fair working environment.
- STRATEGIC INITIATIVE 1.4: Developing Technical Equipment with recording devices to enhance real appreciable and undisputable evidence for diligent prosecution.
- STRATEGIC INITIATIVE 1.5: Develop Template for continuous Vetting and profiling of staff.
- STRATEGIC INITIATIVE 1.6: Deploying operatives as under cover for Monitoring of Processes, identifying deviations for timely Intelligence.
- STRATEGIC INITIATIVE 1.7: To avail all Intelligence Operatives, professional competence training awareness for ensuring necessary competence and skills for effective personnel performance.

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Monitoring the quality and effectiveness of Mobile Courts in line with the required processes.
- STRATEGIC INITIATIVE 2.2: To provide a platform towards implementing **Federal Republic of Nigeria Security instructions** for adequate security for the creation of a fair working environment.

GOAL 3 **Improved Road Safety Audit and Motor Vehicle Administration**

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Identify Process Owners specific Non-conformance as against established Processes and Procedures through Surveillance and Monitoring of Duty Rooms, DLC and Number Plate Plants.
- STRATEGIC INITIATIVE 3.2: Partnering with other Security outfit especially the SSS and Police to curtail excesses of Touting and other non-conformities or deviations.
- STRATEGIC INITIATIVE 3.3: Evolving effective machinery to check proliferation of Fake Number Plates/Drivers License.

GOAL 4 **Improved Public Communication and Road use Education**

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Effective deployment of Desk Officers for Monitoring of Print/Electronic Media on issues revolving around FRSC on a daily basis and report forwarded to COMACE.
- STRATEGIC INITIATIVE 4.2: Deploying the concept of strategic **Alternative Dispute Resolutions** towards effective communication.

GOAL 1 Improved Supervision Corps wide

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: carry out monitoring exercise of ongoing projects nationwide.
- STRATEGIC INITIATIVE 1.2: conduct physical inspection of items issued to field commands.
- STRATEGIC INITIATIVE 1.3: organise workshop for CPRO staff on store management.

GOAL 2 Improved Regulatory and Enforcement Capacity

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Procurement of Breathalyzers.
- STRATEGIC INITIATIVE 2.2: Procurement of Radar guns.
- STRATEGIC INITIATIVE 2.3: Process award for the production of amended FRSC Establishment Act 2007 and NRTR 2012 in line with the Nigeria Road Traffic Regulation.
- STRATEGIC INITIATIVE 2.4: Organize monthly lectures for CPRO staff on the provision of FRSC enabling laws.

GOAL 3 Improved Road Safety Audit and Motor Vehicle Administration

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Procurement of materials such as video, pulling rope, measuring tape, measuring wheel and theodolite for Road Safety Audit.
- STRATEGIC INITIATIVE 3.2: Procurement of materials for newly established DLCs

GOAL 4 Improved Public Communication and Road use Education

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Process award of contracts for the printing / supply of flyer on road safety tips for drivers' education.

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Collate reports of weekly activities from Commands nationwide. Ensures all Sectors Commands run Radio Programmes weekly/monthly Engagement of PE Officers in field Commands on specific topics to write on weekly.
- STRATEGIC INITIATIVE 1.2: Collate quarterly reports on activities from field Commands.
- STRATEGIC INITIATIVE 1.3: Training of graphic artiste on use of IT in graphics.

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: To publicize the use of breathalyzers and radar guns. Utilize the media through electronic and print slots currently running on some stations to educate motorists.
- STRATEGIC INITIATIVE 2.2: Carry out publicity campaign nationwide on speed limiting device.
- STRATEGIC INITIATIVE 2.3: To publicize good conduct and best practices in motor parks.
- STRATEGIC INITIATIVE 2.4: Use mobile projectors to show crash films in the motor parks.
- STRATEGIC INITIATIVE 2.5: Use the media to publicize the use of Standard School Bus, speed limit device
- STRATEGIC INITIATIVE 2.6: Educate the public on the use of Retro-reflective Tapes and Rear lights for Commercial vehicles.
- STRATEGIC INITIATIVE 2.7: Printing and distribution of handbills.
- STRATEGIC INITIATIVE 2.8: Educate motorists on FRSCs capacity in rescue.
- STRATEGIC INITIATIVE 2.9: Educate the media on FRSC Establishment Act and Nigeria Road Safety Strategy.
- STRATEGIC INITIATIVE 2.10: Organise in-house training for CPEO staff on the enabling laws.

- STRATEGIC INITIATIVE 2.11: Get CLA's assistance to educate staff on the modalities of offenders' prosecution.
- STRATEGIC INITIATIVE 2.12: Educate motorists on Mobile court activities publicize list offenders from Mobile court.

GOAL 3 Improved Road Safety Audit and Motor Vehicle Administration

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Create awareness on minimum safety standards of road infrastructure on our programmes to motorists.
- STRATEGIC INITIATIVE 3.2: Educate motorists through our programmes on the new expiry date of Drivers License and Number Plates. Produce and use handbills for publicity. Use CPEO's twitter handle for publicity.
- STRATEGIC INITIATIVE 3.3: Publicize the Drivers License Centers. Use Orijo and CKN blogs to run publicity and information dissemination.

GOAL 4 Improved Public Communication and Road use Education

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Educate the public on best road use behavior through our print and electronic slots.
- STRATEGIC INITIATIVE 4.2: Production and transmission of documentaries on television.
- STRATEGIC INITIATIVE 4.3: Production and airing of television commercial jingles on various road safety activities.
- STRATEGIC INITIATIVE 4.4: Production of roll-up banners for display in hospitals, hotels etc.
- STRATEGIC INITIATIVE 4.5: Monitor the use of traffic offenders training manual by PE Officers.
- STRATEGIC INITIATIVE 4.6: Create awareness for the education of patrolmen by PE Officers with the use of well designed outline.

- STRATEGIC INITIATIVE 4.7: PE Officers to liaise with the Head of Special Marshals to educate/enlighten Road Safety Clubs in schools.
- STRATEGIC INITIATIVE 4.8: Advocacy visit to Schools at least twice on a monthly basis.
- STRATEGIC INITIATIVE 4.9: Increase advocacy visits to stakeholders.

CORPS PROVOST

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: monitor all staff on guard duty daily.
- STRATEGIC INITIATIVE 1.2: ensure prompt dispensation of all disciplinary cases within two weeks of receipt.
- STRATEGIC INITIATIVE 1.3: organise in collaboration with TSC Department professional training for provost personnel
- STRATEGIC INITIATIVE 1.4: profile provost personnel so as to deploy competent provost staff to critical areas of need.

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: prosecute patrol misconduct cases within 4 months of receipt

GOAL 3 **Improved Road Safety Audit and Motor Vehicle Administration**

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

GOAL 4 **Improved Public Communication and Road use Education**

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

CA

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Monthly Audit Review of all transactions of the Corps including Duty Room.
- STRATEGIC INITIATIVE 1.2: Quarterly Post Audit Review of all transactions of the Corps.
- STRATEGIC INITIATIVE 1.3: Conduct Audit and investigation competence Training for Auditors using the knowledge garnered from IC DL.
- STRATEGIC INITIATIVE 1.4: Ensure prompt pre/post payment audit review of all resources allocated to RSHQ and Field Commands.
- STRATEGIC INITIATIVE 1.5: Ensure posting of Sector Auditors to RS2.1, RS8.1 and RS9.4.

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

GOAL 3 **Improved Road Safety Audit and Motor Vehicle Administration**

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Ensure proper prepayment audit of requests relating to road safety audit.
- STRATEGIC INITIATIVE 3.2: Ensure that all Corps Audit Staffers who own cars migrate to the new driver's license and number plates.
- STRATEGIC INITIATIVE 3.3: Ensure pre/post-payment of costs relating to establishment of new driver's license centers.

GOAL 4 **Improved Public Communication and Road use Education**

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Ensure pre/post-payment of costs relating to drivers' training.

- STRATEGIC INITIATIVE 4.2: Ensure pre/post-payment of costs relating to educational materials.
- STRATEGIC INITIATIVE 4.3: Ensure payment of costs relating to public enlightenment.
- STRATEGIC INITIATIVE 4.4: Ensure prepayment of costs relating Road Safety Clubs.
- STRATEGIC INITIATIVE 4.5: Ensure pre/post-payment of costs relating to Special Marshals and Partnership.
- STRATEGIC INITIATIVE 4.6: Ensure adequate collaboration and participation of stakeholders, eg External Auditors, OAGF, OAuGF.

CORPS TRANSPORT SAFETY STANDARDIZATION OFFICE

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Monitoring of CTSO staff nationwide in order to prioritize personnel recognition among TSOs for performance reward
- STRATEGIC INITIATIVE 1.2: Develop and implement a new office (CTSO) organogram
- STRATEGIC INITIATIVE 1.3: Inspection of Fleet Operators' compliance levels with set standards via drivers, vehicles and operators' standards.
- STRATEGIC INITIATIVE 1.4: Organize/Coordinate stakeholders fora with Fleet Operators.
- STRATEGIC INITIATIVE 1.5: ZTSOs retreat to set standard in line with their yearly Action Plan
- STRATEGIC INITIATIVE 1.6 Test FRSC drivers for FRSC driving permit
- STRATEGIC INITIATIVE 1.7: Organize Staff capacity building programme.
- STRATEGIC INITIATIVE 1.8: Rendition of CTSO news brief

GOAL 2 **Improved Regulatory and Enforcement Capacityv**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1: Conduct certification of registered Fleet Operators.
- STRATEGIC INITIATIVE 2.2: Investigation of Fleet operators with 5 and above RTCs threshold in quarter collaboration with relevant departments. (SED,CMRS & OPS).
- STRATEGIC INITIATIVE 2.3: certification of Fleet Operators' drivers.
- STRATEGIC INITIATIVE 2.4 Enforce the implementation of RTSSS policy via set standards.

- STRATEGIC INITIATIVE 2.5: Enforce the implementation of the newly approved Passengers Manifest by Fleet Operators.
- STRATEGIC INITIATIVE 2.6 Liaise with CLA and Field Commands for prosecution of non-compliant Fleet Operators to the RTSSS Policy
- STRATEGIC INITIATIVE 2.7 Enforce report of fleet operators erring drivers. i.e. Flying ticket, RTCs etc.

GOAL 3 **Improved Road Safety Audit and Motor Vehicle Administration**

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Inspection and verification of Fleet Operators' drivers' licenses and vehicle number plates in collaboration with ICT.

GOAL 4 **Improved Public Communication and Road use Education**

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Engage at least four stakeholders on the new FRSC initiatives (NRTR, Highway Code, CPCD, New Number Plate, and speed limiters).
- STRATEGIC INITIATIVE 4.2: Review of RTSSS publications and public enlightenment materials production to enhance public education.
- STRATEGIC INITIATIVE 4.3: organise safety managers capacity building programmes

CORPS SAFETY ENGINEERING OFFICE

GOAL 1 **Improved Supervision Corps wide**

STRATEGIC OBJECTIVE 1: Enhance productivity Corps wide

- STRATEGIC INITIATIVE 1.1: Analyse reports from field commands to determine compliance to estate maintenance
- STRATEGIC INITIATIVE 1.2: Regular supply of utilities
- STRATEGIC INITIATIVE 1.3: internal training of marshal quantity surveyors on Microsoft office excel
- STRATEGIC INITIATIVE 1.4: identify areas of staff strength and weakness and allocate capacity building for improvement on the use of modern technology for the maintenance of generators/ electrical equipment
- STRATEGIC INITIATIVE 1.5: regular supply of power in RSHQ and NULS offices

GOAL 2 **Improved Regulatory and Enforcement Capacity**

STRATEGIC OBJECTIVE 2: Reduce RTC by 15% and fatalities by 25%.

- STRATEGIC INITIATIVE 2.1 Train Accident Investigators on the use of Breathalyzers.
- STRATEGIC INITIATIVE 2.2: training of crash investigators on current trends on traffic prosecution
- STRATEGIC INITIATIVE 2.3: Develop basic infrastructure design standards in conjunction with SON.
- STRATEGIC INITIATIVE 2.4: Stakeholders forum to draft standards for bicycle.
- STRATEGIC INITIATIVE 2.5: Sponsor the SON Technical Committee meeting to ratify standards for speed limiters.
- STRATEGIC INITIATIVE 2.6: Acquisition of vehicle emission testers to be deployed for enforcement of vehicle emission level.
- STRATEGIC INITIATIVE 2.7: Sensitization of stakeholders on PPP School Bus Scheme.

- STRATEGIC INITIATIVE 2.8: Standardization of retro-reflective tapes and securing the standard from SON.
- STRATEGIC INITIATIVE 2.9: mandating all commands to put inscription on their premises for everybody to wear seatbelt
- STRATEGIC INITIATIVE 3.0: Mandating all commands to service and refill the fire extinguishers for the vehicles and offices

GOAL 3 **Improved Road Safety Audit and Motor Vehicle Administration**

STRATEGIC OBJECTIVE 3: Increase conduct of road safety audit through the provision of safe road infrastructure.

- STRATEGIC INITIATIVE 3.1: Train and deploy staff to the sector and unit commands as road safety auditors
- STRATEGIC INITIATIVE 4.3 carry out road safety audit and inspection of selected roads

GOAL 4 **Improved Public Communication and Road use Education**

STRATEGIC OBJECTIVE 4: Create literacy awareness and obedience to Road Traffic Rules.

- STRATEGIC INITIATIVE 4.1: Develop slide for PE on crash analysis for the field cards.
- STRATEGIC INITIATIVE 4.4 foreign and local training of officers as road safety auditors
- STRATEGIC INITIATIVE 4.5 holding quarterly meetings with agents of our properties in Abuja
- STRATEGIC INITIATIVE 4.6 holding of meetings with contractors handling construction or renovation for the corps
- STRATEGIC INITIATIVE 4.7 conduct of lecture and fire drill on the use of firefighting equipment.